At Washington Gas, safety is our highest priority. We are committed to providing you with safe and reliable natural gas service while ensuring that the pipe, meter and other equipment are properly maintained.

**As a Washington Gas customer, did you know?**

- Washington Gas owns and maintains all natural gas pipes *up to and including the gas meter.*

- Customers are responsible for the maintenance and monitoring of all natural gas piping on the *customer’s side of the meter.* If this piping is not properly maintained, it may corrode or leak.

- You should periodically check gas piping located on your side of the meter for leaks and corrosion, and have it repaired by a *licensed natural gas contractor* if any unsafe condition is detected. For information on companies that can perform maintenance checks and monitor all piping on your side of the meter, call Washington Gas at **703-750-1000** or visit [washingtongas.com](http://washingtongas.com).

- The *customer must provide access* to the company-owned gas meter and piping at all reasonable hours for routine surveys and maintenance, and at all times for emergency purposes.
If Washington Gas or one of its contractors attempts to complete work at your property and cannot gain access to the company-owned meter, gas pipes or other natural gas equipment, you may receive a notice on your door.

To ensure continuing gas service, please use the contact information provided on the notice to arrange for access as soon as possible.

For more information about the provisions for access to company-owned equipment and the maintenance and monitoring of all pipelines on your property, please visit washingtongas.com and refer to the tariffs for your state.