

WASHINGTON GAS LIGHT COMPANY
VIRGINIA

RATE SCHEDULES

AND

GENERAL SERVICE PROVISIONS

FOR

GAS SERVICE

At rates stated herein for Washington Gas for service
in Arlington, Fairfax, Loudoun, Prince William and Shenandoah * Counties,
in the Cities of Alexandria, Falls Church, Fairfax, Manassas and Manassas Park, and
in the Towns of Middleburg, Leesburg, Occoquan and Vienna

At rates stated herein for Shenandoah for service
in Clarke, Frederick, Shenandoah** and Warren Counties,
in the City of Winchester and in the Towns of Berryville, Middletown,
Mt. Jackson, New Market, Stephens City, Strasburg and Woodstock

* As authorized in Certificate No. G-150a issued November 7, 1996

** Throughout Shenandoah County except as stated in Certificate No. G-150a issued
November 7, 1996

Communications Covering Rates should be addressed to:
Regulatory Affairs
Washington Gas Light Company
6801 Industrial Rd.
Springfield, Virginia 22151

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

TABLE OF CONTENTS

	<u>Page No</u>
Residential Service - Rate Schedule No. 1	3
Residential Delivery Service - Rate Schedule No. 1A	6
Commercial and Industrial Service - Rate Schedule No. 2	11
Commercial and Industrial Delivery Service - Rate Schedule No. 2A	14
Group Metered Apartment Service - Rate Schedule No. 3	19
Group Metered Apartment Delivery Service - Rate Schedule No. 3A	22
Interruptible Service - Rate Schedule No. 4	27
Large Commercial and Industrial Service - Rate Schedule No. 5	30
Large Commercial and Industrial Delivery Service - Rate Schedule No. 5A	30C
Large Group Metered Apartment Service - Rate Schedule No. 6	30H
Large Group Metered Apartment Delivery Service - Rate Schedule No. 6A	30K
Interruptible Delivery Service - Rate Schedule No. 7	31
Developmental Natural Gas Vehicle Service - Rate Schedule No. 8	38
Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9	43
Large Volume Delivery Service - Rate Schedule No. 10	56
Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11	57A
 <u>General Service Provisions</u>	
1. General	58
1A. Classes of Service	59
2. Application for Service	62
3. Deposits to Guarantee Payment of Bills	62
4. Payments	63
5. Metering	65
6. Submetering	65
7. Master Metering	66

TABLE OF CONTENTS (Continued)

<u>General Service Provisions (Continued)</u>	<u>Page No.</u>
8. Accuracy of Gas Meters	68
9. Customers' Piping and Appliances	69
10. Gas Leaks and Safety Concerns	69
11. Discontinuance of Service	70
12. Temporary Discontinuance of Supply	71
13. Installation of Service Pipes and Connections	71
14. Economic Evaluation of Facilities Extension	72
15. Relocation or Alteration of Company-Owned Facilities	75
16. Purchased Gas Charge	75
17. Force Majeure	80
18. Emergency of Stand-by Service	80
19. Curtailment of Gas Service	81
20. Dishonored Checks	84
21. Risk Sharing Mechanism	85
22. Service Initiation Charge	86
23. Gas Supply Realignment Adjustment	87
24. Balancing Charge	89
25. Automated Payment Plan	90
26. Billing Error	90
27. Installation of Meter Pulse Equipment	91
28. Weather Normalization Adjustment (WNA)	93
29. Earnings Sharing Mechanism (ESM)	95
30. CARE Ratemaking Adjustment (CRA)	96
31. CARE Cost Adjustment (CCA)	97
32. (Reserved For Future Use)	98
33. Performance-Based Rate Recovery	100
34. SAVE Rider	101
35. Balancing For Gas-Fired Generating Stations	103
Appendix A – Summary of Tariff Changes for General Service Provisions	

ISSUED: April 19, 2013

For meter readings on and after April 26, 2013

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Residential Service

Rate Schedule No. 1

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified Residential as defined in Section 1A. of the General Service Provisions.

RATE FOR MONTHLY CONSUMPTION

System Charge (Per customer)

All Billing Months	\$11.25
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Distribution Charge (Per therm)

All gas used during the billing month:

First 25 therms	56.82¢
Next 100 therms	36.34¢
Over 125 therms	30.60¢

PURCHASED GAS CHARGE

The Purchased Gas Charge per therm shall be computed in accordance with Section 16 of the General Service Provisions and applies to all gas used during the billing month.

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, and included in the item "All Applicable Riders," on customers' bills, in accordance with Section 21 of the General Service Provision.

Residential Service - Rate Schedule No. 1 (continued)

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item "All Applicable Riders," on customers' bills, in accordance with General Service Provision No. 23

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

Except as provided below all bills are due and payable when rendered, and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

An extended payment period is available to residential customers receiving monthly Social Security or other government-sponsored, low-income monthly assistance, which constitutes the main source of total income within the household. The customer is responsible for making application to the Company, and such application is subject to verification and acceptance by the Company. Continued eligibility for an extended payment period is dependent upon application renewal by the customer and acceptance by the Company during the month of March of each succeeding year. With the extended payment period, bills rendered after the fifth day of the current month will not be due before the fifth day of the month following.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter at locations served as of the effective date of this provision, provided:
 - 1. The lights conform with the Company's General Service Provisions; and
 - 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

ISSUED: August 26, 2011

For meter readings on and after August 26, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Residential Service - Rate Schedule No. 1 (continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders", on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 31.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

Residential Service - Rate Schedule No. 1 (continued)

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer requesting to return to sales service from Delivery Service (Rate Schedule No. 1A) shall be subject to the terms and conditions set forth in Rate Schedule No. 1A under NOTICE OF RETURN TO SALES SERVICE.

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: May 1, 2010

For service rendered on and after May 1, 2010

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Residential Delivery Service

Rate Schedule No. 1A

AVAILABILITY

Delivery service under this schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified as Residential as defined in Section 1A. of the General Service Provisions and who elect to purchase gas directly from a supplier and have such gas transported to the Company subject to the following:

- A. The customer executes and the supplier receives a Customer Consent Form or the supplier receives customer agreement through the Internet or through a recorded telephone call requesting service under this Rate Schedule for an initial term of one (1) year and year to year thereafter. A customer may select service under this rate schedule at any time, however, service to the customer begins on the next scheduled meter reading date following the first calendar day of the next month unless a special meter read is requested, in which case service begins on the date of the special meter reading. Upon receipt of such notification, the Company shall, normally within one business day, mail a notification to the customer advising the customer of the request for such service, the approximate date that service will be initiated under this Rate Schedule and a caption with a statement as to the customer's right to cancel. The customer has ten calendar days from the date such notice is mailed to advise the Company or the supplier of a cancellation of the request for service under this Rate Schedule. If the Company or the supplier, during this enrollment process, receives a request from a customer within this ten day period to cancel the customer's participation/service under this Rate Schedule, the Company or the supplier shall, normally within one business day, electronically notify the other of the customer's request and terminate the enrollment process.
- B. Each delivery point will be billed separately by the Company.
- C. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, either directly or by displacement, into the Company's distribution system at the customer's expense. The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.
- D. The customer's supplier of gas shall enter into a Firm Delivery Service Gas Supplier Agreement with the Company pursuant to Rate Schedule No. 9.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Residential Delivery Service - Rate Schedule No. 1A (Continued)

- E. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier. The terms and conditions of Rate Schedule No. 9 are included by reference.
- F. The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities Requested by the customer.
- G. The supplier may obtain its own upstream capacity or select the Capacity Assignment Option. This option is available in concert with the Balancing Options. These services are more fully Described in the terms and conditions of the Company's Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9.
- H. When a customer relocates to a residence in Virginia from a location outside of Virginia but within the Company's service territory, that customer may remain on Delivery Service provided the customer is eligible to participate in the new Jurisdiction.
- I. The customer may be subject to a sampling of usage provided through an automatic meter reading device. Such device will utilize the customer's telephone line during non-core time periods for the purpose of evaluating the balancing requirements of this Rate Schedule.

RATE FOR MONTHLY DELIVERIES

System Charge (Per customer)

All Billing Months	\$11.25
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Distribution Charge (Per therm)

All gas used during the billing month:

First 25 therms	56.82¢
Next 100 therms	36.34¢
Over 125 therms	30.60¢

Residential Delivery Service– Rate Schedule No. 1A (Continued)

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item “All Applicable Riders” on customers’ bills, in accordance with Section 21 of the General Service Provision.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item “All Applicable Riders,” on customers’ bills, in accordance with General Service Provision No. 23.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

Except as provided below, all bills are due and payable when rendered, and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

An extended payment period is available to residential customers receiving monthly Social Security or other government-sponsored, low-income monthly assistance which constitutes the main source of total income within the household. The customer is responsible for making application to the Company, and such application is subject to verification and acceptance by the Company. Continued eligibility for an extended payment period is dependent upon application renewal by the customer and acceptance by the Company during the month of March of each succeeding year. With the extended payment period, bills rendered after the fifth day of the current month will not be due before the fifth day of the month following.

Residential Delivery Service - Rate Schedule No. 1A (Continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders," on customers' bills, as set forth in General Service Provision No. 29.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders" on customers' bills on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders," on customers' bills, as set forth in General Service Provision No. 31.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders," on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders," on customers' bills, as set forth in General Service Provision No. 34.

Residential Delivery Service - Rate Schedule No. 1A (Continued)

SPECIAL PROVISION – UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
 - 1. The lights conform with the Company's General Service Provisions; and,
 - 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours, and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer may return to sales service under the following conditions:

- A. If the customer's request for return to sales service is to coincide with the termination of the Customer Consent Form, the customer must provide the Company with thirty days notice prior to the termination of that agreement.
- B. If the customer's request for return to sales service is for any reason other than A) above, the customer must have their supplier notify the Company of the customer's return to sales service. Return to sales service will occur within thirty days of such notice, except as provided in C) below .
- C. If a customer's supplier terminates a gas purchase agreement due to the customer's non-payment of the supplier's bill, the supplier must give the Company and the customer fifteen days prior notice. The Company will return such customer to sales service at the next regularly scheduled meter reading that occurs after a fifteen-day notice period is provided to the customer from the supplier. A copy of such notice shall be forwarded to the Company and shall be used to schedule the change in the customer's service. The supplier will then be electronically notified by the Company of the effective switch over date and will be responsible for furnishing the customer gas until the customer is returned to sales service.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Residential Delivery Service - Rate Schedule No. 1A (Continued)

- D. If the Company receives notification from a supplier that the supplier will terminate service to a customer for any reason other than non-payment, the Company shall, normally within two business days, electronically respond to the supplier. Such response shall acknowledge: (I) receipt of the supplier's notice and (ii) the date that the supplier's service is scheduled to terminate. In addition, upon receiving such notification, the Company shall provide written notification to such customer, normally within five (5) business days, advising the customer of the cancellation and describing the customer's opportunity to select a new supplier and, if the customer does not select another supplier, that the customer will return to having their gas provided by the Company.

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two- year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Commercial and Industrial Service

Rate Schedule No. 2

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified Commercial and Industrial as defined in Section 1A. of the General Service Provisions.

RATE FOR MONTHLY CONSUMPTION

System Charge (Per customer)

<u>Heating and/or Cooling</u>	
All Billing Months	\$20.45
Non-Heating and Non-Cooling	
All Billing Months	\$11.15

Distribution Charge (Per therm)

<u>Heating and/or Cooling</u>	
All gas used during the billing month:	
First 125 therms	37.24¢
Next 875 therms	30.41¢
Over 1,000 therms	23.18¢

<u>Non-Heating and Non-Cooling</u>	
All gas used during the billing month:	
First 125 therms	35.62 ¢
Next 875 therms	27.54 ¢
Over 1,000 therms	21.19 ¢

PURCHASED GAS CHARGE

The Purchased Gas Charge per therm shall be computed in accordance with Section 16 of the General Service Provisions and applies to all gas used during the billing month.

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, in accordance with Section 21 of the General Service Provision.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA) included in the item "All Applicable Riders" on customers' bills, in accordance with General Service Provision No. 23.

Commercial and Industrial Service - Rate Schedule No. 2 (continued)

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

All bills are due and payable when rendered, and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
1. The lights conform with the Company's General Service Provisions; and
 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer requesting to return to this sales service schedule from Delivery Service (Rate Schedule No. 2A) shall be subject to the terms and conditions set forth in Rate Schedule No. 2A under NOTICE OF RETURN TO SALES SERVICE.

Commercial and Industrial Service - Rate Schedule No. 2 (continued)

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders", on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders", as set forth in General Service Provision No. 31.

Commercial and Industrial Service - Rate Schedule No. 2 (continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

WASHINGTON GAS LIGHT COMPANY

Commercial and Industrial Delivery Service

Rate Schedule No. 2A

AVAILABILITY

Delivery service under this schedule is available in the Virginia portion of the Company's service area as described in section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified as Commercial and Industrial as defined in Section 1A. of the General Service Provisions and who elect to purchase gas directly from a supplier and have such gas transported to the Company subject to the following:

- A. The customer executes a Firm Delivery Service Agreement ("Service Agreement") or the supplier receives customer agreement through the Internet or through a recorded telephone call requesting service under this Rate Schedule for an initial term of one (1) year and year to year thereafter. A customer may select service under this rate schedule at any time, however, service to the customer begins on the next scheduled meter reading date following the first calendar day of the next month unless a special meter read is requested, in which case service begins on the date of the special meter reading. Upon receipt of such notification the Company shall, normally within one business day, mail a notification to the customer advising the customer of the request for such service, the approximate date that service will be initiated under this Rate Schedule and a caption with a statement as to the customer's right to cancel. The customer has ten calendar days from the date such notice is mailed to advise the Company or the supplier of a cancellation of the request for service under this Rate Schedule. If the Company or the supplier, during this enrollment process, receives a request from a customer within this ten day period to cancel the customer's participation/service under this Rate Schedule, the Company or the supplier shall normally within one business day, electronically notify the supplier other of the customer's request and terminate the enrollment process.
- B. Each delivery point will be billed separately by the Company.
- C. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, either directly or by displacement, into the Company's distribution system at the customer's expense.

The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to Indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.

- D. The customer's supplier of gas shall enter into a Firm Delivery Service Gas Supplier Agreement with the Company pursuant to Rate Schedule No. 9.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Commercial and Industrial Delivery Service – Rate Schedule No. 2A (Continued)

- E. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier. The terms and conditions of Rate Schedule No. 9 are included by reference.
- F. The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities requested by the customer.
- G. The supplier may obtain its own upstream capacity or select the Capacity Assignment Option. This option is available in concert with the Balancing Options. These services are more fully described in the terms and conditions of the Company's Firm Delivery Service Gas Supplier Agreement -Rate Schedule No. 9.
- H. When a customer relocates to a residence in Virginia from a location outside of Virginia but within the Company's service territory, that customer may remain on Delivery Service provided the customer is eligible to participate in the new Jurisdiction.
- I. The customer may be subject to a sampling of usage provided through an automatic meter reading device. Such device will utilize the customer's telephone line during non-core time periods for the purpose of evaluating the balancing requirements of this Rate Schedule.

RATE FOR MONTHLY DELIVERIES

System Charge (Per customer)

Heating and/or Cooling

All Billing Months \$20.45

Non-Heating and Non-Cooling

All Billing Months \$11.15

Distribution Charge (Per therm)

Heating and/or Cooling

All gas used during the billing month:

First 125 therms 37.24¢

Next 875 therms 30.41¢

Over 1,000 therms 23.18¢

Non-Heating and Non-Cooling

All gas used during the billing month:

First 125 therms 35.62 ¢

Next 875 therms 27.54 ¢

Over 1,000 therms 21.19 ¢

Commercial and Industrial Delivery Service– Rate Schedule No. 2A (Continued)

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item “All Applicable Riders” on customers’ bills, in accordance with Section 21 of the General Service Provision.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item “All Applicable Riders” on customers’ bills, in accordance with General Service Provision No. 23.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty-day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION – UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
 - 1. The lights conform with the Company's General Service Provisions; and,
 - 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours, and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

Commercial and Industrial Delivery Service - Rate Schedule No. 2A (Continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders", on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 31.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

Commercial and Industrial Delivery Service– Rate Schedule No. 2A (Continued)

NOTICE OF RETURN TO SALES SERVICE

A customer may return to sales service under the following conditions:

- A. If the customer's request for return to sales service is to coincide with the termination of the delivery service agreement of the customer, the customer must provide the Company with thirty days notice prior to the termination of that agreement.
- B. If the customer's request for return to sales service is for any reason other than A) above, the customer must have their supplier notify the Company of the customer's return to sales service. Return to sales service will occur within thirty days of such notice, except as provided in C) below.
- C. If a customer's supplier terminates a gas purchase agreement due to the customer's non-payment of the supplier's bill, the supplier must give the Company and the customer fifteen days prior notice. The Company will return such customer to sales service at the next regularly scheduled meter reading that occurs after a fifteen-day notice period is provided to the customer from the supplier. A copy of such notice shall be forwarded to the Company and shall be used to schedule the change in the customer's service. The supplier will then be electronically notified by the Company of the effective switch over date and will be responsible for furnishing the customer gas until the customer is returned to sales service.
- D. If the Company receives notification from a supplier that the supplier will terminate service to a customer for any reason other than non-payment, the Company shall, normally within two business days, electronically respond to the supplier. Such response shall acknowledge: (i) receipt of the supplier's notice and (ii) the date that the supplier's service is scheduled to terminate. In addition, upon receiving such notification, the Company shall provide written notification to such customer, normally within five (5) business days, advising the customer of the cancellation and describing the customer's opportunity to select a new supplier and, if the customer does not select another supplier, that the customer will return to having their gas provided by the Company.

