



RESIDENTIAL ESSENTIAL SERVICE (RES) PROGRAM

Apply for discounts on your natural gas bill today!

If you are a Washington Gas customer in the District of Columbia you may qualify for a discount on a portion of the natural gas you use during the winter heating season, from Nov. 1 through March 30. Customers who qualify for RES will be classified according to annual household income by the **Department of Energy and the Environment (DOEE)**. The maximum RES credit for the entire winter heating season varies based on customer income classification. Once certified, eligible customers may participate in the RES program for one year and must reapply annually to continue receiving discounts during the next heating season.



Washington Gas

A WGL Company

To be eligible for the RES discount, customers must:

- Use natural gas as the principal source for home heating;
- Be certified by the **Department of Energy and Environment (DOEE)** as eligible for the **Low Income Home Energy Assistance Program (LIHEAP)**; and
- Reapply each year for certification during the open application period from Aug. 1 to March 30.

To apply for the RES program, visit one of the **Department of Energy and Environment's (DOEE) Energy Centers** – no appointment is necessary.

- Wards 1-6: 1207 Taylor Street, NW
- Wards 6-8: 2100 Martin Luther King Jr., Ave., SE

For more information regarding RES and other utility discount programs available in the District of Columbia, call **DOEE** at **311** or visit **doee.dc.gov**.



washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies:

911 or 703-750-1400

