



# DISTRICT OF COLUMBIA ENERGY ASSISTANCE

If you or someone you know is having difficulty paying a natural gas bill, please contact the **Department of Energy & Environment (DOEE)** at **311** or online at **doee.dc.gov**, to determine eligibility for the following programs. Eligibility for most programs depends on household size and total household income. Other factors may apply depending on the program.

## **LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)**

Through this program, the federal government distributes funds to the District of Columbia which, in turn, provides grants to qualified applicants to help them pay their energy bills.

## **RESIDENTIAL ESSENTIAL SERVICE (RES)**

With this program, eligible households may qualify for a discount on a portion of the natural gas they use each month during the heating season from Nov. 1 to April 30.

To be eligible for the RES discount, customers must:

- Use natural gas as the principal source for home heating; and
- Be certified by the **Department of Energy & Environment (DOEE)** as eligible for the **Low Income Home Energy Assistance Program (LIHEAP)**.



**Washington  
Gas**

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ENERGY ASSISTANCE

## WEATHERIZATION ASSISTANCE PROGRAM (WAP)

Funded by the U.S. Department of Energy, WAP provides technical and financial assistance to help low-income residents reduce their energy bills. WAP performs energy audits and installs audit-recommended energy efficiency measures to help families maintain energy-efficient, safe and healthy homes. The program is administered through selected community based organizations that hire local contractors to install the energy efficiency measures recommended by the energy audit. For more information, contact the **Department of Energy & Environment (DOEE)** at **311** or online at **doee.dc.gov**.

## WASHINGTON AREA FUEL FUND (WAFF)

Founded by Washington Gas and administered by The Salvation Army, WAFF helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF provides funds for **all types of fuel** to heat families' homes during the winter heating season. Washington Gas pays the administrative fees so 100% of WAFF donations go to those neighbors in need. WAFF assistance is available Jan. 1 - May 31. If you need assistance from WAFF, call **The Salvation Army** at **888-318-WAFF (9233)** or visit **www.WAFFHelp.org**.

# WAFF

[WAFFHelp.org](http://WAFFHelp.org)



**Washington Gas**

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[washingtongas.com](http://washingtongas.com)

**Customer Service:** 703-750-1000

**Natural Gas Leaks/Emergencies:**

**911** and 703-750-1400



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