Commercial and Industrial Delivery Service – Rate Schedule No. 2A (Continued)

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Group Metered Apartment Service

Rate Schedule No. 3

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified Group Metered Apartment as defined in Section 1A. of the General Service Provisions.

RATE FOR MONTHLY CONSUMPTION

<u>System Charge</u> (Per customer)	<u>Washington Gas</u>	<u>Shenandoah</u>
<u>Heating and/or Cooling</u>		
All Billing Months	\$44.60	\$37.20
<u>Non-Heating and Non-Cooling</u>		
All Billing Months	\$14.80	\$14.80
<u>Distribution Charge</u> (Per therm)		
<u>Heating and/or Cooling</u>		
All gas used during the billing month:		
First 125 therms	37.19¢	37.19¢
Next 875 therms	30.02¢	30.02¢
Over 1,000 therms	23.53¢	23.53¢
<u>Non-Heating and Non-Cooling</u>		
All gas used during the billing month:		
First 125 therms	34.52¢	34.52¢
Next 875 therms	27.51¢	27.51¢
Over 1,000 therms	21.33¢	21.33¢

PURCHASED GAS CHARGE

The Purchased Gas Charge per therm shall be computed in accordance with Section 16 of the General Service Provisions and applies to all gas used during the billing month.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item "All Applicable Riders" on customers' bills, in accordance with General Service Provision No. 23.

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, in accordance with Section 21 of the General Service Provision.

ISSUED: November 8, 2017

For service rendered on and after November 28, 2016

Luanne S. Gutermuth – Senior Vice President Shared Services & CHRO

Group Metered Apartment Service - Rate Schedule No. 3 (continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders", on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 31.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

Group Metered Apartment Service - Rate Schedule No. 3 (continued)

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
1. The lights conform with the Company's General Service Provisions; and
 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer requesting to return to sales service from Delivery Service (Rate Schedule No. 3A) shall be subject to the terms and conditions set forth in Rate Schedule No. 3A under NOTICE OF RETURN TO SALES SERVICE.

Group Metered Apartment Service - Rate Schedule No. 3 (continued)

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the applications of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: September 20, 2007

For service rendered on and after February 13, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Group Metered Apartment Delivery Service

Rate Schedule No. 3A

AVAILABILITY

Delivery service under this schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified as Group Metered Apartment as defined in Section 1A. of the General Service Provisions and who elect to purchase gas directly from a supplier and have such gas transported to the Company subject to the following:

- A. The customer executes a Firm Delivery Service Agreement ("Service Agreement") or the supplier receives customer agreement through the Internet or through a recorded telephone call requesting service under this Rate Schedule for an initial term of one (1) year and year to year thereafter. A customer may select service under this rate schedule at any time, however, service to the customer begins on the next scheduled meter reading date following the first calendar day of the next month unless a special meter read is requested, in which case service begins on the date of the special meter reading. Upon receipt of such notification, the Company shall, normally within one business day, mail a notification to the customer advising the customer of the request for such service, the approximate date that service will be initiated under this Rate Schedule and a caption with a statement as to the customer's right to cancel. The customer has ten calendar days from the date such notice is mailed to advise the Company or the supplier of a cancellation of the request for service under this Rate Schedule. If the Company or the supplier, during this enrollment process, receives a request from a customer within this ten day period to cancel the customer's participation/service under this Rate Schedule, the Company or the supplier shall, normally within one business day, electronically notify the other of the customer's request and terminate the enrollment process.
- B. Each delivery point will be billed separately by the Company.
- C. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, directly or by displacement, into the Company's distribution system at the customer's expense.

The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to Indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.

- D. The customer's supplier of gas shall enter into a Firm Delivery Service Gas Supplier Agreement with the Company pursuant to Rate Schedule No. 9.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Group Metered Apartment Delivery Service– Rate Schedule No. 3A (Continued)

- E. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier. The terms and conditions of Rate Schedule No. 9 are included by reference.
- F. The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities requested by the customer.
- G. The supplier may obtain its own upstream capacity or select the Capacity Assignment Option. This option is available in concert with the Balancing Options. These services are more fully described in the terms and conditions of the Company's Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9.
- H. When a customer relocates to a residence in Virginia from a location outside of Virginia but within the Company's service territory, that customer may remain on Delivery Service provided the customer is eligible to participate in the new Jurisdiction.
- I. The customer may be subject to a sampling of usage provided through an automatic meter reading device. Such device will utilize the customer's telephone line during non-core time periods for the purpose of evaluating the balancing requirements of this Rate Schedule.

RATE FOR MONTHLY DELIVERIES

<u>System Charge</u> (Per customer)	<u>Washington Gas</u>	<u>Shenandoah</u>
<u>Heating and/or Cooling</u>		
All Billing Months	\$44.60	\$37.20
<u>Non-Heating and Non-Cooling</u>		
All Billing Months	\$14.80	\$14.80
<u>Distribution Charge</u> (Per therm)		
<u>Heating and/or Cooling</u>		
All gas used during the billing month:		
First 125 therms	37.19¢	37.19¢
Next 875 therms	30.02¢	30.02¢
Over 1,000 therms	23.53¢	23.53¢
<u>Non-Heating and Non-Cooling</u>		
All gas used during the billing month:		
First 125 therms	34.52¢	34.52¢
Next 875 therms	27.51¢	27.51¢
Over 1,000 therms	21.33¢	21.33¢

Group Metered Apartment Delivery Service– Rate Schedule No. 3A (Continued)

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate shall be subject to an adjustment per therm, included in the item “All Applicable Riders” on customers’ bills, in accordance with Section 21 of the General Service Provision.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item “All Applicable Riders” on customers’ bills, in accordance with General Service Provision No. 23.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty-day billing interval thereafter, and additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
 - 1. The lights conform with the Company's General Service Provisions; and,
 - 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours, and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

ISSUED: August 26, 2011

For meter readings on and after August 26, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Group Metered Apartment Delivery Service - Rate Schedule No. 3A (Continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

CARE RATEMAKING ADJUSTMENT (CRA)

Customers billed under this rate schedule shall have a CARE Ratemaking Adjustment (CRA) applied to their bill, included in the item "All Applicable Riders", on a monthly basis in accordance with Section 30 of the General Service Provision.

CARE COST ADJUSTMENT (CCA)

The charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 31.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

Group Metered Apartment Delivery Service– Rate Schedule No. 3A (Continued)

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer may return to sales service under the following conditions:

- A. If the customer's request for return to sales service is to coincide with the termination of the delivery service agreement of the customer, the customer must provide the Company with thirty days notice prior to the termination of that agreement.
- B. If the customer's request for return to sales service is for any reason other than A) above, the customer must have their supplier notify the Company of the customer's return to sales service. Return to sales service will occur within thirty days of such notice, except as provided in C) below.
- C. If a customer's supplier terminates a gas purchase agreement due to the customer's non-payment of the supplier's bill, the supplier must give the Company and the customer fifteen days prior notice. The Company will return such customer to sales service at the next regularly scheduled meter reading that occurs after a fifteen-day notice period is provided to the customer from the supplier. A copy of such notice shall be forwarded to the Company and shall be used to schedule the change in the customer's service. The supplier will then be electronically notified by the Company of the effective switch over date and will be responsible for furnishing the customer gas until the customer is returned to sales service.
- D. If the Company receives notification from a supplier that the supplier will terminate service to a customer for any reason other than non-payment the Company shall electronically respond to the supplier. Such response shall acknowledge: (i) receipt of the supplier's notice and (ii) the date that the supplier's service is scheduled to terminate. In addition, upon receiving such notification, the Company shall provide written notification to such customer, normally within five (5) business days, advising the customer of the cancellation and describing the customer's opportunity to select a new supplier and, if the customer does not select another supplier, that the customer will return to having their gas provided by the Company.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Group Metered Apartment Delivery Service - Rate Schedule No. 3A (Continued)

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: September 20, 2007

For service rendered on and after February 13, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Interruptible Service

Rate Schedule No. 4

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for interruptible gas service to any customer receiving service under this rate schedule as of September 27, 2004 when:

- a) The capacity of the Company's facilities and the available gas supply are sufficient to provide the quantities requested by the customer;
- b) The customer's requirements for gas shall not be less than 500 therms on the average day in the peak month. Customers served as of the effective date of this schedule are exempt from this restriction; and
- c) The customer executes a Sales Agreement for a period of not less than 1 year.

No customer not receiving service under this rate schedule as of September 27, 2004 will be served under this rate schedule after September 27, 2004, and any existing customer served under this rate schedule as of September 27, 2004 shall not be permitted to return to this rate schedule after service is terminated or obtained under another rate schedule.

RATE FOR MONTHLY CONSUMPTION

System Charge

All Billing Months

\$100.00 per Customer

Commodity Charge

The monthly commodity charges per therm shall be established by the Company predicated on the customer's alternate source of No. 2, No. 4 or No. 6 fuel oil. Such charges shall be in excess of the highest incremental commodity charge of the Company's suppliers, plus an allowance for gross receipts taxes and unaccounted for gas. However, such charges for customers served under this rate schedule who are eligible for firm service under either the Commercial and Industrial or Group Metered Apartment rate schedules shall not exceed the sum of (1) the average non-gas margins included in the Commercial and Industrial and Group Metered Apartment tariffs, including system charges, respectively, and (2) the applicable Purchased Gas Charge "Current Cost" Factor.

The Company will file the monthly commodity charge with the Commission.

Interruptible Service - Rate Schedule No. 4 (Continued)

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL TERMS AND CONDITIONS

SEPARATE METERING - Gas Delivered hereunder, except for oil burner pilot usage, shall not be used interchangeably with gas supplied under any other schedule, and shall be separately metered; provided, however, that if both firm and interruptible deliveries are made to a customer at one location, and if separate metering of the interruptible portion of such deliveries is not practicable, monthly firm and interruptible deliveries shall be determined as follows:

- (a) Firm deliveries - The firm maximum day's quantity specified by written agreement between Customer and Company multiplied by the number of days in the billing month.
- (b) Interruptible deliveries - All gas in excess of firm deliveries determined as described in (a).

INTERRUPTIONS - Deliveries by the Company to any Customer under this schedule shall be on an interruptible basis only, except for oil burner pilot usage, and the Company shall have the right to curtail or interrupt delivery of gas whenever, in the sole judgment of the Company, such interruption is required to maintain the safe and reliable operation of its system or some portion of its system. The order of interruption shall be the No. 6 fuel oil capable customers first, the No. 4 fuel oil capable customers second and the No. 2 fuel oil capable customers last.

The Company shall give the Customer as much advance notice as feasible, in the sole judgment of the Company, of curtailment or interruption hereunder, but not less than two hours.

UNAUTHORIZED CONSUMPTION OF GAS AND OVERRUN PENALTY -

In the event that Customer fails to comply with any interruption notice issued by the Company, all gas consumed, except for oil burner pilot usage, during the scheduled interruption period will be considered unauthorized consumption of gas.

- a) The Company may discontinue, upon Customer notification, all service to the Customer, by shutting off the Customer's interruptible gas supply for the period of time necessary to meet operational and system reliability requirements; and / or

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Service - Rate Schedule No. 4 (Continued)

- a) The Company shall require Customer to pay a penalty charge of \$3.00 per therm for violating the interruption notice;
- b) The Customer, in addition to the above penalty, shall pay the unauthorized consumption of gas charge rate equal to (i) the highest actual price paid during an interruption from a source from which actual purchases were made during the period of non-compliance; (ii) multiplied by a factor of 1.5;
- c) This penalty charge and the unauthorized consumption of gas charge rate shall be in addition to any damages, penalties, fines and/or charges incurred by the Company directly attributable to violating the interruption notice;
- d) A Customer that has been assessed penalties for failure to interrupt gas usage under this Rate Schedule may seek a waiver of penalties from the Company. The Company may waive penalties upon a demonstration by the Customer that the failure to interrupt was beyond the Customer's control under the circumstances, including, but not limited to, an Act of God, government action, riot or other civil disturbance or mechanical failure upon proof that equipment was properly maintained, and the Customer is able to demonstrate its good faith effort to comply with an interruption notice. Proof that the equipment was properly maintained shall consist of records kept in the ordinary course of business that demonstrate that the equipment was properly maintained.

The Customer shall immediately notify the Company of any mechanical issue that compromises the Customer's ability to interrupt. The Customer will have 24 hours to resolve such mechanical issue, and the Company will consider extenuating circumstances beyond the 24 hours on a case by case basis. No penalties shall be assessed by the Company when use of gas by the Customer, during a declared interruption, is caused by defective or malfunctioning Company equipment upstream of a service connection.

PILOT COMMODITY CHARGE

The Customer shall pay a pilot commodity charge for all pilot gas consumed during an interruption. This charge shall be set at the daily weighted average cost of gas (WACOG), plus a demand charge per therm, for that day based on all gas supplies from all sources used by the Company on such day. The demand charge will be calculated annually for the upcoming winter heating season by taking the actual annual system demand costs for the twelve months ending (TME) August period from the ACA filing and dividing by the System Normal Weather Sales Therms for the TME August of each year. The WACOG will not include any demand costs.

The Customer's gas usage above the safe harbor pilot light volume shall be subject to the penalty charge and the unauthorized consumption of gas charge rate described in subsections b) and c) immediately preceding this subsection. The three meter classes are defined as oil burner pilot usage and are categorized as: BPI-1: Safe Harbor volume of 20 therms per day; BPI-10: Safe Harbor volume of 80 therms per day; BPI-100: Safe Harbor volume of 150 therms per day.

CONTACT INFORMATION

Each year, the Company shall request and the Customer shall provide the Company, by October 1st, the name, title, address, telephone and facsimile numbers, and the email address of at least two individuals who are designated by the Customer to receive notices of interruption. The Customer shall promptly notify the Company of any changes to such information. The Company shall provide confirmation within two business days, by email, of receipt of the required contact information and will provide Company contact information to the Customer to obtain information related to this rate schedule.

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Service - Rate Schedule No. 4 (Continued)

NON-COMPLIANCE WITH RATE SCHEDULE

If a Customer fails for any reason to comply with any of the requirements under this Rate Schedule, the Company may take action to ensure the integrity of its transmission and distribution systems. Upon notice by the Company, which shall not be less than 30 days, such actions may include, the termination of service to the Customer under this Rate Schedule. A Customer whose service is subject to termination under this Rate Schedule for failure to comply with any of the requirements under this Rate Schedule may elect to receive service under a Firm Service Rate Schedule. Election of firm service may require the installation of additional infrastructure as described in General Service Provision No. 14 and in Section "FIRM SERVICE INFRASTRUCTURE REQUIREMENTS" below. The Customer shall be informed of the Company's estimated costs for switching from interruptible to firm service prior to termination of interruptible service. The Customer shall inform the Company within 30 days of receipt of the cost estimate as to whether it will request service under an applicable firm Rate Schedule. If the Customer makes such an election, the Customer will be required to remain on a Firm Service Rate Schedule for a minimum of one year from the date of transfer to a Firm Service Rate Schedule. The Customer must be able to demonstrate it can meet all requirements to be an Interruptible Service Customer prior to being switched back to Interruptible Service. If the Customer does not elect to receive firm service, the Company may terminate service under this Rate Schedule.

DEDICATED PHONE LINE

As a condition to remain on an Interruptible Service Rate Schedule, a Customer must maintain a working dedicated analog phone line at all times, as specified by the Company. The Interruptible Customer is required to have a working phone line for the Company to monitor the interruptible meter usage during an interruption. The Company is unable to monitor usage of the interruptible meter when a signal is not received from the analog phone line. As an alternative, the Company may be able to provide wireless data collection options in the future. If a failure to communicate with the Company-owned meter installation occurs, the Customer will be notified by the Company, either by field personnel or by using the validated customer contact information on file for the Customer. The Customer will have three business days to fix the problem with the phone line unless the Company agrees to provide an extension of time, which extension shall not be unreasonably withheld. If a Customer does not repair the phone line connection within three business days or if there are repeated problems throughout the year with the phone line, the Company may terminate the Customer's interruptible service, as described in this Rate Schedule.

