



# CUSTOMER CHOICE

**Your Home. Your Family. Your Choice.**

## **THANK YOU FOR CHOOSING NATURAL GAS**

Washington Gas has proudly served the Washington area community for 170 years, providing safe and reliable natural gas service to homes and businesses at a reasonable cost.

We recognize that today, people are looking for ways to save on costs while still maintaining the quality of life they enjoy. Washington Gas would like to inform you that, as a District of Columbia resident, you are eligible to participate in **Customer Choice**, a voluntary program that could potentially save you money<sup>1</sup>.

**Customer Choice** gives you the option to buy natural gas from a licensed energy supply company of your choice or from Washington Gas. Since energy supply companies compete in the retail market for your business, these companies may have greater flexibility in how and what they charge. As a regulated utility, Washington Gas charges customers the same price that the company pays for the gas supply.

## **WHY CONSIDER OTHER COMPANIES?**

Two key components make up your natural gas service:

- 1) the *SUPPLY***, or actual natural gas product; and
- 2) the *DISTRIBUTION***, or delivery of the gas.

Your natural gas supply is the part of your service you can purchase from a licensed energy supply company of your choice. Supply charges typically account for the largest part of your bill. Therefore, it may be a good idea to shop around and consider your choices.

<sup>1</sup>Potential for savings may vary based on market conditions, energy use and other factors.

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Natural gas distribution, or delivery, is the part of your service that remains unaffected if you choose to purchase natural gas from a licensed energy supply company other than Washington Gas.

No matter which company sells you natural gas, Washington Gas will continue to deliver the gas safely and reliably to your home through its distribution system, address your customer needs and respond around the clock to natural gas emergencies.

### LICENSED NATURAL GAS SUPPLIERS INCLUDE:

- Agera Energy  
**www.ageraenergy.com**      **844-692-4372**
- Ambit Energy  
**www.ambitenergy.com**      **877-282-6248**
- Deca Energy Inc.  
**www.decaenergy.com**      **855-DECA-365**  
(855-332-2365)
- Gateway Energy Services Corporation  
**www.directenergy.com**      **855-461-1926**
- NOVEC  
**www.novec.com**      **888-335-0500**
- Viridian Energy PA LLC  
**www.viridian.com**      **866-663-2508**
- WGL Energy Services  
**www.wglenergy.com**      **844-4ASK-WGL**

### ADDITIONAL INFORMATION:

- District of Columbia Public Service Commission  
**www.dcpsc.org**      **202-626-5100**
- Office of the People's Counsel of the District of Columbia  
**www.opc-dc.gov**      **202-727-3071**



washingtongas.com

**Customer Service:** 844-WASHGAS

**Natural Gas Leaks/Emergencies:**

**911** and then 844-WASHGAS

