



Know what's **below**.  
**Call before you dig.**

## DAMAGE PREVENTION

### WHAT IS 811?

Digging related damage is a major cause of pipeline accidents. **811** is the national **Call Before You Dig/Miss Utility** telephone number that initiates the process of marking the underground utility lines in your yard or on your job. Your call to **811** will be routed to your local One Call Center - in the District of Columbia, Maryland or Virginia. Local One Call Center personnel then notify member utilities, such as Washington Gas, to mark the approximate locations of underground utility lines with high-visibility safety paint and/or flags. The service is **free**.

**C.A.R.E.**

**C**all before you dig.  
**A**llow time for marking.  
**R**espect the marks.  
**E**xcavate carefully.



**Washington  
Gas**

A **WGL** Company

## WHY CALL 811?

When using mechanized equipment, it is required by law to call **Miss Utility** at **811** before digging.

Everyone, *including homeowners and construction companies*, should always call **Miss Utility** at **811**, at least *two full business/working days* — excluding weekends and holidays — *before* you are scheduled to begin any digging, regardless of size or depth.

This includes, but is not limited to:

- General digging
- Gardening
- Landscaping
- Home improvements and/or major construction
- Excavation
- Demolition



Do not begin digging until the lines have been marked or confirmed as “no conflict.” If in doubt, check back with **811** to be sure there are no underground utilities where you plan to dig.

Most importantly, dialing **811** can help avoid serious injury and even fatalities, as well as property damage and significant expense that can occur when underground utilities are damaged. **Always call Miss Utility at 811 before you dig, each dig, every dig.**

## FOR ADDITIONAL INFORMATION:

\*Professional excavators and contractors are encouraged to use the Web ticketing system to have utilities located.

• call **811.com**

• **missutility.net\***  
(D.C. & Maryland)

• **va811.com\***

• **washingtongas.com**



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