The Company reserves the right to charge Interruptible Customers a non-compliance meter read charge for Customers that do not comply with the interruption notice and require Washington Gas to dispatch personnel to read the Company meter due to communication issues with the Customer's phone line. The meter read charge is shown in Appendix A as the Interruptible Non-Compliance Meter Read Charge. All charges collected from the non-compliant meter read by the Company will be refunded to Firm Customers through a credit to the distribution charge.

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Service - Rate Schedule No. 4 (Continued)

RANDOM SURVEY OF FACILITIES

The Company reserves the right to randomly survey the facilities of an Interruptible Customer to ensure that an Interruptible Customer can comply with the interruptible tariff. The Customer will be notified at least five business days prior to a site inspection to ensure the appropriate personnel are on site during the inspection. If the Customer fails to adequately demonstrate compliance with the interruptible tariff, the Customer will be given ten business days to complete repairs or longer as specified by the Company, unless a longer time is requested by the Customer, consent to which shall not be unreasonably withheld by the Company. If the repairs cannot be completed in the specified period, the Company reserves the right to terminate service under an Interruptible Rate Schedule as described in this Rate Schedule.

ANNUAL INTERRUPTION TEST

The Company reserves the right to require an interruption test on a date each year between November 15th and December 15th to complete an interruption test on the Washington Gas system by issuing a notice for a full interruption. All Interruptible Customers are expected to switch to their alternate fuel source or cease use of gas during the interruption period (no more than 8 hours). Interruptible Customers will be notified five business days prior to the full interruption test and all Interruptible Customers are expected to comply with the test notice for a full interruption. The Company reserves the right to terminate service under an Interruptible Rate Schedule as described in this Rate Schedule. The Company will notify the Customer in writing of the results of the test.

FIRM SERVICE INFRASTRUCTURE REQUIREMENTS

If a Customer elects to switch from service under this Rate Schedule to firm service, the Company will determine whether additional infrastructure is needed in order to maintain system integrity. The Customer will be responsible for paying for any additional infrastructure required to move from Interruptible to Firm Service. The Customer shall be informed by the Company of any charge for additional infrastructure prior to the termination of Interruptible Service. The cost estimate shall be calculated in accordance with the methodology described in General Service Provision No. 14, ECONOMIC EVALUATION OF FACILITIES EXTENSION. The Customer shall inform the Company within 30 days of receipt of the cost estimate whether it will request service under an applicable firm rate schedule. If the Customer does not elect to receive firm service, the Company may terminate service to the Customer. The Customer shall have the right to contest any such determination made under this section to the State Corporation Commission.

Interruptible Service - Rate Schedule No. 4 (Continued)

SPECIAL TERMS AND CONDITIONS (Continued)

STAND-BY FACILITIES - In all cases where continuous operation of the customer's facilities is necessary, the customer shall provide and maintain stand-by equipment, including fuel supply for operation thereof, in satisfactory operating condition and of sufficient capacity to permit full interruption of the interruptible gas supply.

MINIMUM MONTHLY BILL - The minimum monthly bill shall be the system charge.

EXTENSION OF FACILITIES - The Company may require a contribution from any customer to be served under this schedule, the amount of which is to be determined pursuant to General Service Provision No. 14, ECONOMIC EVALUATION OF FACILITIES EXTENSION.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

RIDER TO RATE SCHEDULE NO. 4

When service cannot be provided under Rate Schedule No. 4, as described above, because the minimum price set forth therein (the highest incremental commodity charge of the Company's suppliers, plus an allowance for gross receipts taxes and unaccounted for gas) exceeds the maximum price set forth therein (the sum of (1) the average non-gas margins included in the Commercial and Industrial and Group Metered Apartment tariffs, including system charges, respectively, and (2) the applicable Purchased Gas Charge "Current Cost" Factor), the Company may offer service under this rider. Rates for service under this Rider shall be: the System Charge shall be the charge as set forth in Rate Schedule No. 4 and the Commodity Charge shall be established by the Company and shall be in excess of the highest incremental commodity charge of the Company's suppliers, plus an allowance for unaccounted for gas. All other Sections and provisions of Rate Schedule No. 4 shall apply for service rendered under this Rider to Rate Schedule No. 4.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

Interruptible Service - Rate Schedule No. 4 (Continued)

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

ISSUED: August 26, 2011

For meter readings on and after August 26, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Large Commercial and Industrial Service

Rate Schedule No. 5

AVAILABILITY

This schedule is available to any firm gas service customer classified as a Large Commercial and Industrial Customer as defined in Section 1A. of the General Service Provisions.

RATE FOR MONTHLY CONSUMPTION

	<u>Washington Gas</u>	<u>Shenandoah</u>
<u>System Charge (Per customer)</u>	\$25.00	\$25.00
<u>Distribution Charge (Per therm)</u>		
All gas used during the billing month:		
First 125 therms	35.30¢	35.30¢
Next 875 therms	28.60¢	28.60¢
Next 29,000 therms	21.20¢	21.20¢
Over 30,000 therms	13.01¢	11.31¢

PURCHASED GAS CHARGE

The Purchased Gas Charge per therm shall be computed in accordance with Section 16 of the General Service Provisions and applies to all gas used during the billing month.

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, in accordance with Section 21 of the General Service Provision.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA) included in the item "All Applicable Riders" on customers' bills, in accordance with General Service Provision No. 23.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

Large Commercial and Industrial Service - Rate Schedule No. 5 (Continued)

LATE PAYMENT CHARGE

All bills are due and payable when rendered, and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:

1. The lights conform with the Company's General Service Provisions; and
2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.

B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours and converting the product (rounded to the nearest 100 cubic feet) to therms.

C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer requesting to return to this sales service schedule from Delivery Service (Rate Schedule No. 5A) shall be subject to the terms and conditions set forth in Rate Schedule No. 5A under NOTICE OF RETURN TO SALES SERVICE.

Large Commercial and Industrial Service - Rate Schedule No. 5 (Continued)

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

WASHINGTON GAS LIGHT COMPANY

Large Commercial and Industrial Delivery Service

Rate Schedule No. 5A

AVAILABILITY

Delivery service under this schedule is in the Virginia portion of the Company's service area as described in section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified as a Large Commercial and Industrial Customer as defined in Section 1A. of the General Service Provisions and who elects to purchase gas directly from a supplier and have such gas transported to the Company subject to the following:

- A. The customer executes a Firm Delivery Service Agreement ("Service Agreement") or the supplier receives customer agreement through the Internet or through a recorded telephone call requesting service under this Rate Schedule for an initial term of one (1) year and year to year thereafter. A customer may select service under this rate schedule at any time, however, service to the customer begins on the next scheduled meter reading date following the first calendar day of the next month unless a special meter read is requested, in which case service begins on the date of the special meter reading. Upon receipt of such notification the Company shall, normally within one business day, mail a notification to the customer advising the customer of the request for such service, the approximate date that service will be initiated under this Rate Schedule and a caption with a statement as to the customer's right to cancel. The customer has ten calendar days from the date such notice is mailed to advise the Company or the supplier of a cancellation of the request for service under this Rate Schedule. If the Company or the supplier, during this enrollment process, receives a request from a customer within this ten day period to cancel the customer's participation/service under this Rate Schedule, the Company or the supplier shall normally within one business day, electronically notify the supplier other of the customer's request and terminate the enrollment process.
- B. Each delivery point will be billed separately by the Company.
- C. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, either directly or by displacement, into the Company's distribution system at the customer's expense.

The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to Indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.

- D. The customer's supplier of gas shall enter into a Firm Delivery Service Gas Supplier Agreement with the Company pursuant to Rate Schedule No. 9.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Large Customer Delivery Service – Rate Schedule No. 5A (Continued)

- E. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier. The terms and conditions of Rate Schedule No. 9 are included by reference.
- F. The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities requested by the customer.
- G. The supplier may obtain its own upstream capacity or select the Capacity Assignment Option. This option is available in concert with the Balancing Options. These services are more fully described in the terms and conditions of the Company's Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9.
- H. When a customer relocates to a residence in Virginia from a location outside of Virginia but within the Company's service territory, that customer may remain on Delivery Service provided the customer is eligible to participate in the new jurisdiction.
- I. The customer may be subject to a sampling of usage provided through an automatic meter reading device. Such device will utilize the customer's telephone line during non-core time periods for the purpose of evaluating the balancing requirements of this Rate Schedule.

RATE FOR MONTHLY DELIVERIES

	<u>Washington Gas</u>	<u>Shenandoah</u>
<u>System Charge (Per customer)</u>	\$25.00	\$25.00
<u>Distribution Charge (Per therm)</u>		
All gas used during the billing month:		
First 125 therms	35.30¢	35.30¢
Next 875 therms	28.60¢	28.60¢
Next 29,000 therms	21.20¢	21.20¢
Over 30,000 therms	13.01¢	11.31¢

Large Commercial and Industrial Delivery Service– Rate Schedule No. 5A (Continued)

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item “All Applicable Riders” on customers’ bills, in accordance with Section 21 of the General Service Provision.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA) included in the item “All Applicable Riders” on customers’ bills, in accordance with General Service Provision No. 23.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty-day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION – UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
1. The lights conform with the Company's General Service Provisions; and,
 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours, and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

Large Commercial and Industrial Delivery Service - Rate Schedule No. 5A (Continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

NOTICE OF RETURN TO SALES SERVICE

A customer may return to sales service under the following conditions:

- A. If the customer's request for return to sales service is to coincide with the termination of the delivery service agreement of the customer, the customer must provide the Company with thirty days notice prior to the termination of that agreement.
- B. If the customer's request for return to sales service is for any reason other than A) above, the customer must have their supplier notify the Company of the customer's return to sales service. Return to sales service will occur within thirty days of such notice, except as provided in C) below.
- C. If a customer's supplier terminates a gas purchase agreement due to the customer's non-payment of the supplier's bill, the supplier must give the Company and the customer fifteen days prior notice. The Company will return such customer to sales service at the next regularly scheduled meter reading that occurs after a fifteen-day notice period is provided to the customer from the supplier. A copy of such notice shall be forwarded to the Company and shall be used to schedule the change in the customer's service. The supplier will then be electronically notified by the Company of the effective switch over date and will be responsible for furnishing the customer gas until the customer is returned to sales service.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Large Commercial and Industrial Delivery Service– Rate Schedule No. 5A (Continued)

- D. If the Company receives notification from a supplier that the supplier will terminate service to a customer for any reason other than non-payment, the Company shall, normally within two business days, electronically respond to the supplier. Such response shall acknowledge: (I) receipt of the supplier's notice and (ii) the date that the supplier's service is scheduled to terminate. In addition, upon receiving such notification, the Company shall provide written notification to such customer, normally within five (5) business days, advising the customer of the cancellation and describing the customer's opportunity to select a new supplier and, if the customer does not select another supplier, that the customer will return to having their gas provided by the Company.

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

WASHINGTON GAS LIGHT COMPANY

Large Group Metered Apartment Service

Rate Schedule No. 6

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified Large Group Metered Apartment as defined in Section 1A. of the General Service Provisions.

RATE FOR MONTHLY CONSUMPTION

System Charge (Per customer)

\$50.00

Distribution Charge (Per therm)

All gas used during the billing month:

First	125 therms	36.99¢
Next	875 therms	29.82¢
Next	29,000 therms	23.43¢
Over	30,000 therms	13.19¢

PURCHASED GAS CHARGE

The Purchased Gas Charge per therm shall be computed in accordance with Section 16 of the General Service Provisions and applies to all gas used during the billing month.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution Charge shall be subject to the Gas Supply Realignment Adjustment (GSRA) included in the item "All Applicable Riders" on customers' bills, in accordance with General Service Provision No. 23.

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, in accordance with Section 21 of the General Service Provision.

Large Group Metered Apartment Service - Rate Schedule No. 6 (continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:

1. The lights conform with the Company's General Service Provisions; and
2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.

B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours and converting the product (rounded to the nearest 100 cubic feet) to therms.

C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Large Group Metered Apartment Service - Rate Schedule No. 6 (continued)

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer requesting to return to sales service from Delivery Service (Rate Schedule No. 6A) shall be subject to the terms and conditions set forth in Rate Schedule No. 6A under NOTICE OF RETURN TO SALES SERVICE.

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the applications of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Large Group Metered Apartment Delivery Service

Rate Schedule No. 6A

AVAILABILITY

Delivery service under this schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for firm gas service to any customer classified as Large Group Metered Apartment as defined in Section 1A. of the General Service Provisions and who elect to purchase gas directly from a supplier and have such gas transported to the Company subject to the following:

- A. The customer executes a Firm Delivery Service Agreement ("Service Agreement") or the supplier receives customer agreement through the Internet or through a recorded telephone call requesting service under this Rate Schedule for an initial term of one (1) year and year to year thereafter. A customer may select service under this rate schedule at any time, however, service to the customer begins on the next scheduled meter reading date following the first calendar day of the next month unless a special meter read is requested, in which case service begins on the date of the special meter reading. Upon receipt of such notification, the Company shall, normally within one business day, mail a notification to the customer advising the customer of the request for such service, the approximate date that service will be initiated under this Rate Schedule and a caption with a statement as to the customer's right to cancel. The customer has ten calendar days from the date such notice is mailed to advise the Company or the supplier of a cancellation of the request for service under this Rate Schedule. If the Company or the supplier, during this enrollment process, receives a request from a customer within this ten day period to cancel the customer's participation/service under this Rate Schedule, the Company or the supplier shall, normally within one business day, electronically notify the other of the customer's request and terminate the enrollment process.
- B. Each delivery point will be billed separately by the Company.
- C. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, directly or by displacement, into the Company's distribution system at the customer's expense.

The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to Indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.

- E. The customer's supplier of gas shall enter into a Firm Delivery Service Gas Supplier Agreement with the Company pursuant to Rate Schedule No. 9.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Large Group Metered Apartment Delivery Service– Rate Schedule No. 6A (Continued)

- E. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier. The terms and conditions of Rate Schedule No. 9 are included by reference.
- F. The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities requested by the customer.
- G. The supplier may obtain its own upstream capacity or select the Capacity Assignment Option. This option is available in concert with the Balancing Options. These services are more fully described in the terms and conditions of the Company's Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9.
- H. When a customer relocates to a residence in Virginia from a location outside of Virginia but within the Company's service territory, that customer may remain on Delivery Service provided the customer is eligible to participate in the new Jurisdiction.
- I. The customer may be subject to a sampling of usage provided through an automatic meter reading device. Such device will utilize the customer's telephone line during non-core time periods for the purpose of evaluating the balancing requirements of this Rate Schedule.

RATE FOR MONTHLY DELIVERIES

System Charge (Per customer)

\$50.00

Distribution Charge (Per therm)

All gas used during the billing month:

First	125 therms	<u>36.99¢</u>
Next	875 therms	<u>29.82¢</u>
Next	29,000 therms	<u>23.43¢</u>
Over	30,000 therms	<u>13.19¢</u>

Large Group Metered Apartment Delivery Service– Rate Schedule No. 6A (Continued)

RISK SHARING MECHANISM (RSM)

The Distribution Charges specified in this rate shall be subject to an adjustment per therm, included in the item “All Applicable Riders” on customers’ bills, in accordance with Section 21 of the General Service Provision.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

GAS SUPPLY REALIGNMENT ADJUSTMENT

The Distribution charge shall be subject to the Gas Supply Realignment Adjustment (GSRA), included in the item “All Applicable Riders” on customers’ bills,) in accordance with General Service Provision No. 23.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty-day billing interval thereafter, and additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

SPECIAL PROVISION - UNMETERED GAS FOR LIGHTING

- A. Unmetered gas service is available under this schedule for outdoor gas lights installed on the Company's side (upstream) of the meter, at locations served as of the effective date of this provision, provided:
1. The lights conform with the Company's General Service Provisions; and,
 2. The posts and lamps are owned by and installed and maintained at the expense of the customer or property owner.
- B. The monthly gas consumption of the light or lights used in each installation shall be determined by multiplying the aggregate rated hourly input capacity of the light(s) by 730 hours, and converting the product (rounded to the nearest 100 cubic feet) to therms.
- C. Where the customer does not use metered gas for other purposes under this schedule, unmetered gas used for lighting shall be billed at the rates contained herein, plus a customer System Charge of \$7.00. But where the customer also uses metered gas under this schedule, the unmetered gas used for lighting shall be added to the metered usage and the total usage billed at the rates contained herein.

Large Group Metered Apartment Delivery Service - Rate Schedule No. 6A (Continued)

WEATHER NORMALIZATION ADJUSTMENT (WNA)

Customers billed under this rate schedule shall have a Weather Normalization Adjustment (WNA) applied to their bill as a separate line item on an annual basis in accordance with Section 28 of the General Service Provision.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE

Whenever service under this rate schedule has been temporarily discontinued at the request of the customer, a charge equal to the System Charge times the number of months of discontinued service will be made for reestablishing such service. In addition, a reconnect charge shall apply as specified in Appendix A.

