

A Message to our District  
of Columbia Customers

# Notice

## ABOUT OUR

# Residential Essential Service (RES) Programs

Beginning January 2019, Washington Gas has implemented changes to the **Residential Essential Service (RES) Program**, including the surcharge and enrollment process, as approved by the Public Service Commission (PSC) of the District of Columbia.

### RES CREDITS

Eligible customers will receive an approximate 25% discount on the total bill. This will be achieved through a 55% discount on the distribution service, which includes the customer and distribution charges. When the price of natural gas as determined by the Purchased Gas Charge (“PGC”) price per therm rises above 50% of the base year price for a given month, customers will automatically receive an increase to the discount on the distribution portion of the bill up to 70%. The RES credit will be presented as a separate line item on customers’ bills showing the dollar credit.

### AVOIDED COSTS

As a beneficiary of the RES credit, eligible customers are exempt from certain regulatory surcharges or avoided costs. These avoided costs consist of the Sustainable Energy Trust Fund surcharge, the Energy Assistance Trust Fund surcharge and the RES surcharge. The cost of these avoided surcharges is at least \$2.97 per month, assuming an average RES monthly usage of 110 therms. Customers will see a total of all the surcharges avoided in aggregate, not broken-out individually. However, it is important to note that customers are still responsible for all applicable taxes and the **PROJECTpipes** surcharge.

### ENROLLMENT & RETROACTIVE CREDITS

The RES program is specific to the heating season and credits will be applied to RES customer bills from November

through April. Retroactive RES credits will be received for the entire prior heating season for enrollments received up to September 30 each year. Enrollment for the new heating season begins October 1. Customers must re-enroll for the next heating season.

## PROGRAM CHANGES

In 2014 the Public Service Commission of the District of Columbia approved changes to the low-income program in DC, the RES program. Enrollments will now be accepted all year-round, October 1 through September 30 each year. Qualified residents will continue to receive credits for the entire heating season. Customers must still re-enroll in the program each year and be qualified eligible by the District Department of Energy and Environment (DOEE). All applications taken October 1 each year will be eligible for RES credits for the upcoming winter heating season.

### Your charges in detail

Rate Class: Residential Heating  
Next Read Date: January 2, 2017

Meter Number	From date	To date	Reading Type	Previous Reading	Current Reading	Consumption Billed CCF
U48178	10/27/16	11/29/16	Actual	1,030	1,070	40
Total CCF						40

Total Therms(TH) used for 34 days 41.6  
Total CCFx1.040

Charges this period	Previous Bill Amount	\$ 0.00
	<b>Balance brought forward</b>	<b>\$ 0.00</b>
	DISTRIBUTION SERVICE	\$15.95
	Distribution Charge 41.6 TH x .3834	\$0.78
	PROJECT pipes Adjustment	\$9.90
	Customer Charge	\$21.42
	NATURAL GAS SUPPLY SERVICE	\$21.42
	PGC 41.6 TH x .5150	\$21.42
	TAXES	\$1.58
	DC Rights-of-Way Fee	\$2.94
	Delivery Tax 41.6 TH x .07070	\$2.94
	<b>Total Current Washington Gas Charges</b>	<b>\$52.57</b>
	OTHER CHARGES	\$-14.22
	Residential Essential Service Credit Participation in the RES program has waived an additional total of \$0.79 in surcharges	\$-14.22
	<b>Total Other Charges</b>	<b>\$-14.22</b>
	Total Washington Gas Charges This Period	\$38.35

Your RES Credit will appear here.



washingtongas.com

**Customer Service: 844-WASHGAS**

**Natural Gas Leaks/Emergencies:**

**911** and then 844-WASHGAS

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