

CUSTOMER SERVICE NOTICE

As we join with our community to mitigate the potential spread of the Coronavirus (COVID-19), Walk-in Payment Centers in Washington, D.C., Frederick, Maryland and Winchester, Virginia are closed until further notice. We will continue to monitor the situation and provide any updates to this information at **WashingtonGas.com**.

Please note that Washington Gas is temporarily suspending customer disconnections and waiving new late fees for anyone unable to pay their monthly bills during this public health crisis.

Additional In-Person or By Telephone Payment Options

You can also make quick and easy cash payments at any local 7-Eleven store. There is no charge for this payment option.

By phone 844-WASHGAS (844-927-4427) using your checking account information or debit/credit card free of charge.

Alternative Methods to Pay your Bill Online

During this situation, we strongly encourage you to use our self-service options and 24/7 account access at **www.eservice.washgas.com**.