NOTICE OF RETURN TO SALES SERVICE

A customer may return to sales service under the following conditions:

- A. If the customer's request for return to sales service is to coincide with the termination of the delivery service agreement of the customer, the customer must provide the Company with thirty days notice prior to the termination of that agreement.
- B. If the customer's request for return to sales service is for any reason other than A) above, the customer must have their supplier notify the Company of the customer's return to sales service. Return to sales service will occur within thirty days of such notice, except as provided in C) below.
- C. If a customer's supplier terminates a gas purchase agreement due to the customer's non-payment of the supplier's bill, the supplier must give the Company and the customer fifteen days prior notice. The Company will return such customer to sales service at the next regularly scheduled meter reading that occurs after a fifteen-day notice period is provided to the customer from the supplier. A copy of such notice shall be forwarded to the Company and shall be used to schedule the change in the customer's service. The supplier will then be electronically notified by the Company of the effective switch over date and will be responsible for furnishing the customer gas until the customer is returned to sales service.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Large Group Metered Apartment Delivery Service– Rate Schedule No. 6A (Continued)

- D. If the Company receives notification from a supplier that the supplier will terminate service to a customer for any reason other than non-payment the Company shall electronically respond to the supplier. Such response shall acknowledge: (i) receipt of the supplier's notice and (ii) the date that the supplier's service is scheduled to terminate. In addition, upon receiving such notification, the Company shall provide written notification to such customer, normally within five (5) business days, advising the customer of the cancellation and describing the customer's opportunity to select a new supplier and, if the customer does not select another supplier, that the customer will return to having their gas provided by the Company.

TEMPORARY PROPANE HOLDING

When, in the sole discretion of the Company, it is appropriate to serve a customer or customers by propane in anticipation of the extension of natural gas facilities, such customers shall be billed for such service at rates for gas service as shown above. Such billings shall be based on the Ccf of propane consumed which shall be converted to therms by a factor of 2.516 which represents the Btu, per Ccf, of propane. Customers shall not be maintained on temporary propane holding for a period in excess of two years except in instances where natural gas service cannot be extended within the two-year period due to circumstances beyond the control of the Company.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: August 1, 2012

For service rendered on and after October 1, 2011

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Interruptible Delivery Service

Rate Schedule No. 7

AVAILABILITY

This schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for customers who purchase gas directly from a third party supplier and have such gas purchases transported to the Company. In such event the Company may execute individual service agreements with customers for interruptible delivery service under this rate schedule subject to the following:

- a) The customer has a minimum annual requirement for delivery service of 60,000 therms, or was previously eligible for service under Rate Schedule Nos. 4 or 6, and executes a service agreement with an initial term of not less than 1 year, but not more than 5 years.
- b) The customer has purchased, or has agreed to purchase, an adequate supply of natural gas of a quality acceptable to the Company, to be delivered into the Company's distribution system at an agreed upon location from a third party at the customer's expense. When a customer no longer has a third party supplier, then the customer will remain interruptible but will pay the applicable firm rates for any gas consumed during a month. Customers will have a period of 3 months to choose another Supplier or, depending on Company infrastructure capabilities and /or availability, may be switched to Rate Schedule 2 or Rate Schedule 3 until which time the customer chooses another Supplier.
- c) The customer warrants that it has good and legal title to all gas transported by its third party supplier to the Company, and agrees to indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.
- d) Upon request, the customer provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer is responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier.
- e) The customer's third party supplier and/or pipeline transporter agree(s) to provide electronically, or by other means as specified by the Company by 3:00 p.m. Eastern time on the preceding day, daily nomination data, including the daily nominated volumes, the name of the interstate pipeline delivering customer volumes to the city-gate, the associated "upstream shipper number" and the facility name of the customer for such gas to be delivered to the Company during the subsequent calendar month.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

It is the Customer's responsibility to confirm daily nominations via the pipeline bulletin board.

- f) An interruption monitoring meter to be owned and maintained by the Company is required. Any new customer under this rate schedule or any customer switching to this rate schedule shall pay a charge for such metering installation which amount shall be set forth in the service agreement and may be assessed in equal monthly payments over the term of the agreement plus interest equal to the Company's overall rate of return as authorized by the Commission. The customer shall provide uninterrupted electrical requirements for the Company's facilities and maintain a dedicated phone line to be used to provide the Company with on-going communication with the meter installation.
- g) The capacity of the Company's facilities and other conditions are sufficient to deliver the quantities requested by the customer.
- h) The Company may request customers served under this rate schedule to allow the Company to use customer-owned gas to supply higher priority end-usages during a gas supply emergency. In the event a customer refuses to allow the use of customer-owned gas during a gas supply emergency and the Company's ability to serve essential human needs is threatened, the Company may delay delivery of customer-owned gas to those customers receiving service pursuant to a transportation agreement entered into, or pursuant to a transportation agreement the term of which was extended, after the effective date hereof, and utilize such gas to serve essential human needs when significant relief would be provided by such gas, until such time as the supply threat to essential human needs has been resolved. The Company shall notify the Commission that it has delayed delivery of customer-owned gas without the customer's consent under this provision.

Customers shall be compensated for the use of customer-owned gas voluntarily supplied or otherwise used during a gas supply emergency to assist the Company. The level of compensation shall be determined through negotiation, but shall be limited to the reasonable costs associated with alternate fuels or the price difference associated with resupplying gas to the customer, in accordance with the compensation guidelines set forth in Rule No. 7 of the Natural Gas Priorities and Rules adopted by the Commission by Final Order issued May 1, 1991, in Case No. PUE900053.

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

RATE FOR MONTHLY DELIVERIES

System Charge (Per customer)

All Billing Months \$100.00

Distribution Charge (Per therm)

All gas delivered during the billing month:

First 75,000 therms	11.83¢
Over 75,000 therms	7.40¢

Customers served under this rate schedule who receive gas supplies from the Company pursuant to the enactment of curtailment priorities and rules set forth in General Service Provision No. 19, "CURTAILMENT OF GAS SERVICE", shall be charged a rate per therm equivalent to the Company's incremental cost of gas, adjusted for unaccounted for and Company-use gas and taxes on gross receipts, plus the normal rates for monthly deliveries included herein.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be the System Charge.

BILLING MONTH

The term "billing month" set forth above for the applicable delivery charge shall mean the calendar month representing the principal usage for the monthly meter reading.

LOST AND UNACCOUNTED-FOR GAS

The volumes of gas the Customer has caused to be delivered to the Company shall be adjusted to reflect lost and unaccounted-for volumes in the operation of the Company's distribution system in computing deliveries to the Customer.

RESPONSIBILITY FOR TAXES

The Customer shall be responsible for the payment of any tax or assessment levied by any jurisdiction related to the acquisition, delivery or use of delivered gas.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

BALANCING CUSTOMER-SUPPLIED GAS WITH CUSTOMER USAGE

The Company will provide balancing service to the customer's supplier in order to balance the customers' usage with the city-gate deliveries for such customer accounts. As provided in Rate Schedule No. 11, customers are required to have an agreement with a supplier to balance city-gate deliveries with consumption. Customers will not be notified of balancing curtailments by the Company. The Company will notify the customer's balancing Supplier. On a daily basis, the Company, in its sole discretion, may limit customer delivery service volumes to the amount of gas that is delivered to the city-gate for the customer's account.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

INFORMATION SERVICES

A Bulletin Board Service (BBS) shall be available to customers to track daily uses and imbalance levels. A customer's third-party supplier may be provided access to the Company's Bulletin Board Service upon written authorization from each associated customer. The customer shall control a third-party supplier's access.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

SPECIAL TERMS AND CONDITIONS

SEPARATE METERING - Gas delivered hereunder, except for oil burner pilot usage, shall not be used interchangeably with gas supplied under any other schedule and shall be separately metered; provided, however, that if both firm and interruptible deliveries are made to a Customer at one location, and if separate metering of the interruptible delivery portion of such deliveries is not practicable, monthly firm and interruptible deliveries shall be determined as follows:

- (a) Firm deliveries - the firm maximum day's quantity specified by written agreement between Customer and Company multiplied by the number of days in the billing month.
- (b) Interruptible deliveries - All gas in excess of firm deliveries determined as described in (a).

INTERRUPTIONS - Deliveries by the Company to any Customer under this schedule shall be on an interruptible basis only, except for oil burner pilot usage, and the Company shall have the right to interrupt delivery of gas whenever, in the sole judgment of the Company, such interruption is required to maintain the safe and reliable operation of its system or some portion of its system, regardless of whether or not the Customer, designated agent, or supplier has delivered gas to a Company city-gate.

During an interruption of delivery service on the Company's system, Customers shall not consume any gas, including gas that is delivered to the Company for the Customer's account at the city-gate net of an adjustment for lost and unaccounted for gas and a dry to wet conversion.

The Company shall give the Customer as much advance notice as feasible in the sole judgment of the Company, of curtailment or interruption hereunder, but not less than two hours.

The Company reserves the right to refuse delivery of gas for operational reasons. Pipeline penalties assessed against the Company that are a result of a Customer's failure to comply with an interruption of delivery service will be the responsibility of the Customer.

UNAUTHORIZED CONSUMPTION OF GAS AND OVERRUN PENALTY -

In the event that Customer fails to comply with any interruption notice issued by the Company, all gas consumed, except for oil burner pilot usage, during the scheduled interruption period will be considered unauthorized consumption of gas.

- a) The Company may discontinue, upon Customer notification, all service to the Customer, by shutting off the Customer's interruptible gas supply for the period of time necessary to meet operational and system reliability requirements; and / or
- b) The Company shall require Customer to pay a penalty charge of \$3.00 per therm for violating the interruption notice;

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

- a) The Customer, in addition to the above penalty, shall pay the unauthorized consumption of gas charge rate equal to (i) the highest actual price paid during an interruption from a source from which actual purchases were made during the period of non-compliance; (ii) multiplied by a factor of 1.5;
- b) This penalty charge and the unauthorized consumption gas charge rate shall be in addition to any damages, penalties, fines and/or charges incurred by the Company directly attributable to violating the interruption notice;
- c) A Customer that has been assessed penalties for failure to interrupt gas usage under this Rate Schedule may seek a waiver of penalties from the Company. The Company may waive penalties upon a demonstration by the Customer that the failure to interrupt was beyond the Customer's control under the circumstances, including, but not limited to, an Act of God, government action, riot or other civil disturbance or mechanical failure upon proof that equipment was properly maintained, and the Customer is able to demonstrate its good faith effort to comply with an interruption notice. Proof that the equipment was properly maintained shall consist of records kept in the ordinary course of business that demonstrate that the equipment was properly maintained.

The Customer shall immediately notify the Company of any mechanical issue that compromises the Customer's ability to interrupt. The Customer will have 24 hours to resolve such mechanical issue, and the Company will consider extenuating circumstances beyond the 24 hours on a case by case basis. No penalties shall be assessed by the Company when use of gas by the Customer, during a declared interruption, is caused by defective or malfunctioning Company equipment upstream of a service connection.

PILOT COMMODITY CHARGE

The Customer shall pay a pilot commodity charge for all pilot gas consumed during an interruption. This charge shall be set at the daily weighted average cost of gas (WACOG), plus a demand charge per therm, for that day based on all gas supplies from all sources used by the Company on such day. The demand charge will be calculated annually for the upcoming winter heating season by taking the actual annual system demand costs for the twelve months ending (TME) August period from the ACA filing and dividing by the System Normal Weather Sales Therms for the TME August of each year. The WACOG will not include any demand costs.

The Customer's gas usage above the safe harbor pilot light volume shall be subject to the penalty charge and the unauthorized consumption of gas charge rate described in subsections b) and c) immediately preceding this subsection. The three meter classes are defined as oil burner pilot usage and are categorized as: BPI-1: Safe Harbor volume of 20 therms per day; BPI-10: Safe Harbor volume of 80 therms per day; BPI-100: Safe Harbor volume of 150 therms per day.

STAND-BY FACILITIES

In all cases where continuous operation of the Customer's facilities is necessary, the Customer shall provide and maintain stand-by equipment, including fuel supply for operation thereof, in satisfactory operating condition and of sufficient capacity to permit full interruption of the interruptible deliveries.

CONTACT INFORMATION

Each year, the Company shall request and the Customer shall provide the Company, by October 1st, the name, title, address, telephone and facsimile numbers, and the email address of at least two individuals who are designated by the Customer to receive notices of interruption. The Customer shall promptly notify the Company of any changes to such information. The Company shall provide confirmation within two business days, by email, of receipt of the required contact information and will provide Company contact information to the Customer to obtain information related to this rate schedule.

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

DEDICATED PHONE LINE

As a condition to remain on an Interruptible Service Rate Schedule, a Customer must maintain a working dedicated analog phone line at all times, as specified by the Company. The Interruptible Customer is required to have a working phone line for the Company to monitor the interruptible meter usage during an interruption. The Company is unable to monitor usage of the interruptible meter when a signal is not received from the analog phone line. As an alternative, the Company may be able to provide wireless data collection options in the future. If a failure to communicate with the Company-owned meter installation occurs, the Customer will be notified by the Company, either by field personnel or by using the validated customer contact information on file for the Customer. The Customer will have three business days to fix the problem with the phone line unless the Company agrees to provide an extension of time, which extension shall not be unreasonably withheld. If a Customer does not repair the phone line connection within three business days or if there are repeated problems throughout the year with the phone line, the Company may terminate the Customer's interruptible service, as described in this Rate Schedule.

The Company reserves the right to charge Interruptible Customers a non-compliance meter read charge for Customers that do not comply with the interruption notice and require Washington Gas to dispatch personnel to read the Company meter due to communication issues with the Customer's phone line. The meter read charge is shown in Appendix A as the Interruptible Non-Compliance Meter Read Charge. All charges collected from the non-compliant meter read by the Company will be refunded to Firm Customers through a credit to the distribution charge.

RANDOM SURVEY OF FACILITIES

The Company reserves the right to randomly survey the facilities of an Interruptible Customer to ensure that an Interruptible Customer can comply with the interruptible tariff. The Customer will be notified at least five business days prior to a site inspection to ensure the appropriate personnel are on site during the inspection. If the Customer fails to adequately demonstrate compliance with the interruptible tariff, the Customer will be given ten business days to complete repairs or longer as specified by the Company, unless a longer time is requested by the Customer, consent to which shall not be unreasonably withheld by the Company. If the repairs cannot be completed in the specified period, the Company reserves the right to terminate service under an Interruptible Rate Schedule as described in this Rate Schedule.

ANNUAL INTERRUPTION TEST

The Company reserves the right to select a date each year between November 15th and December 15th to complete an interruption test on the Washington Gas system by issuing a notice for a full interruption. All Interruptible Customers are expected to switch to their alternate fuel source or cease use of gas during the interruption period (no more than 8 hours). Interruptible Customers will be notified five business days prior to the full interruption test and all Interruptible Customers are expected to comply with the test notice for a full interruption. If the Customer does not comply with the interruption test, the Company reserves the right to terminate service under an Interruptible Rate Schedule as described in this Rate Schedule. The Company will notify the Customer in writing of the results of the test.

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

FIRM SERVICE INFRASTRUCTURE REQUIREMENTS

If a Customer elects to switch from service under this Rate Schedule to firm service, the Company will determine whether additional infrastructure is needed in order to maintain system integrity. The Customer will be responsible for paying for any additional infrastructure required to move from Interruptible to Firm Service. The Customer shall be informed by the Company of any charge for additional infrastructure prior to the termination of Interruptible Service. The cost estimate shall be calculated in accordance with the methodology described in General Service Provision No. 14, ECONOMIC EVALUATION OF FACILITIES EXTENSION. The Customer shall inform the Company within 30 days of receipt of the cost estimate whether it will request service under an applicable firm rate schedule. If the Customer does not elect to receive firm service, the Company may terminate service to the Customer. The Customer shall have the right to contest any such determination made under this section to the State Corporation Commission.

ISSUED: November 2, 2015

For service rendered on and after October 26, 2015

Roberta W. Sims - Vice President, Rates & Regulatory Affairs

Interruptible Delivery Service - Rate Schedule No. 7 (Continued)

METER READING

Monthly meter readings for purposes of billing shall be made on or about the last day of each calendar month. Daily readings will be provided to customer's suppliers via the Gas Management System (GMS) or the Bulletin Board Service (BBS). Daily readings that are unavailable due to metering problems will not be the responsibility of the customer or suppliers as long as it is not a problem with the telephone line. The Company will work with customers and suppliers to reconcile these problems as promptly as possible.

EXTENSION OF FACILITIES

The Company may require a contribution from any customer to be served under this schedule, the amount of which is to be determined pursuant to General Service Provision No. 14, ECONOMIC EVALUATION OF FACILITIES EXTENSION.

OTHER TERMS AND CONDITIONS

Except as otherwise specifically provided herein, the application of this Rate Schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the Commission.

The minimum volume, balancing and interruption requirements applicable to deliveries under this Rate Schedule are not applicable to delivery service for natural gas vehicles under Rate Schedule No. 8.

