



“Sometimes, you think you would never be in a situation like this — you might pay your bills and still come up short. I truly appreciate this help from the bottom of my heart.”



Eligibility and Qualifications

- 1 You must live** in the District of Columbia; in Calvert, Charles, Frederick, Montgomery, Prince George’s or St. Mary’s counties in Maryland; or in Arlington, Clarke, Fairfax, Frederick, Loudoun, Prince William, Shenandoah or Warren counties or the cities of Alexandria, Fairfax, Falls Church or Winchester, in Virginia. You must apply at The Salvation Army office in the city or county in which you live.
- 2 Income and family size** are the primary tests of eligibility for WAFF assistance. Income guidelines are revised annually to reflect cost of living increases.

- 3 Your eligibility** does not depend on whether you heat with natural gas, electricity, oil, coal, wood, kerosene or another heating fuel.
- 4 To be eligible**, you must be in an **emergency situation** and have received the maximum assistance from all government energy assistance programs.
 - If you are a **gas or electric heating customer**, you must already have received a termination or disconnection notice from the utility, which provides the primary source of heat. WAFF pays for only the primary heating source.
 - If you heat with **oil, coal, wood, kerosene or another fuel**, you must demonstrate that you are unable to purchase fuel.

- 5 Once WAFF eligibility is established**, The Salvation Army will mail a check directly to your utility company or supplier.
- 6 The Salvation Army will administer** the distribution of WAFF funds to residential heating customers following these guidelines, but not treating them as rigid rules.

When and Where to Apply

WAFF applications are accepted January 1 through May 31. To apply for WAFF assistance, you must go to The Salvation Army office in the county or city in which you live.

Washington, DC

Social Services Department

1434 Harvard St., NW
Washington, DC 20009
202-332-5000

Serving Wards 1 - 6

Social Services Department

2300 Martin Luther King, Jr. Ave., SE
Washington, DC 20020
202-678-9771

Serving Wards 7 and 8

Maryland

Calvert, Charles and St. Mary’s Counties

7 Post Office Road
Suite D
Waldorf, MD 20602
301-638-9532

Frederick County

223 West 5th St.
Frederick, MD 21701
301-662-2311

Montgomery County

20021 Aircraft Dr.
Germantown, MD 20874
301-515-5354

Prince George’s County

4825 Edmonston Rd.
Hyattsville, MD 20781
301-277-6103

Virginia

City of Alexandria

107 E. Bellefonte Ave.
Alexandria, VA 22301
703-548-0579

Arlington County

518 S. Glebe Rd.
Arlington, VA 22204
703-979-3380

Fairfax County, Fairfax City and Falls Church

4915 Ox Rd.
Fairfax, VA 22030
703-385-8700

Frederick, Clarke, Shenandoah, Warren Counties and City of Winchester

300 Fort Collier Rd.
Winchester, VA 22603
540-662-4777

Loudoun County

10 Cardinal Park Dr.
Leesburg, VA 20175
703-771-3371

Prince William County

1483 Old Bridge Rd. Suite 102
Woodbridge, VA 22192
703-580-8991