



VIRGINIA

ENERGY ASSISTANCE

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information.

VIRGINIA ENERGY ASSISTANCE PROGRAM (VEAP)

VEAP, federally funded through the **Low Income Home Energy Assistance Program (LIHEAP)**, assists eligible customers in paying heating and cooling bills. Eligibility factors include household size, total household income, heating source and type of dwelling.

To determine eligibility, obtain an application for assistance or to receive more information about the program, call the **Virginia Department of Social Services' Information and Referral Line** at **211** or **800-230-6977**.

You also may visit **211virginia.org** or **www.dss.virginia.gov**.



**Washington
Gas**

A WGL Company

WEATHERIZATION ASSISTANCE PROGRAM

This program provides funds for qualifying families to help finance repairs and improvements to home heating and cooling systems and covers the cost of installing energy-saving measures in the home. This program does not offer assistance with paying utility bills. For more information, call the **Virginia Department of Housing and Community Development** at **804-371-7000** or online at **www.dhcd.virginia.gov**.

WASHINGTON AREA FUEL FUND (WAFF)

Founded by Washington Gas and administered by The Salvation Army, WAFF helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF provides funds for ***all types of fuel*** to heat families' homes during the winter heating season. Washington Gas pays the administrative fees of the fund so 100% of WAFF contributions go to those in need. WAFF assistance is available Jan. 1 - May 31. If you need assistance from WAFF, call **The Salvation Army** at **888-318-WAFF (9233)** or visit **washingtonareafuelfund.org**.

WAFF

WASHINGTONAREAFUELFUND.ORG



DOING THE
MOST GOOD



**Washington
Gas**

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washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies:
911 or 703-750-1400