EARNINGS SHARING MECHANISM (ESM)

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 29, as part of the PBR Plan that takes effect October 1, 2007 in accordance with the Commission's Final Order in Case No. PUE-2006-00059.

PERFORMANCE-BASED RATE RECOVERY

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

WASHINGTON GAS LIGHT COMPANY

Developmental Natural Gas Vehicle Service

Rate Schedule No. 8

(Effective July 24, 2012, Rate Schedule No. 8 is Closed to New Customers)

AVAILABILITY

This schedule is available on an experimental basis to applicants in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions for:

- (1) the sale of compressed natural gas (CNG);
- (2) the sale of separately metered compressed and uncompressed natural gas at customer fueling stations; or
- (3) the delivery of customer-owned natural gas;

solely to fuel a motor vehicle or vehicles.

COMPRESSED NATURAL GAS VEHICLE SERVICE
AT COMPANY OPERATED FUELING STATIONS

This part of the service is available for fueling vehicles with compressed natural gas when the capacity of the Company's compression facilities and the available gas supply are sufficient to provide the quantities requested by the customer and the customer executes a Natural Gas Vehicle Service Agreement.

RATE FOR MONTHLY CONSUMPTION

Commodity Charges

All gas used during the billing months	65¢ per therm 81¢ per GGE*
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* GGE indicated Gasoline Gallon Equivalent. The gasoline gallon equivalent shall be determined by accordance with local standards. In the absence of such standards the gasoline gallon equivalent shall be 5.34 lbs., plus or minus 2%, as measured by the mass motion of sonic nozzle CNG dispensing equipment. The point of sale price to the consumer shall be displayed in gasoline gallon equivalents with the pounds of natural gas displayed on the dispenser where possible.

The above basic Commodity Charges are subject to the Gasoline Adjustment Charge.

The above basic charges are also subject to a Tax Adjustment Surcharge for any change in taxes included in the above Commodity Charge. Commodity charges include Virginia Tax on Fuels other than Motor Fuel of 10¢ per gallon and Federal Excise Tax of 5.9¢ per gallon. The Company is under

Developmental Natural Gas Vehicle Service - Rate Schedule No. 8 (Continued)

no obligation to determine if a customer is exempt from taxation. Customers seeking tax exemption must file such verification with the Company.

Gasoline Adjustment Charge

The above Commodity Charges shall be adjusted each month based on the change, if any, in the average Rack price of unleaded regular gasoline or its equivalent as published during the prior calendar month by the Oil Price Information System for Fairfax Terminal from a "Base Gasoline Price" of \$.67 per gallon. Any such change shall be rounded to the nearest \$.01 per GGE and applied to the usage for the current billing month.

In no event shall this section operate to reduce the Commodity Charges to a level below the Company's then current weighted average commodity cost of gas plus allowances for unaccounted for gas and all applicable taxes.

Tax Adjustment Surcharge

The above Commodity Charges shall be adjusted concurrently with any change in the Virginia Tax on Fuels other than Motor Fuel from a base of 10¢ per gallon, the Federal Excise Tax from a base of 5.9¢ per gallon or the effect of any new tax applicable to the sale under this service.

PERFORMANCE-BASED RATE RECOVERY

The Commodity Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

COMPRESSED AND UNCOMPRESSED NATURAL GAS VEHICLE SERVICE AT CUSTOMER OPERATED FUELING STATIONS

This part of the service is available for the sale of separately metered compressed and uncompressed gas for the use of the customer solely as a vehicle fuel as follows:

- (a) The capacity of the Company's facilities and the available gas supply are sufficient to provide the quantities requested by the customer;
- (b) The customer agrees to obtain and maintain, at its expense, all necessary certificates, licenses and regulatory approvals and pay all taxes levied on the gas compressed for refueling the customer's vehicles;

Developmental Natural Gas Vehicle Service - Rate Schedule No. 8 (Continued)

- (c) As applicable the customer provides at no cost to the Company necessary locations and access on customer's premises for the installation of Company compression facilities;

Developmental Natural Gas Vehicle Service - Rate Schedule No. 8 (Continued)

- (d) If the customer engages in the resale of CNG for use as a motor vehicle fuel, (i) the customer agrees to obtain and maintain, at its expense, all necessary certificates, licenses and regulatory approvals necessary to engage in the sale of natural gas for use as a motor vehicle fuel, and (ii) the customer shall be responsible for collecting and paying all taxes applicable to all such sales.
- (e) The customer executes a Natural Gas Vehicle Service Agreement for not less than 12 months or not less than 18 months if the Company provides facilities.

RATE FOR MONTH CONSUMPTION

Commodity Charges

All gas used during the month	45¢ per therm
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The above basic commodity Charge is subject to a Gasoline Adjustment Charge.

Utility taxes are not included in the above basic charges and shall be collected as a separately stated charge on the monthly for service. The Company is under no obligation to determine if a customer is exempt from taxation. Customers seeking tax exemption must file such verification with the Company.

Monthly Facilities Charge

Customer provided facilities	None
Company provided facilities	.3% per month of original cost of investment provided by Company

Gasoline Adjustment Charge

The above Commodity Charge shall be adjusted each month based on the change, if any, in the average Rack price of unleaded regular gasoline or its equivalent as published during the prior calendar month by the Oil Price Information System for Fairfax Terminal from a "Base Gasoline Price" of \$.67 per gallon. Any such change shall be divided by 1.25 and rounded to the nearest .01¢ per therm and applied to the usage for the current billing month.

Developmental Natural Gas Vehicle Service - Rate Schedule No. 8 (Continued)

In no event shall this section operate to reduce the "Commodity charge" to a level below the Company's then current weighted average commodity cost of gas plus allowances for unaccounted for gas and applicable taxes.

DELIVERY SERVICE FOR NATURAL GAS VEHICLES

This service is available for the delivery of customer owned natural gas for use solely as a motor vehicle fuel under the same rates, terms and conditions as set forth in Rate Schedule No. 7, except the minimum volume, balancing and interruption requirements in Rate Schedule No. 7 are not applicable to delivery service under this Rate Schedule.

MEASUREMENT

Compressed Natural Gas Service at Company Operated Fueling Stations

The measurement unit for CNG shall be the Gasoline Gallon Equivalent (GGE). The GGE shall be determined in accordance with local standards. In the absence of such standards the GGE shall be 5.34 lbs., plus or minus 2%, as measured by the mass motion or sonic nozzle CNG dispensing equipment. For each sale, the dispenser shall display the applicable GGEs.

Compressed and Uncompressed Natural Gas Service at Customer Operated Fueling Stations and Delivery Service

The measurement unit for separately metered compressed and uncompressed natural gas for use solely as a motor vehicle fuel and for natural gas delivered for use solely as a motor vehicle fuel shall be the cubic foot.

LATE PAYMENT CHARGE

All bills are due and payable when rendered and the charges stated apply when the bills are paid within twenty days after date of rendition. If bills are not paid within twenty days after rendition, a late payment charge will be added equal to one percent of the unpaid bill and at the end of each nominal thirty day billing interval thereafter, an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

Developmental Natural Gas Vehicle Service - Rate Schedule No. 8 (Continued)

OTHER TERMS AND CONDITIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

Sales of gas hereunder are not subject to the Purchased Gas Charge provision (PGC) or the Risk Sharing Mechanism (RSM).

Gas costs applicable to sales hereunder shall be excluded from the Actual Cost Adjustment (ACA) calculations at the monthly weighted average commodity cost of gas.

ISSUED: September 20, 2007

For service rendered on and after February 13, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Firm Delivery Service Gas Supplier Agreement

Rate Schedule No. 9

AVAILABILITY

For qualified Competitive Service Providers (CSPs) where:

- A. The CSP executes a contract or consent form with the customer, as applicable, or the CSP receives customer agreement through the Internet or through a recorded telephone call requesting service under Firm Delivery Service Rate Schedule Nos. 1A, 2A, 3A, 5A, or 6A to transport gas to the Company's city gate for the account of such customer or customers. Service under said contract or consent form Internet or phone agreement through telephonic registration shall begin as described under EXCHANGE OF REQUIRED INFORMATION. The CSP is responsible for such notification and it shall include, but not be limited to, the customer's name, Company account number, length of contract, and the amount of capacity requested pursuant to the Capacity Assignment as described below.
- B. A failure by a CSP to either provide its customers' daily required volume (DRV) for five calendar days in a month, or for five consecutive calendar days over any time period or to reconcile a FAILURE TO DELIVER THE DRV, as described below may be considered a breach of contract and the contract will be considered terminated at the Company's sole discretion. The applicable customer shall be returned to sales service at that time at no charge to the customer. Under such circumstances the customer will be billed under the Company's appropriate rate schedule. However, if the customer wishes to be provided service by another CSP, and that CSP complies with the requirements of this rate schedule, the customer can initiate service with that CSP as described under EXCHANGE OF REQUIRED INFORMATION.

Under the above circumstances, the applicable CSP shall be responsible for, in addition to any other charge pursuant to the Company's Firm Delivery Service Rate Schedule(s), any penalty, fine or cost incurred by the Company as a result of such breach and termination.

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

- C. The CSP executes a Gas Supplier Application Agreement with the Company to provide service to customers and agrees to abide by the terms and conditions of this rate schedule. A sample form of the Gas Supplier Application and Agreement is annexed to Rate Schedule No. 9 as Exhibit I. If a CSP does not comply with the requirements of this Rate Schedule, e. g., the Creditworthiness subsection of this Rate Schedule or any other provision, the CSP may be subject to restrictions on its participation under this Rate Schedule or disqualification from participation. CSPs will be notified of such action as described under EXCHANGE OF REQUIRED INFORMATION of this Rate Schedule.
- D. A Capacity Assignment is required to the extent described under that caption within this Rate Schedule. The Capacity Assignment shall immediately revert to the Company upon the expiration or early termination of the contract between the CSP and its customer(s).
- E. If a customer decides to terminate service with a CSP and such CSP confirms its willingness to terminate the contract, such customer may return to Sales Service under the conditions specified under NOTICE OF RETURN TO SALES SERVICE. If such customer wishes to be provided service by another CSP, and that CSP complies with the requirements of this Rate Schedule, said customer can initiate service by that CSP subject to the following:
 - a) Service will be initiated by the new CSP and discontinued by the former CSP as provided for under EXCHANGE OF REQUIRED INFORMATION of this Rate Schedule.
 - b) Any imbalance existing at that time will be reconciled through the former CSP's Imbalance Account.
 - c) The capacity assigned under the Capacity Assignment, as fully described below, shall revert back to the Company. Under such conditions, the new CSP will be assigned the capacity.
- F. The CSP satisfies the Company's credit requirements as defined in this Schedule.
- G. The Company will distribute to interested CSPs a list of customers eligible to receive firm delivery service and who have not exercised their right to opt out of such list. Such a list of eligible customers shall include, for each eligible customer, the service and billing addresses, either an account number, a service delivery point or universal identifier, as applicable, meter reading date or cycle, wholesale delivery point, if applicable, rate class and up to twelve months of cumulative historic energy usage and annual peak demand information as available. The customer list shall be updated semi-annually by the Company. The CSP shall use the most recent customer list available from the company in its marketing efforts.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

- H. The CSP shall provide, for Internet enrollment, renewal, renegotiations and cancellation information transfer between the customer and the CSP, a secure environment to ensure the privacy of customer information. A CSP who is unable to produce a Customer Consent Form under Rate Schedule No. 1A, or a contract or consent form under either Rate Schedule Nos. 2A, 3A, 5A or 6A or to provide a copy of the customer's "Email", if enrolled through the Internet, when requested by the Company will be charged a penalty of \$30 to cover the cost of transferring the customer to sales service. If the customer agreement was acquired through a recorded telephone call and the CSP is unable to produce the recording of such a call when requested by the Company, the CSP will be charged a penalty of \$30. Further such recordings shall be maintained by the CSP for the length of the customer contract and such recordings shall be made in conformance with all applicable federal and state laws.
- I. The CSP agrees, in writing, to notify the Company of any significant known and/or anticipated changes in any of its customers' daily requirements. Such notification should include, but not be limited to, changes in the rate schedule under which a customer receives service from the Company.
- J. The CSP, prior to committing to provide service under this rate schedule, must notify the customer that an automatic meter reading device may be installed, utilizing the customer's telephone line during non-core time periods for the purpose of sampling usage data. The sampling will be used to evaluate the balancing requirements of the customer's rate schedule.
- K. The CSP agrees to enter into a contract with the Company to transfer title of gas for injections of gas in storage for their imbalance account under the Company's pipeline storage contracts whenever, in the opinion of the Company, such injections are required. Title shall revert back to the CSP when such volumes are withdrawn from their imbalance account. This contract shall be made at no cost or charge to either party; however, for the provision of such service the Company will bill the marketer for the incremental costs to the Company of such transactions.

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

DEFINITIONS

- A. **DRV (Daily Required Volumes):** The amount of CSP gas to be delivered/received daily as determined by the Company and within the minimum/maximum interstate pipeline volume requirements as provided by the Company in accordance with this Rate Schedule to be delivered by the interstate gas pipeline(s) to the Company's city gate each day.
- B. **Imbalance Account.** The imbalance account shall represent the cumulative balance of daily delivered/received volumes authorized by the company that are higher or lower than the CSPs actual customer requirements on any day. Nominations of such volumes may be made from a CSP's gas in storage for their imbalance account by delivering higher or lower than the daily specified DRV volumes, as long as the nominations fall within the daily storage injections or withdrawal parameters as specified on the CSP Imbalance Account Template provided to all CSP's at the beginning of each summer/winter. The injection/withdrawal parameters mirror those of the interstate pipeline.
- C. **Operational Flow Order (OFO):** A communication from the Company indicating that a CSP's deliveries of gas may adversely impact the safe and reliable operation of the Company's distribution system. The Company has the right to require the CSP to take action which, in the sole judgment of the Company, will positively impact the operations of the system and may include, but is not limited to, the following: 1) discontinuing delivery of the CSP's gas, or 2) requiring the CSP, where possible, to provide the delivery to a different receipt point on its system. Where access to different receipt points is not available to a CSP, that CSP and Washington Gas should work together to preserve the safety and integrity of the distribution system.

The following is an example of one of many possible conditions which might prompt the Company to issue an OFO. This example is illustrative only and may not reflect expected conditions. Example: Under normal operating conditions, Washington Gas is able to accommodate delivery of Competitive Service Providers' flowing natural gas to any of the Company's interstate pipeline gate stations. However, should one of the interstate pipelines experience a malfunction that limits the volume of flowing natural gas on their system, Washington Gas may need to redirect delivery to the gate stations that are not affected. In this instance, a condition on the interstate pipeline system would result in Washington Gas issuing an OFO that restricts the use of the subject interstate pipeline for deliveries of natural gas to the Company's city gate.

- D. **Critical Day:** A day when the operational conditions are deemed critical by the Company such that the average daily temperature is expected to be 32 degrees Fahrenheit or lower. The Company has the right to require the CSP to take action on any Critical Day in compliance with an OFO.

ISSUED: February 8, 2007

For service rendered on and after January 10, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

- E. Weather Gas: Customer usage that is seasonally affected by temperature (heat use and/or cool use).
- F. Base Gas: Customer usage that is not seasonally affected by temperature and is constant year round (i.e. water heating, cooking).

BALANCING

All Balancing Charges shall be billed to CSPs pursuant to General Service Provision No. 24.

The Company will calculate the DRV by a) multiplying the CSP's weather gas factor, as estimated by the Company, times the forecasted HDD's, b) adding the base gas and c) adjusting the results to produce, in the aggregate of all CSPs and the Company, the Company's total estimated sendout for that day. The CSPs base and weather use factors will be based on such factors for each of its customers as estimated by the Company. The result of this calculation shall be adjusted for lost and unaccounted-for gas and Company Use and wet to dry measurement basis. The DRV can be delivered through a combination of flowing gas supplies and by adjustments to the Imbalance Account as long as in the case of withdrawals, the supplier's Imbalance Account does not become negative. Failure to deliver the DRV occurs whenever a CSP's DRV is more or less, after taking into consideration Imbalance Account deliveries, than actual deliveries to the city gate. Such over-or under-deliveries will be reconciled as set forth as herein described under FAILURE TO DELIVER THE DRV.

At the end of each month, the Company will calculate the difference between customer's actual requirements and actual deliveries for the customer's account as provided by the customer's CSP for the month, taking into consideration any adjustments from prior periods. Differences, if they occur, will be reconciled annually by an adjustment to the CSP's DRV for the summer months (June-July-August).

Imbalance Account trading will be allowed up to 2 business days after the month. CSPs interested in imbalance account trading shall contact the Company, and the Company and the CSPs will cooperate to facilitate the imbalance account trading. The Company will maintain a list of CSPs with Imbalance Account Inventories.

