

For a non-residential firm customer, the third element of the bill is the **Peak Usage Charge**.

	Current	Approved
Rate per therm of peak month usage from prior year	\$ 0.0253	\$ 0.0272

MONTHLY EFFECTS OF PROPOSED INCREASE

The average monthly effects of the approved increase on the average firm sales service customer, as specified in the "Type of Customer" categories below, will be:

Type of Customer	Annual Therm Usage	Average Monthly Increase	Percent Increase
RESIDENTIAL			
Heating/Cooling	761	\$ 3.18	4.1%
Non-Heating/Non-Cooling:			
Individually Metered Apts.	57	\$ 1.28	13.5%
Other	342	\$ 1.95	5.3%
COMMERCIAL & INDUSTRIAL			
Heating/Cooling:			
Small	1,708	\$ 7.25	4.3%
Large	16,622	\$38.57	2.5%
Non-Heating/Non-Cooling	5,221	\$11.98	2.5%

MONTHLY EFFECTS OF PROPOSED INCREASE (cont.)

Type of Customer	Annual Therm Usage	Average Monthly Increase	Percent Increase
GROUP METERED APARTMENTS			
Heating/Cooling:			
Small	1,735	\$ 7.30	4.2%
Large	16,091	\$37.50	2.5%
Non-Heating/Non-Cooling	5,198	\$12.00	2.5%



Washington Gas

A WGL Company.

washingtongas.com

Customer Service: 703-750-1000

Natural Gas Leaks/Emergencies:
911 or 703-750-1400

A Message for District of Columbia Customers

Notice OF RATE CHANGE

On May 15, 2013, the Public Service Commission (PSC) of the District of Columbia approved new rates for all District of Columbia customers of Washington Gas (company). These rates are effective June 4, 2013, and reflect an annual increase in revenue to the company of approximately \$8.4 million. Costs to the average residential heating customer will increase by approximately \$3.00 per month. The new rates apply to all District of Columbia customers, whether they purchase gas directly from Washington Gas or from a retail energy supplier.

Tables on the following pages provide a comparison of the rates that were previously in effect with the new rates approved by the PSC.

GSP Changes

ELECTRONIC PAYMENTS

Payments received through electronic banking file transmissions (bill payer services), shall be posted to the customer's account on the day the file is received. The automatic payment program payments shall be posted to the customer account on the due date, the same day they are deducted from the customer bank account. Payments made through the Company's website or telephone or billing systems shall be posted on the next business day after the payment file is received, as long as the payment is made before 4:00 p.m. Payments made after 4:00 p.m. shall be posted on the second business day. Credit card payments are credited on the day the payment file is received from the credit card processor, which is normally the next business day. Residential and small commercial customers who enroll in e-bill and pay via the Company's online bill payment system may pay by credit card or debit card.

AUTOMATIC NAME CHANGE PROGRAM

The Automatic Name Change Program (“ANCP”) is available to property managers and landlords of rental property. The program allows the automatic transfer of the gas account from the name of the tenant to the name of the property manager or landlord when the property is unoccupied between tenants. The automatic transfer will occur when the tenant provides proper notification of start or stop of service. The service initiation fee is waived when the account is transferred from the tenant to the property manager or landlord without interruption in service. If the property manager or landlord requests that service be disconnected, then subsequently requests that service be reconnected in the name of the property manager or landlord, the property manager or landlord will be subject to the service initiation charge. ANCP is available to all rental property owners – both single-family and multi-family homes. To participate in the program, property managers and landlords should contact the Company and complete the appropriate paperwork.

BALANCING FOR GAS-FIRED GENERATING STATIONS

A facility using gas to generate electricity is referred to as a gas-fired generating station. A gas-fired generating station includes property or facilities located in the District of Columbia constituting an integral plant or unit for the production of electric energy, including any new production unit that would be added to an existing production plant. Generating stations do not include an integral plant or unit less than 373 kilowatts if it is installed with equipment that prevents the flow of electricity to the electric system during time periods when the electric system is out of service.

COMPARISONS OF CURRENT AND APPROVED CHARGES

Unless otherwise noted, the comparisons of current and approved charges below apply to “firm customers,” which are those who receive continuous natural gas service, without interruption, except in the event of an emergency. The changes noted below do not affect the Purchased Gas Charge (PGC), a direct pass-through cost paid by Washington Gas sales service customers (those who purchase natural gas directly from Washington Gas).

The first key element of a firm customer’s bill is the **Customer Charge**, which covers certain costs of providing customer

service, such as maintenance and repair of customer gas lines, meter reading, billing and other items. The current and approved charges are:

Type of Customer	Current Monthly Customer Charge	Approved Monthly Customer Charge
RESIDENTIAL		
Heating/Cooling - All billing months:	\$ 7.95	\$ 9.90
Non-Heating/Non-Cooling		
All billing months:		
a) Individually Metered Apts.	\$ 4.10	\$ 5.30
b) Other	\$ 4.85	\$ 6.30
Firm Delivery Service – OTHER THAN RESIDENTIAL		
Heating/Cooling - All billing months:		
a) Normal Weather Annual Usage less than 3,075 therm	\$13.15	\$17.10
b) Normal Weather Annual Usage 3,075 therms or more	\$26.40	\$33.00

Applicability of (a) or (b) shall be determined each year in accordance with Section 1A. of the General Service Provisions.

Non-Heating/Non-Cooling		
All billing months/all customers:	\$11.20	\$14.00
INTERRUPTIBLE		
All Customers	\$63.55	\$80.00

The second element of a firm customer’s bill is the **Distribution Charge** per therm. It is the cost of delivering natural gas through Washington Gas’ pipeline system to the customer’s home or business and is based on the amount of natural gas the customer uses, stated in “therms” on the bill. The current and approved charges are:

Type of Customer	Current Distribution Charge Per Therm	Approved Distribution Charge Per Therm
RESIDENTIAL		
All gas used during the billing month		
Heating/Cooling	\$ 0.3873	\$ 0.4067
Non-Heating/Non-Cooling	\$ 0.4260	\$ 0.4434
COMMERCIAL & INDUSTRIAL AND GROUP METERED APARTMENTS		
All gas used during the billing month		
Heating/Cooling	\$ 0.3592	\$ 0.3802
Non-Heating/Non-Cooling	\$ 0.3592	\$ 0.3789