

A Message to our District
of Columbia Customers

Notice

ABOUT OUR RATES

On December 21, 2009, Washington Gas filed with the Public Service Commission of the District of Columbia an application to approve a Revenue Normalization Adjustment (RNA), which is a sales adjustment mechanism that decouples the Company's non-gas revenues from actual delivered volumes of gas. The tariff language is being proposed to remove any disincentive for Washington Gas to promote energy conservation, to better align the Company's rate structure with its cost structure and to conform Washington Gas' allowed revenues to those established in the Company's most recent rate case.

The RNA is a sales adjustment factor that is based on the difference between actual revenues billed to customers in a billing cycle month and the level of billing cycle monthly revenues that would be expected from the rates in effect as approved by the Commission in the last base rate proceeding. This sales adjustment will be computed each billing cycle month for each rate schedule to establish a credit or charge to the distribution charge. The amount of the adjustment in any future month is unknown at this time because different conditions, such as weather, customer usage patterns and conservation programs will impact the amount of the RNA adjustment, but the impact will vary each month and should be no more than 5¢ per therm in any month.

**A PUBLIC HEARING is scheduled for July 27 and 28,
at the D.C. Public Service Commission's hearing room.**

You may also review copies of the Washington Gas filing at the office of the Public Service Commission of the District of Columbia, 1333 H Street, N.W., Washington, D.C., Monday through Friday, from 9 a.m. to 5:30 p.m. Copies of the filing are also available for review at the following public libraries located in the District of Columbia:

Martin Luther King, Jr. Memorial Library
9th & G Streets, N.W.

Mount Pleasant Library
16th & Lamont Streets, N.W.

Southwest Library
K Street & Wesley Place, S.W.

Cleveland Park Library
Connecticut Avenue & Macomb Street, N.W.

Petworth Library
Georgia Avenue & Upshur Street, N.W.

Woodbridge Library
18th Street & Rhode Island Avenue, N.E.

Southeast Library
7th & D Streets, S.E.

Capitol View Library
50th Street & Central Avenue, S.E.

Washington-Highlands Library
Atlantic Street & South Capitol Terrace, S.W.



washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies: 911 or 703-750-1400