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

RESPONSIBILITY FOR GAS DELIVERY

The CSP shall have delivered the Company specified DRV to the Company's city gate each day unless failure to deliver is due to force majeure as defined in this schedule and subject to the Company's operational ability to accept the DRV at the delivery point mutually specified by the CSP and the Company. The CSP shall be deemed to have met its delivery obligations under this Rate Schedule if, after taking into account the CSP's Imbalance Account activity for such day (either withdrawals from, or additions to, the CSP's Imbalance Account), the CSP has nominated, and the upstream transporter has confirmed, receipts equal to the CSP's DRV for redelivery to the Company's city gate.

FAILURE TO DELIVER THE DRV

Failure to deliver the DRV occurs whenever a CSP fails to deliver its DRV, after taking into account the CSP's Imbalance Account activity for such day (either withdrawals from, or additions to, the CSP's Imbalance Account). Unless the Company has issued an OFO, the CSP must reconcile this failure to deliver, whether an over- or an under- delivery, within 48 hours of the failure to deliver the DRV. If the Company issues an OFO, there shall be no grace period to reconcile a failure to deliver. If an OFO has not been issued and the failure to deliver the DRV is not reconciled within 48 hours, then the following applies:

The CSP shall be charged a penalty of \$25 per Dth of under-delivery in addition to any penalty, fine or cost incurred by the Company as a result of the under-delivery. If the Company declares a Critical Day, the CSP must supply the DRV. On a Critical Day, penalties for under-delivery at the rate of \$50 per Dth of under-delivery will accrue as of the date of the under-delivery.

In the event that the CSP has delivered more than its DRV, the CSP may be charged a penalty of \$25 per Dth of over-delivery, unless otherwise directed by the Company to over-deliver its DRV.

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

If, in the Company's opinion, a CSP's deliveries of gas may impact the operation of the Company's distribution system, the Company has the right to: 1) refuse delivery of the CSP's gas, or 2) require the CSP to have the gas delivered to a different receipt point on the Company's system. The Company agrees to issue an OFO Order no later than 10 a.m. for next day deliveries. A penalty of \$25 per Dth will apply for CSPs not in compliance with an OFO. The above penalties shall be in addition to any penalty, fine, charge or cost incurred by the Company as a result of any under- or over- delivery of gas by the CSP. In addition, the CSP shall be charged for all under- or over-deliveries, per Dth, at TRANSCO's Zone 6, Non-New York commodity rate.

EXCHANGE OF REQUIRED INFORMATION

The following procedures shall be followed by the Company and the CSP to exchange the information required to serve customers:

1. By the ninth calendar day of the month (next business day if holiday or weekend), each CSP shall electronically provide to the Company a list of customers to be supplied by that CSP during the following month. The CSP may request a special meter reading in which case service may become effective on the date of the special meter reading. The Company shall perform the requested special meter reading as promptly as working conditions permit and shall bill the CSP for such special meter reading at a rate of \$30 per read. Further, during the enrollment process, if the Company receives a request from a CSP to cancel a customer's participation or if a customer notifies the Company of the customer's request to cancel such participation, the Company will, normally within one business day, terminate the enrollment process of such customer. If the Company receives notice from a customer to cancel the customer's participation, the Company shall electronically notify the CSP, normally within one business day, of such customer's cancellation. Further, if the Company renders a final bill to a customer it shall electronically notify the customer's CSP of such action.
2. A CSP shall begin delivery of the DRV for each new customer enrolled in firm delivery service on the first calendar day of the month following receipt by the Company of notification from the customer's CSP, in accordance with this Rate Schedule, of the customer's intent to take such service. Written notification by the CSP representing that it is in possession of such contract(s) will suffice for this notification requirement.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

3. By 10 a.m. Eastern time each day the Company shall provide to each CSP the CSP's minimum and maximum gas deliveries and the required allocation of such deliveries by Washington Gas' gate station(s) for the following gas day beginning at 10 a.m. In addition, the Company will provide CSPs a five-day forecast of their estimated deliveries.
4. Any notice to CSPs provided for and/or required under the Company's Firm Delivery Service Rate Schedules shall be made by postings to its Gas Management System (GMS). It shall be the responsibility of the CSP to monitor the GMS and comply with its postings. The Company may supplement such notification through the use of other means of communication.
5. It is the responsibility of the CSP to notify the Company of the unavailability or inaccessibility of the GMS to the CSP. Such notification must be made within twelve hours of the time of failure to access the GMS. Absent such notification the CSP is deemed to have received all communications and is responsible for complying with all postings.
6. Questions concerning data posted to the GMS, and related billing transactions, must be brought to the attention of the Company within sixty days of its posting. It is the responsibility of the CSP to bring such questions to the attention of the Company. Any billing complaints or requests for adjustments arising from GMS posted data beyond this time frame will not be recognized by the Company.
7. A CSP must electronically notify the Company of the CSP's intent to discontinue service to a customer. The Company shall, normally within two business days, electronically respond to the CSP that will acknowledge (i) receipt of the notice and (ii) the date that the CSP's service to said customer is scheduled to terminate.
8. Prior to imposing a non-emergency restriction on, or disqualification from, participation under this Rate Schedule, the Company shall notify the CSP of the impending restrictions or disqualification and its effective date, the action or inaction that precipitated such restriction or disqualification and the actions, if any, that the CSP may make to avoid the restriction or disqualification. Such notice shall be in writing and sent to the CSP and the SCC's Division of Energy Regulation and Division of Economics and Finance via fax or overnight delivery.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

CREDITWORTHINESS

Prior to Washington Gas approving a CSP's participation in the Company's Firm Delivery Service program, the CSP must demonstrate to the Company's satisfaction that it has met and continues to meet the creditworthiness criteria set forth in this section.

The CSP must provide acceptable credit collateral if the CSP does not have an unsecured long-term debt rating of BBB- or higher from Standard & Poor's and Fitch, and Baa3 or higher from Moody's. If one ratings agency assigns a lower rating but other two are at or above the proper level, then a corporate guarantee will suffice in lieu of posting collateral. CSPs that do not have the required credit rating must provide Washington Gas with credit security in the form of a letter of credit, cash deposit, surety bond, or guaranty of payment from an entity whose unsecured long-term debt ratings match the criteria shown above. The Company's requirements for the acceptable credit securities are specified in the COLLATERAL REQUIREMENTS section below.

CREDIT COLLATERAL AMOUNT

The required collateral amount shall be the product of risk components for (1) volume, (2) price, and (3) time, computed in the following manner:

1. The volume component shall be the CSP's DRV for a 34.9° F day adjusted for a 25% peaking credit and a 25% storage credit.
2. The price component shall be the prior-three-year average of the monthly January midpoint Transco Zone 6 Non-New York gas price.
3. The time component shall be ten calendar days.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

COLLATERAL REQUIREMENTS

General terms:

1. As an initial credit measure, the Company will assess CSPs joining the Firm Delivery Service program for the first time a \$10,000.00 security amount. However, larger amounts may be required if the estimated risk exposure calculations so warrant.
2. The Company will notify CSPs of required collateral amounts for the winter season during the first week of September.
3. If a CSP is required to provide credit security, such security shall be greater than or equal to the amount derived using the formula found in the above Credit Collateral Amount section.
4. Effective Date: CSPs shall provide the required collateral by no later than October 1. If the required collateral is not in place by the respective due date, the Company will suspend the CSP's ability to add new customers until the required collateral is provided to the Company. If the required collateral is not in place by November 1st, the CSP will be disqualified from serving customers in the Company's service area in Virginia.
5. Validity Term: The minimum required validity term for winter credit collateral is November 1 through March 31 of the following year. After March 31, Washington Gas will use reasonable best efforts to return collateral in a timely manner to the CSP.
6. The required collateral may be called upon to satisfy any costs incurred by the Company related to the CSP's participation in the Firm Delivery Service program, including, but not limited to, legal and collection costs associated with the CSP's failure to comply with the terms and conditions of the Company's applicable tariffs and the General Service Provisions.
7. The Company reserves the right to require collateral if none is currently held under the following circumstances: if there is a material adverse event that may affect the CSP's or its Guarantor's financial condition, ownership or corporate structure; if there occurs a transfer, sale, or assignment of a material portion of the CSP's or its Guarantor's assets; if the CSP or its Guarantor files a petition for bankruptcy; if the CSP's assets come into the possession of a receiver, trustee, or custodian; or if a good faith determination is made by the Company that the CSP's operating conditions or other factors result in increased risks to the Company.
8. Time Limits: If the Company requires an increase or change in credit collateral based on any of the circumstances described in Paragraph 7 above, the CSP shall provide the required credit collateral within 15 calendar days of the Company's demand. If the required credit collateral is not received within 15 calendar days, the Company will have the right to disqualify the CSP from serving customers in the Company's service area.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

9. In the event of a dispute between the Company and the CSP regarding the amount of credit security, the CSP shall give notice to the Company that it disputes the credit security within five business days of receipt of the request for security; however, the CSP must provide the disputed amount to the Company prior to any resolution of the dispute. If dispute is decided in favor of the CSP the disputed amount will be returned to the CSP with interest at the one-month AA non-Financial Commercial Paper Rate published in Federal Reserve Board publication H-15 on the date the notice of dispute is received by the Company.
10. Upon notification by the Company to the CSP that the CSP no longer satisfies the credit criteria or has failed to timely pay any bill rendered under this schedule, the CSP's participation under this tariff may be subject to restrictions, such as restrictions on the enrollment of new customers, or the supplier may be disqualified from participation under this tariff. CSPs will be notified of such action as described under the EXCHANGE OF REQUIRED INFORMATION section of this tariff. Such restriction or disqualification, once imposed by the Company, shall continue until such time as the CSP remedies the basis for the imposition of such restriction or disqualification to the Company's satisfaction.
11. The Company is not liable for any loss, cost, damage or expense occasioned by an error in the calculation of the CSP's allocated design day requirements. The CSP shall warrant that, at the time of delivery of gas to the Company, it will have good title to deliver all gas volumes. The Company shall have no liability with respect to all gas delivered prior to its delivery to the Company's City Gate or after its re-delivery to the CSP's customers.

ACCEPTABLE CREDIT COLLATERAL

In an amount equal to or greater than the required collateral amount, the following forms of credit collateral are acceptable to the Company:

1. Cash Deposit: If a CSP chooses to provide cash deposit as the credit collateral, funds must be wire transferred to the Company's corporate account in accordance with directions provided by the Company. All cash deposits will earn interest at the one-month AA non-Financial Commercial Paper Rate published in Federal Reserve Board publication H-15 until the funds are returned to CSPs.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

2. Letter of Credit: If a CSP chooses to provide credit collateral in the form of a letter of credit, it must be issued by a bank with an unsecured long-term debt rating of BBB- or higher by Standard & Poor's and Fitch and Baa3 or higher by Moody's. In the case of a split credit rating, the lowest of the ratings will be utilized to determine the acceptability of the bank. A letter of credit shall be substantially in the form shown in Exhibit II. If the provider of the letter of credit prefers a different form, then such letter of credit shall reflect only the documentary requirements found in either (1) or (2) of the attached format and will reflect Special Conditions (A) through (D) found in the format shown in **Exhibit II**.
3. Surety Bond: If a CSP chooses to provide a surety bond as the credit collateral, it must be from a surety company with an AM Best rating of A-/VIII or better. A surety bond shall be substantially in the form shown in **Exhibit III**.
4. Payment Guarantee must be from an entity with the minimum credit ratings described above. A payment guarantee by a guarantor shall be substantially in the form shown in **Exhibit IV**. In addition, the Guarantor must provide the following:
 - A Certificate of Authority of the individual signing the contract and/or ancillary documents;
 - Documented evidence acceptable to the Company demonstrating that the Guarantor has a financial interest in the CSP and can guarantee this type of transaction for the CSP.

CSP'S RESPONSIBILITY TO COOPERATE WITH THE COMPANY

The provisions of Rate Schedules No. 1A, 2A, 3A, 5A, or 6A are predicated upon the CSP's cooperation not to materially affect the Company's operations. Continued failure to cooperate following a single warning by the Company shall, in the opinion of the Company, result in restrictions in their participation under this Rate Schedule or disqualification from participation. CSPs will be notified of such action as described under EXCHANGE OF REQUIRED INFORMATION of this Rate Schedule. To be reinstated as a qualified Delivery Service CSP, in addition to meeting all other applicable qualification criteria, the CSP shall deposit with the Company for a period of one year, a security deposit in the amount of the product of (1) the CSP's DRV, (2) 30 days and (3) the Purchased Gas Charge (General Service Provision No. 16), all determined at the time the CSP applies for re-qualification. At the conclusion of one year and upon the CSP's request, the CSP's security deposit shall be returned to the CSP if there has not been another occurrence of non-compliance with the delivery requirements by the CSP. If there is an additional occurrence of non-compliance with delivery requirements during the one-year period, the security deposit shall be forfeited and the CSP shall be ineligible for requalification for an additional consecutive year.

CSP'S RESPONSIBILITY TO COOPERATE WITH THE CUSTOMER

Each CSP providing service under this Rate Schedule shall:

Cooperate with the Company, and the Virginia State Corporation Commission to answer inquiries and resolve disputes for all customers receiving service under a Firm Delivery Service Rate Schedule. In addition, all customer complaints received by both the CSP and the Company shall be made available to the Virginia State Corporation Commission upon request, in such form and with such frequency as the Virginia State Corporation Commission may require.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

As part of this ongoing cooperation:

1. CSP must provide a telephonic means for customers receiving service under a Firm Delivery Service Rate Schedule to obtain information on their account and a method to resolve disputes with the CSP.
 2. For the Virginia State Corporation Commission's use in complaint handling, CSP will, upon the request of the Virginia State Corporation Commission, provide copies of all informational materials and standard contracts, including updates to these materials if substantially changed. CSP will also provide copies of individual contracts to the Virginia State Corporation Commission, as needed, in order to resolve customer complaints.
 3. Each CSP shall cooperate with the Company and the Virginia State Corporation Commission, to answer inquiries (such as Commission issued data requests) and resolve disputes. CSPs must provide a contact person to work with the Virginia State Corporation Commission's Staff with the authority to resolve customer complaints and inquiries received by the Virginia State Corporation Commission Staff. The Company will then notify the CSP fifteen (15) days before the effective date of such sanctions with the following information: (1) the date of initiation of the sanction(s), (2) the sanction(s) to be applied, and (3) the basis of the action.
- B. Provide no less than a thirty (30) day notice of termination of services of a Consent Form between the CSP and the residential customer for non-payment of the customer gas cost.

CAPACITY ASSIGNMENT

A capacity assignment will be made by the Company to approximate each customer's design day requirements. This assignment shall be comprised of firm transportation, storage (the Company will retain the contractual rights to this capacity but allow the CSP to utilize it when necessary) and peaking. Such assignment will be determined by the Company based on the Company's gas purchasing portfolio mix at that point in time. This capacity assignment shall be mandatory. The levels of each type of supply shall be determined by the Company and re-evaluated/recalculated as necessary for allocation of capacity resources and monthly for allocation among all participating CSPs.

If a customer requests to return to sales service, the associated assigned capacity shall return to the Company for use in serving the customer. This would occur whether at contract expiration or if the Customer returns prior to contract expiration.

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

STORAGE GAS INVENTORY

1. If a CSP receives an assignment of gas in storage for their imbalance account on April 1 then that CSP must purchase a prorata portion of the Company's storage gas inventory at that time. If a CSP receives an assignment of gas in storage for their imbalance account at any other time then the CSP must purchase from the Company an amount of storage gas inventory necessary so that based on pro rata injections, the CSP has the total amount required by the end of the injection period, October 31st of each year. The purchase price shall be determined based on the volumes purchased, as if they had been injected into storage on a prorata basis over the time from the prior April 1st at the injection price paid by the Company during those months.
2. If the requirement for storage gas inventory occurs after the end of the injection period then the CSP must purchase the amount of storage gas inventory that the Company would have remaining on its books applicable to the CSP's customers. The price for such purchases shall be the weighted average rate of storage gas inventory on the Company's books at the time.
3. All purchase prices, as determined above, shall include carrying costs based on the Company's then authorized pre-tax rate of return.
4. If the CSP's requirements are decreased then the CSP must sell to the Company the amount of storage gas inventory no longer required and it shall be priced as described in 1 or 2 above. If the CSP's requirements are increased and that change coincides with the beginning of the injection period the Company will inject, on a prorata basis, the CSP's requirements and bill the CSP at the prices paid by the Company during those months.
5. The Company's storage gas inventory "cash out" (purchase/sell) as described above shall occur monthly.

EQUALIZATION CHARGE

An Equalization Charge shall be computed and billed to CSPs applicable to service during the current billing month. The Equalization Charge shall be the product of: (1) the Equalization charge which shall be the difference between the average cost per Dth of all Firm Transportation capacity under contract by Company during the determination period, and the cost per Dth of actual capacity released to marketers during the same period and (2) the Dths of Firm Transportation capacity assigned to the supplier. Such charge is subject to re-determination to be effective with annual ACA for the December billing period each year.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

FORCE MAJEURE FOR FAILURE TO DELIVER THE DRV

Force Majeure, for purposes of this Schedule, shall be any sudden, unforeseeable event which causes a physical inability to transport gas to or receive gas at the designated point of delivery and which could not have been prevented or overcome by the reasonable efforts of the party claiming Force Majeure. In the event of Force Majeure, the CSP shall give as soon as possible after the occurrence of Force Majeure written notice and full particulars of such Force Majeure including the extent, if any, to which the CSP remains able to carry out its obligations and a good faith estimate of when the CSP expects to recover its ability to fully perform.

