



A MESSAGE TO OUR DISTRICT OF COLUMBIA CUSTOMERS

Customers to Receive One-time \$150 Rate Credit*

AltaGas and WGL completed their merger in July, bringing numerous benefits to the Washington, D.C. community and to Washington Gas customers. All D.C. residential heating customers will receive a **one-time \$150 rate credit** during the September billing cycle.* See reverse for additional details about rate credits.

ADDITIONAL BENEFITS

In addition to the rate credit, other merger benefits for the District of Columbia include new resources for workforce development initiatives such as the Mayor's DC Infrastructure Academy; more investment to help low-income residents improve the energy efficiency of their homes; and more energy assistance for low-income residents.

Washington Gas has made additional commitments to invest even more in natural gas safety programs, including damage prevention and awareness. The company also will increase funding for charitable giving, conduct a study of renewable bio natural gas, and develop a new 10MW electric grid energy resource in D.C.

These benefits for D.C. residents are the result of close collaboration with the Office of the People's Counsel, the D.C. Government and the Office of the Attorney General for the District of Columbia.

As a reminder to all of our customers, even though we are now part of a larger company, Washington Gas will continue to operate as Washington Gas, as we have for 170 years, serving more than 1.1 million utility customers across D.C., Maryland, and Virginia. Customers will continue to receive their bills from Washington Gas and will continue to pay Washington Gas for their natural gas service. There also will be no change for customers who purchase gas from third-party suppliers.

CONTACT

Customers can reach Washington Gas at our new, convenient toll-free number — **844-WASHGAS**, or by visiting one of our walk-in service centers. Washington Gas will continue to respond to natural gas odor complaints and suspected leaks 24 hours a day, seven days a week. To report an odor complaint, customers should still call **911** and then **844-WASHGAS**. (You can also reach us at our traditional number, 703-750-1000).

**Rate credits vary by customer category. Customer rate category information can be found at the top of page 2 of the monthly bill:*

\$150 credit applies to residential heating customers

\$102 credit applies to residential non-heating customers

\$45 credit applies to residential non-heating Individual Metered Apartment customers



washingtongas.com

Customer Service: 844-WASHGAS

Natural Gas Leaks/Emergencies:
911 and then 844-WASHGAS



Merger Credit DC
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