



VIRGINIA ENERGY ASSISTANCE

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information.

VIRGINIA ENERGY ASSISTANCE PROGRAM (VEAP)

VEAP, federally funded through the **Low Income Home Energy Assistance Program (LIHEAP)**, assists eligible customers in paying heating and cooling bills. Eligibility factors include household size, total household income, heating source and type of dwelling.

To determine eligibility, obtain an application for assistance or to receive more information about the program, call the **Virginia Department of Social Services' Information and Referral Line** at **211** or **800-230-6977**.

You also may visit **211virginia.org** or **www.dss.virginia.gov**.



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WEATHERIZATION ASSISTANCE PROGRAM

This program provides funds for qualifying families to help finance repairs and improvements to home heating and cooling systems and covers the cost of installing energy-saving measures in the home. This program does not offer assistance with paying utility bills. For more information, call the **Virginia Department of Housing and Community Development** at **804-371-7000** or online at **www.dhcd.virginia.gov**.

WASHINGTON AREA FUEL FUND (WAFF)

Founded by Washington Gas and administered by **The Salvation Army**, WAFF has traditionally paid for **all types of fuel** to heat families' homes during the winter season. Washington Gas pays the administrative fees of the fund so 100 percent of WAFF contributions go to those who need assistance. WAFF is Washington Gas' signature philanthropic program. All WAFF assistance is available annually between January 1 and May 31. If you need assistance, visit **WAFFHelp.org** to receive details on the location and phone number for the office in your area.



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washingtongas.com

Customer Service: 844-WASHGAS (844-927-4427)

Natural Gas Leaks/Emergencies:

911 and then 844-WASHGAS (844-927-4427)