COST RESPONSIBILITY

The CSP shall be responsible for the payment of any tax or assessment levied by any jurisdiction related to the acquisition, delivery or use of delivered gas.

LIABILITY LIMITS

The Company shall not be liable for any loss, cost, damage or expense occasioned by the calculation of the DRV. The CSP shall warrant that, at the time of delivery of gas to the customer, it will have good title to deliver all gas volumes. The Company shall have no liability with respect to all gas delivered prior to its physical delivery to the Company or after its re-delivery to the Customer.

PAYMENT TERMS

Bills are due and payable upon presentation. The final date for payment of the net amount shown on the bill is 20 days from the date of rendition of the bill. Failure to receive the bill does not excuse the CSP from payment obligations and payments shall be made without regard to any counterclaim whatever. Bills remaining unpaid at the expiration of the net payment period shall be subject to a Late Payment Charge equal to one percent of the unpaid bill and at the end of each nominal thirty-day billing interval thereafter an additional charge will be made equal to one and one-half percent of any total amount which remains unpaid at that time.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement – Rate Schedule No. 9 (Continued)

GAS QUALITY STANDARDS

The CSP warrants that gas delivered to the Company conforms to the quality standards stated in the transporting interstate gas pipeline's FERC approved Tariff.

BILLING

At the request of a CSP, the Company will include the CSP's billing amount on the Company's bill. The Company will charge the CSP \$200 per month in addition to 50¢ per account each month. Billing by the Company of the CSP's charges shall be performed under a "rate-ready" protocol. The terms and conditions of such service will be stated in a separate contract between the CSP and the Company. This contract will be filed with the Commission.

STANDARDS OF CONDUCT

In operation of the Company's Firm Delivery Service Rate Schedules, the Company will adhere to the Following Standards of Conduct:

- A. The Company must apply tariff provisions relating to firm delivery services on a non-discriminatory basis to all similarly situated CSPs, shippers and customers, regardless of affiliation.
- B. Any discount, rebate, or fee waiver for utility service offered by the Company to any CSP or customer shall be offered contemporaneously on a non-discriminatory basis to all similarly situated CSPs and customers, regardless of affiliation.
- C. The Company must process all similar requests for firm delivery service in the same manner and within the same approximate period of time.
- D. The Company shall not disclose to any CSP information related to the transportation, sales or marketing of natural gas that the company receives from (i) a customer or CSPs, (ii) a potential customer, or (iii) any agent or contractor of such customer or potential customer, of (iv) any other entity seeking to supply gas to a customer or potential customer, unless such customer, agent, CSP, or other entity authorizes disclosure of such information.
- E. To the extent the Company provides to any CSP information related to the transportation, sales or Marketing or natural gas, including but not limited to the Company's customer lists, the Company shall make such information available by posting it on its electronic bulletin board. The Company must maintain a log describing the requests for and provision of such information to CSPs and the dates such information was provided. Such log shall be retained and made available to the Commission upon request on a confidential basis. Nothing in this paragraph shall require the Company to disseminate to all CSPs competitively sensitive information requested by a CSP and supplied by the Company. This paragraph shall not apply to daily operational data provided by the Company to any CSP in the ordinary course of conducting business.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

Firm Delivery Service Gas Supplier Agreement - Rate Schedule No. 9 (Continued)

- F. The Company shall not condition or tie its agreements for gas supply or for the release of interstate pipeline capacity to any agreement by a CSP, customer or other third party in which its gas marketing affiliate is involved, unless such agreement is made available to other CSPs.
- G. To the maximum extent practicable, the Company's operating employees and the operating employees of the gas marketing affiliate must function independently of each other. This includes complete separation of the Company's gas procurement activities from the marketing affiliate's gas procurement activities. This provision shall not preclude the Company from procuring gas from its marketing affiliate in the normal course of business, nor releasing capacity under FERC approved rules.
- H. If a customer requests information about CSPs, the Company shall provide a list of all CSPs operating on its system, but shall not endorse any CSP nor indicate that any CSP will receive a preference because of an affiliate relationship. The Company's gas marketing affiliate shall not communicate to customers the idea that any advantage might accrue to the customer because of the affiliate's relationship with the Company.
- I. The Company and its gas marketing affiliate shall keep separate books of accounts and records.
- J. The Company shall establish a dispute resolution procedure to address complaints, which shall be filed with the Commission. Such procedure shall comply with the Commission's order in Case No. PUE980812.
- K. Joint advertising and marketing is not allowed between the Company and an affiliated CSP unless also offered to all CSPs at the same terms and conditions.
- L. The Company will monitor and document the transfer of employees between the Company and an affiliated CSP, including a list of employees transferred and a description of their job duties.

REVENUE ACCOUNTING

Revenues received from penalties and other charges imposed through this rate schedule shall be credited in the calculation of the Purchased Gas Charge set forth in General Service Provision No. 16.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time, and as filed with the State Corporation Commission.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

GAS SUPPLIER APPLICATION AND AGREEMENT - RATE SCHEDULE NO. 9
VIRGINIA

A. APPLICANT INFORMATION

Date _____

Applicant Name _____
(Legal name under which business is licensed)

Business Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number () _____ Tax ID Number _____

Type of Business _____

Application to deliver gas to customers in (mark all that apply):

District of Columbia

Maryland

Virginia

B. CREDIT INFORMATION

As of the date of this application, the Applicant states that it meets the following standards:

1. The Applicant is licensed as a gas supplier by the Public Service Commissions of the District of Columbia (to provide service in District of Columbia) and/or Maryland (to provide service in Maryland) and/or the Virginia State Corporation Commission (to provide service in Virginia). The Applicant must provide a copy of all applicable licenses when submitting this Application.
2. The Applicant agrees to comply fully with the Washington Gas Creditworthiness requirements as stated in its tariffs.

C. TARIFFS AND GENERAL SERVICE PROVISIONS

Applicant agrees to comply with the provisions of Washington Gas's currently effective rate schedules, tariffs, and the General Service Provisions on file and approved by the appropriate public service commissions, as they may be amended or superseded by those regulatory authorities, and which are hereby incorporated by reference in this Application.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

GAS SUPPLIER APPLICATION AND AGREEMENT - RATE SCHEDULE NO. 9
VIRGINIA

D. REPRESENTATION, AUTHORIZATION AND ACCEPTANCE

The Applicant represents that all information and documentation provided with respect to this Application is true, accurate and complete in all respects. Applicant agrees to comply with the federal and state requirements to supply natural gas, to comply with the tariffs regulating operations on the Washington Gas system, to comply with the operating procedures of Washington Gas. Applicant authorizes Washington Gas to contact trade references and financial institutions regarding the operations of the Applicant. If the application is accepted, Applicant will receive a copy signed by Washington Gas, confirming that all required information has been submitted and that Applicant has been accepted to deliver gas to customers.

ACCEPTED:

Authorized Officer, Member or General Partner of Applicant (please type or print)

Signature of Authorized Person

Title

Date

If the application is denied, Applicant may request a statement of the reason for such action, provided that such request is made within sixty (60) days of notification by Washington Gas.

ISSUED: July 13, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

IRREVOCABLE STANDBY LETTER OF CREDIT - RATE SCHEDULE NO. 9
VIRGINIA

Applicant:

Company name:

Address:

Attn: _____, Phone: _____, Fax: _____

Beneficiary:

Washington Gas Light Company

101 Constitution Avenue NW, Washington, DC 20080

Attn: Manager, Risk Analysis and Mitigation

Phone: 202-624-6561 Fax: 202-624-6161

Credit Number: _____

Effective Date: _____

We hereby establish our Irrevocable Standby Letter of Credit in favor of Washington Gas Light Company ("Beneficiary"), for the aggregate amount not exceeding _____ United States Dollars (\$_____.00), available to the Beneficiary for payment at sight upon demand at our counters at _____ on or before the expiration hereof against presentation to us one of the following :

Either (1) a copy of a commercial invoice(s) marked "UNPAID" accompanied by a statement of the Beneficiary, signed by an authorized representative of the Beneficiary, stating that the invoice was presented to applicant in accordance with the terms and conditions of the Washington Gas Light Company tariffs/rate schedules/ General Service Provisions which governs the business relationship between the Beneficiary and the applicant, and remains unpaid, or

(2) a statement by Beneficiary, signed by an authorized representative of Beneficiary, stating that the applicant has violated the terms and conditions of the Washington Gas Light Company tariffs/rate schedules/ General Service Provisions that is governing the business relationship between the Beneficiary and the applicant and that applicant's violation has caused Beneficiary to incur costs/expenses/damages of \$_____, that Beneficiary has demanded payment of applicant, but that the amount remains outstanding.

SPECIAL CONDITIONS:

- A) All letter of credit charges are for the account of the Applicant.
- B) Partial and multiple drawings are permitted hereunder however drawings cannot exceed the total value of this letter of credit.
- C) We hereby agree with you that documents drawn under and in compliance with the terms of this Letter of Credit shall be duly honored upon presentation as specified.
- D) The current expiration date of this letter of credit is _____. It is a condition of this letter of credit that it shall be deemed automatically extended without amendment for six months from the current and/or future expiration date(s) unless thirty (30) days prior to any expiration date we (issuing/confirming bank) send a notice to you (the beneficiary) by registered mail that we the issuing bank/confirming bank elect not to consider this Letter of Credit renewed for any such additional period.

This Letter of Credit shall be governed by the Uniform Customs and Practice for Documentary Credits, 1993 Revision, International Chamber of Commerce Publication No. 500 (the "UCP").

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY
PERFORMANCE BOND - RATE SCHEDULE NO. 9
VIRGINIA

Performance Bond

Bond Number: _____

KNOW ALL MEN BY THESE PRESENTS:

That, _____ as Principal, hereinafter called Competitive Service Provider ("CSP"), and, _____, of _____, a corporation duly organized under the laws of _____, as Surety, hereinafter called Surety, are held firmly bound unto Washington Gas Light Company as Obligee, hereinafter called Owner, in the amount of _____ Dollars (\$ _____), for the payment whereof CSP and Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, CSP is an active participant of the Washington Gas Light Company's Firm Delivery Service program, and the CSP is obligated to comply with the terms and conditions of the Washington Gas Light Company's tariffs/rate schedules/General Service Provisions that govern(s) the Firm Delivery Service program (hereinafter referred to as the Contract).

NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that, if CSP shall promptly and faithfully perform said Contract, then this obligation shall be null and void; otherwise it shall remain in full force and effect.

The Surety hereby waives notice of any alteration or extension of time made by Owner.

Whenever CSP shall be, and declared by Owner to be in default under the Contract, the Owner having performed Owner's obligations thereunder, the Surety may promptly remedy the default.

This bond expires on _____. No right of action shall accrue on this bond to or for the use of any person or corporation other than the Owner named herein or the heirs, executors, administrators or successors of the Owner.

Signed and sealed this _____ day of _____, _____.

Witness (1) to Signature of Principal

Signature of an Officer or Principal

Print Name & Title of Witness (1)

Print Name & Title of Principal

Witness (2) to Signature of Principal

Surety Company

Print Name & Title of Witness (2)

Signature of Attorney-in-Fact

WASHINGTON GAS LIGHT COMPANY
GUARANTY - RATE SCHEDULE NO. 9
VIRGINIA

This Guaranty is executed as of the _____ day of _____, 200__ between _____, a _____ corporation (the "Guarantor") and Washington Gas Light Company, a District of Columbia and Virginia corporation (the "Counterparty").

Whereas, _____, a _____ corporation (the "Company") and a _____ of Guarantor desires to participate in the Counterparty's Firm Delivery Service program (the "Program") pursuant to the terms and conditions of the Counterparty's Tariffs, Rate Schedules, and General Service Provisions that govern(s) the Program (collectively, the "Agreement(s)"), and

Whereas, Counterparty will not allow Company to participate in the Program unless Company provides proof of creditworthiness, and

Whereas, it is to Guarantor's benefit that Company participate in the Program.

The Guarantor agrees as follows:

1. Subject to the limits set forth herein, Guarantor hereby absolutely, irrevocably and unconditionally guarantees the prompt payment of sums due under the Agreement(s), that are now or may hereafter become payable to Company, including interest and expenses of all collection and counsel fees incurred by Company by reason of Company's default. This is a guaranty of payment and not of collection.
2. The obligation of Guarantor is a primary and unconditional obligation and covers all obligations of Company to Company that arise under the Agreement(s). This obligation shall be enforceable before or after proceeding against Company and shall be effective regardless of the solvency or insolvency of Company at any time, or the extension or modification of the indebtedness of Company by operation of law.
3. This guaranty shall remain in full force and effect until the earlier of (i) the termination of the Agreement(s), or (ii) thirty (30) days after Counterparty's receipt of written notice of revocation of this Guaranty from Guarantor. Termination shall not eliminate Guarantor's liability occurring under transactions entered into prior to such termination, including any subsequent interest or late charges; provided however, termination of this Guaranty shall relieve Guarantor of any liability for transaction occurring after such termination, including any subsequent interest or late charges.
4. The Guarantor waives notice of acceptance of this guaranty, diligence, presentment, demand, protest, notice of dishonor, and notice of transactions with Company, as well as all other suretyship defenses.

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

**GUARANTY - RATE SCHEDULE NO. 9
VIRGINIA**

5. Upon making any payment hereunder, the Guarantor shall be subrogated to the rights of Counterparty against the Company with respect to such payment, provided that Guarantor shall not enforce any right or receive any payment by way of subrogation until all of the obligations of Company to Counterparty under the Agreement(s) then due shall have been paid in full, and Counterparty agrees to take, at Guarantor's expense, such steps as the Guarantor may reasonably request to implement such subrogation.

6. Notwithstanding anything in this guaranty to the contrary, Guarantor's liability under this guaranty and the Counterparty's right of recovery shall be limited to an aggregate amount of _____ and 00/100 Dollars (\$_____00). Guarantor's liability hereunder shall be and is specifically limited to payments expressly required to be made under the Agreement(s) (even if such payments are deemed to be damages); and in no event, shall Guarantor be subject hereunder to consequential, exemplary, equitable, loss of profits, punitive or other damages, except to the extent specifically provided in the Agreement(s) to be due from Company.

In witness whereof, the Guarantor has caused this guaranty to be executed as of the date first written above.

(Guarantor) _____
Signed By: (Name and Title)

ISSUED: September 8, 2006

For service rendered on and after October 16, 2006

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

DISPUTE RESOLUTION PROCEDURES

The procedures for the resolution of any complaint, dispute, or alleged violation of the provisions of the State Corporation Commission's Rules Governing Retail Access to Competitive Energy Services ("Rules") that may arise in the retail access programs of Washington Gas Light Company ("Washington Gas")-are as follows.

1. The Company and a competitive service provider ("CSP") shall use good faith efforts to resolve, on an informal basis, all complaints, disputes, or alleged violations of the provisions of the Rules that arise through the implementation of retail access programs, whether the dispute arises under the Company's tariffs, the Rules or the carrying out of CSP responsibilities.
2. Washington Gas's Regulatory Affairs Department ("Department") shall be the contact for any complaint, dispute or alleged violation of the provisions of the Rules. A CSP should submit information pertaining to its complaint, dispute or alleged violation of any provision of the Rules to the Department. If the matter cannot be resolved over the telephone, then the Department may request that the CSP submit information in writing to the Department.
3. The CSP's written complaint, dispute, or alleged violation of the provisions of the Rules should include a detailed description of the act, omission, or matter complained of and shall include all relevant supporting documentation.
4. Washington Gas shall acknowledge receipt of the CSP's written complaint, dispute or alleged violation of the provisions of the Rules within five (5) working days of receipt.
5. Washington Gas shall investigate the circumstances relating to such complaint, dispute, or alleged violation of any of the provisions of the Rules and communicate the results of such investigation to the CSP in writing within thirty (30) days after the complaint was received. Washington Gas should include in its communication to the CSP a description of any action taken by the Company.
6. Any complaint, dispute, or alleged violation of the provisions of the Rules that is not satisfactorily resolved between the Company and a CSP may be filed with the State Corporation Commission for a formal resolution.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

**Washington Gas Light Company
Virginia Jurisdiction**

“Price-to-Compare” Plan

As required by the Commission’s Rules Governing Retail Access to Competitive Energy Services, Washington Gas Light Company (“Company”) offers “price-to-compare” information to the Company’s customers in order to assist them in evaluating offers from competitive service providers participating in the program. The methods currently available for providing such assistance to customers are described below.

