



## A MESSAGE TO OUR MARYLAND CUSTOMERS

# Customers to Receive One-time \$50 Rate Credit\*

AltaGas and WGL completed their merger in July, bringing numerous benefits to Maryland residents and to Washington Gas customers. All Maryland residential heating customers will receive a **one-time \$50 rate credit** during the September billing cycle.\* See reverse for additional details about rate credits.

### ADDITIONAL BENEFITS

In addition to the rate credit, other merger benefits for Maryland include expansion of natural gas infrastructure; investment in customer, educational and workforce development and energy efficiency programs in Montgomery and Prince George's counties, with at least 20 percent of the funding reserved to benefit low-and moderate-income residents; new renewable energy resources in Montgomery and Prince George's counties; natural gas safety enhancements; and the relocation of AltaGas' U.S. Power business headquarters to Prince George's County. New infrastructure investments will be made in Calvert, Charles, Frederick and St. Mary's counties.

Washington Gas has made additional commitments to invest even more in natural gas safety programs, including damage prevention and awareness. The company also will increase funding for charitable giving and conduct a study of renewable bio natural gas.

As a reminder to all of our customers, even though we are now part of a larger company, Washington Gas will continue to operate as Washington Gas, as we have for 170 years, serving more than 1.1 million utility customers across D.C., Maryland, and Virginia. Customers will continue to receive their bills from Washington Gas and will continue to pay Washington Gas for their natural gas service. There also will be no change for customers who purchase gas from third-party suppliers.

## CONTACT

Customers can reach Washington Gas at our new, convenient toll-free number — **844-WASHGAS**, or by visiting one of our walk-in service centers. Washington Gas will continue to respond to natural gas odor complaints and suspected leaks 24 hours a day, seven days a week. To report an odor complaint, customers should still call **911** and then **844-WASHGAS**. (You can also reach us at our traditional number, 703-750-1000).

*\*Rate credits vary by customer category. Customer rate category information can be found at the top of page 2 of the monthly bill:*

*\$50 credit applies to residential heating customers  
\$27 credit applies to residential  
non-heating customers.*



washingtongas.com

**Customer Service:** 844-WASHGAS

**Natural Gas Leaks/Emergencies:**

**911** and then 844-WASHGAS



Merger Credit MD  
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