Washington Gas Historic Gas Price Comparison

The “Washington Gas Historic Gas Price Comparison” feature located on the Company’s Web site under both the Virginia residential and commercial sections shows the 12-month ended historical purchased gas cost and estimated average annual bill based on average customer usage. The data provided under this section allows customers to see what the Company’s weighted average cost of gas per therm has been over the past 12 months. Customers may use this figure to compare offers from other natural gas suppliers. For example, under the residential section, the historical purchased gas cost for the most recent 12-month period is \$0.63 per therm and the average annual customer bill is \$972.70. This feature is updated at least quarterly for both residential and commercial customers.

Washington Gas Purchased Gas Costs

The “Washington Gas Purchased Gas Costs” feature located on the Company’s web site under both the Virginia residential and commercial sections, lists the Company’s Purchased Gas Costs beginning October 1997 to the present. Customers may view the listing of Purchased Gas Costs in order to compare price offerings from other natural gas suppliers.

How to Calculate Gas Savings

The “How to Calculate Gas Savings” feature located on the Company’s web site under the Virginia residential section, enables customers to compare price offerings from other natural gas suppliers with the Washington Gas projected cost of gas, including the balancing charge, over the next twelve months. This price is embedded in the “How to Calculate Gas Savings” program, and is based on current market conditions. Unlike the “Washington Gas Historic Gas Price Comparison” and the “Washington Gas Purchased Gas Costs” features, which rely on historical and present data, the “How to Calculate Gas Savings” feature relies on the 12-month projected gas price. This is what a residential customer would expect to pay over the next 12 months. The projected price is updated monthly.

ISSUED: August 1, 2001

For service rendered on and after November 30, 2001

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

The “How to Calculate Gas Savings” feature is a form in which customers enter supplier’s Names, the supplier’s total price offering including balancing, any applicable monthly fees and customer annual usage. If the customer does not know or have readily available his/her own annual usage, the customer may call Washington Gas, submit an Internet request to obtain this information or use the default average annual residential customer usage which is provided in the form. Based on the information entered by the customer, the output page generated compares Washington Gas’s projected annual costs to the annual costs of the suppliers. Potential annual cost savings or losses are listed beside each supplier. Based upon this data, customers are able to compare total price offerings of other natural gas suppliers.

Washington Gas Customer Newsletters

The Washington gas Customer Newsletter has provided customers with the ability to calculate potential gas savings by comparing price offerings of various suppliers. The “How to Calculate Gas Savings” table listed in the June 2000 Virginia residential customer newsletter allowed customers to compare natural gas prices and to manually calculate potential gas savings.

Washington Gas Customer Bills

The Washington Gas customer bills list the Company’s current Purchased Gas Cost. A customer may use the price listed to compare with offerings from other natural gas suppliers. In addition, the delivery service bill shows customers the price the LDC is currently charging sales service customers for gas.

Conclusion

Washington Gas provides several means for customers to compare natural gas prices. On the Company’s web site, customers may select any one or a combination of links to find valuable information concerning natural gas prices. If a customer does not have access to the Internet, the Company has provided in previous Customer Newsletters, a “How to Calculate Gas Savings” table that allowed customers to compare natural gas prices and to manually calculate potential gas savings. The Company’s web site, customer newsletters, and customer bills provide ample information to allow customers to compare price offerings and to make informed decisions when selecting a natural gas supplier.

ISSUED: August 1, 2001

For service rendered on and after November 30, 2001

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Large Volume Delivery Service

Rate Schedule No. 10

AVAILABILITY

This Rate Schedule is available in the Virginia portion of the Company's service area as described in Section 1.b.(1) of the General Service Provisions to any Customer with a Maximum Daily Volume requirement of 50,000 Therms per day or greater or who has an annual requirement of fifty million therms or greater for the transportation and delivery of natural gas, not owned by the Company, through the Company's facilities and who enters into a Service Agreement with the Company. Such Service Agreement shall include, but not limited to, provisions as to the Company's agreement to transport and delivery such quantities subject to the terms and conditions set forth in such agreement. These conditions will include, but not be limited to, the following:

- a) The Company shall not be required to delivery on any day more than a volume of gas to be mutually agreed upon by the Company and the Customer;
- b) Delivered volumes will not be rendered or used for re-sale nor shall they be used off the Customer's premises;
- c) The term of the Service Agreement; and
- d) Whether the Delivery Service to be provided is "firm" or "interruptible"

In addition service under this rate schedule is subject to the following:

- A. The customer's supplier has purchased, or has agreed to purchase, under a contract with an initial term of not less than one year, an adequate supply of natural gas of a quality acceptable to the Company, and has made or caused to be made arrangements by which such volumes of natural gas can be delivered, either directly or by displacement, into the Company's distribution system at the customer's expense.

The customer's supplier has good and legal title to all gas supplied to the Company, and agrees to indemnify and hold the Company harmless from any loss, claims or damages in regard to such title.

- A. The customer and/or supplier provides the Company with all documentation deemed necessary by the Company to show that requisite approvals for acquisition and use of customer-owned gas have been secured from all regulatory bodies having jurisdiction. The customer and/or supplier are responsible for making any filings or reports, as required, pertaining to the acquisition and use of the gas and the transportation of the gas from the customer's source to the Company's interconnection with the delivering pipeline supplier.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

WASHINGTON GAS LIGHT COMPANY

Firm Large Volume Transportation Service (cont'd)

Rate Schedule No. 10

MONTHLY CHARGE

The Rate(s) for transportation service under this Rate Schedule shall be established by the Company and Customer and set forth in the Service Agreement with such Customer. At a minimum the rate(s) for such service shall be designed to recover the cost of providing such service to a customer including the cost of any incremental facilities and related costs.

PERFORMANCE-BASED RATE RECOVERY

The monthly charge specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 33.

SAVE RIDER

The Distribution Charges specified in this rate schedule shall be subject to an adjustment per therm, included in the item "All Applicable Riders" on customers' bills, as set forth in General Service Provision No. 34.

MINIMUM MONTHLY BILL

The minimum monthly bill shall be as set forth in the Service Agreement.

GENERAL TERMS AND CONDITIONS

This rate schedule is subject to the terms and conditions, unless otherwise set forth within the Service Agreement with the Customer and/or the Customer's supplier, of Rate Schedule No. 7, if service provided is interruptible, or Rate Schedule No. 9, if service provided is firm as these rate schedules may be in effect from time to time and as filed with the State Corporation Commission. In addition, the application of this rate schedule is subject to the General Service Provisions of the Company as these rate schedules may be in effect from time to time and as filed with the State Corporation Commission.

WASHINGTON GAS LIGHT COMPANY

Interruptible Delivery Service Gas Supplier Agreement

Rate Schedule No. 11

AVAILABILITY

For qualified third party gas Suppliers and/or Designated Agents where:

- A. The Supplier executes a Consent Form or the Supplier receives agreement through the Internet or through a recorded telephone call initiated by the customer, with a customer, or customers, served under Interruptible Delivery Service Rate Schedule No. 7 to transport gas to the Company's city-gate for the account of such customer or customers.
- B. The Supplier executes a Gas Supplier Application Agreement with the Company to provide service to customers under this Schedule and agrees to abide by the terms of this Rate Schedule. Such application Agreement shall include, but not be limited to data on the Daily Operating Procedures as they apply to Suppliers, and the Implementation Procedures appended to this Agreement.
- C. The Supplier satisfies the Company's credit requirements as defined in this Rate Schedule.
- D. The Supplier shall provide, for internet enrollment, renewal, renegotiations and cancellation information transfer between the customer and the Supplier, a secure environment to ensure privacy of customer information.
- E. A failure to either provide a customer with at least fifty percent of its Daily Requirement Volume (DRV) for fifteen consecutive days or to reconcile a FAILURE TO DELIVER THE DRV, as described below will be considered a breach of contract and the Agreement will be considered terminated. Under such circumstances the customer will remain as an Interruptible Delivery Service customer charged the applicable firm rates during that period (up to 3 months) for the volume provided by the Company. However, if the customer wishes to be provided service by another Supplier, and that Supplier complies with the requirements of this rate schedule, the customer can initiate service with that Supplier on the day of the subsequent meter read of the customer. Under the above circumstances, the defaulting Supplier shall be responsible for, in addition to any other charge pursuant to the Company's Interruptible Delivery Service Rate Schedule(s), any penalty, fine or cost incurred by the Company as a result of such breach and termination.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

AVAILABILITY (Continued)

- F. If a customer decides to terminate service with its Supplier and that Supplier provides confirmation of its agreement to terminate its contract, such customer may remain under the Interruptible Delivery Service Schedule for a period up to 3 months and will be charged the applicable firm rates for the volume provided by the Company. Customers will have a period of 3 months to choose another Supplier or, depending on Company infrastructure capabilities and/or availability, may be switched to Rate Schedule 2 or Rate Schedule 3 until such time as the customer chooses another Supplier. If such customer wishes to be provided service by another Supplier, and that Supplier complies with the requirements of this Rate Schedule, said customer can initiate service effective with the subsequent meter read of the customer.
- G. The Company will, upon the written request of interested Suppliers, distribute in writing and/or electronic form, to Suppliers a listing of the historic weather-normalized average usage for a two-year period for customers they are currently serving.
- H. The Supplier agrees to notify the Company in writing of any significant known and/or anticipated changes in its customer's daily requirements. Such notification should include, but not be limited to, changes in the Company's rate classes. The Company in conjunction with the Supplier may, due to operational considerations, modify or eliminate a Supplier's DRV on any day with twenty-four hours notice.

DEFINITIONS

- A. (Daily Required Volumes (DRV) – Aggregate Balancing): The amount of Supplier gas to be delivered to the Company's city-gate as adjusted daily as determined by the Company's and within the minimum/maximum volume requirements as provided by the Company in accordance with this Rate Schedule to be delivered by the interstate gas pipeline(s) to the Company's city-gate each day of the month.
- B. (Daily Required Volumes – Self-Balancing): The amount of Supplier gas to be delivered to the Company city-gate daily as determined by the Supplier. This DRV shall be within the minimum/maximum volume requirements as provided by the Company in accordance with this Rate Schedule and shall be delivered by the interstate gas pipeline(s) to the Company's city-gate each day of the month.
- C. Operational Flow Order: A communication from the Company indicating that a Supplier's deliveries of gas may adversely impact the safe and reliable operation of the Company's distribution system. The Company has the right to require the Supplier and/or Designated Agent to take action which, in the sole judgement of the Company, will positively impact the operations of the system and may include, but is not limited to, the following : 1) discontinuing delivery of the Supplier's gas, or 2) requiring the Supplier and/or Designated Agent to provide the delivery to a different receipt point on its system.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

DEFINITIONS (Continued)

- D. Daily Balancing Curtailment “Long”: A system condition communicated by the Company, when the system has confirmed deliveries of gas that exceed system load, and the Company is utilizing its firm resources to dispose of this excess gas associated with firm customer requirements. All Interruptible Delivery Service Customers Suppliers and/or Designated Agents must deliver gas to the system equal to or less than their usage. All Interruptible Delivery Service deliveries in excess of metered usage will be subject to penalty pursuant to the Interruptible tariff.
- E. Daily Balancing Curtailment “Short”: A system condition communicated by the Company, when the system is utilizing its firm resources to meet the load requirements of its firm customers and interruptible resources are inadequate or unavailable, the Company has insufficient quantities of gas to meet the load of Interruptible customers. All Interruptible Delivery Service Customers Suppliers and/or Designated Agents must deliver gas to the system equal to or exceeding their usage. All Interruptible Delivery Service usage in excess of confirmed deliveries will be subject to penalty pursuant to the Interruptible tariff.
- F. System Alert: An announcement of actual or pending events that, if unchecked, may result in an OFO being issued. The System Alert advises Suppliers or Customers what actions are requested and what actions may be mandated if the voluntary response is not adequate. The Company is not obligated to issue a System Alert before an OFO, but will endeavor to do so.
- G. Gas Daily Index: Pricing mechanism in place for under/over deliveries, per Dth, at TRANSCO’s Zone 6, Non-New York commodity rate.
- H. Monthly Imbalance: The cumulative calendar month difference between volumes delivered for the account of the customer by the Supplier and/or Designated Agent and actual metered usage as adjusted for cash out volumes.
- I. Daily Imbalance: The daily difference between volumes delivered for the account of the customer by the Supplier and/or Designated Agent and the actual metered usage or forecasted volumes depending on the balancing service.
- J. Banked Volumes: The positive or negative Monthly Imbalance volume held for the account of the customer within the Monthly Imbalance tolerance.
- K. Designated Agent/Supplier: Person(s) responsible for the nomination and delivery of gas to the Company city-gate on behalf of their customer(s).
- L. Gas Day: Consistent with the North American Energy Standards Board definition, the twenty-four hour period from 10:00 AM to 10:00 AM, Eastern time.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

BALANCING DELIVERED GAS WITH CUSTOMER USAGE

The Company will provide Suppliers and/or Designated Agents with the option to select one of four balancing services to provide for daily balancing deliveries with customer usage during a month.

A. Aggregate Balancing Service With Daily Tolerance

Daily Balancing: The Company will calculate a DRV for each interruptible customer, and provide a single aggregated DRV to the Supplier. The Supplier's Daily Imbalance must be within (+/-) 15% of this DRV each day, unless otherwise specified by the Company, or incur penalties as herein described under FAILURE TO DELIVER THE DRV.

Monthly Balancing: In the event that the Supplier's Monthly Imbalance plus Banked Volumes exceeds 15% of the higher of the cumulative daily DRV or the cumulative daily customers actual usage at the end of a calendar month, at the discretion of the Company, (1) the gas in excess of the requirement will be sold by the Company to the Supplier and will be billed at the Company's weighted average commodity of flowing gas for that particular month, plus 10% and (2) over-deliveries will be credited to the Supplier's bill at the Company's weighted average commodity of flowing gas for that particular month, less 10%. Monthly Imbalances below the 15% tolerance shall be added to or subtracted from the Supplier's Banked Volumes. Monthly Imbalance trading will be allowed up to 2 business days after the month.

B. Aggregate Balancing service Without Daily Tolerance

Daily Balancing: The Company will calculate a DRV for each interruptible customers, and provide a single aggregated DRV to the Supplier. The Supplier agrees to deliver the DRV each day, unless otherwise specified by the Company pursuant to the provisions stated below in "Changes to the DRV", or incur penalties as herein described under FAILURE TO DELIVER THE DRV. Failing to deliver the DRV will move the Supplier to the Aggregate Balancing Service With Daily Tolerance for the remainder of the month.

Monthly Balancing: The Company will work in cooperation with the Supplier to minimize Banked Volumes by adjusting the daily DRV. Imbalances remaining at the end of the month will be added or subtracted from the Supplier's Banked Volumes and carried forward to the following month.

Changes to the DRV: In recognition of possible changes to customer usage trends, whether they be seasonal or otherwise, the Company and Supplier agree to maintain a frequent and open dialogue so that the DRV can be adjusted in a timely manner, avoiding adverse impacts to this balancing service. Changes to the DRV during a gas day shall be in accordance the applicable provisions in the Implementation Procedures appended to the Application Agreement. Should a material discrepancy arise in the aggregated DRV provided by the Company to the Supplier and the Supplier's estimate of its aggregated DRV for the gas day, the Company will provide the Supplier with supporting

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

documentation for the establishment of its DRV and the Supplier will provide the Company the supporting information for its estimate of the DRV. The Company and Supplier will attempt to resolve the discrepancy within twenty-four (24) hours of the communication establishing the discrepancy. Should the discrepancy be resolved, the disputed volumes will be reconciled over the ensuing Gas Day(s). Should the discrepancy not be resolved, the Supplier shall deliver the Company's aggregated DRV for the day. If the Company's weather adjusted (for actual temperatures), aggregated DRV for the day exceeds actual usage by the Supplier's customers in excess of 7.5%, the amount of deliveries in excess of actual usage, up to and including 7.5% shall be credited to the Supplier's inventory for the month. The amount of deliveries greater than 7.5% of actual usage shall be purchased by the Company at the Company's weighted average cost of gas at the city-gate for the day, unless requested not to do so by the Supplier, in which case such volumes shall be added to the Supplier's inventory. If the Company's weather adjusted (for actual temperatures), aggregate DRV for the day is less than actual usage by the Supplier's customers by more than 7.5%, the amount of deliveries less than actual usage, up to and including 7.5% shall be debited from the Supplier's inventory for the month. The amount of deliveries less than actual usage, in excess of 7.5% shall be purchased by the Supplier at the Company's weighted average cost of gas at the city-gate for the day.

C. Self Balancing Service (Individual)

Daily Balancing: The Supplier will determine the DRV of its customers, and must maintain its Daily Imbalance within (+/-) 15% of its customers' actual usage each day, unless otherwise specified by the Company, or incur penalties as herein described under FAILURE TO DELIVER THE DRV.

Monthly Balancing: In the event that the Supplier's Monthly Imbalance plus Banked Volumes exceeds 15% of the higher of the cumulative daily DRV or the cumulative daily customers actual usage at the end of a calendar month, at the discretion of the Company, (1) the gas in excess of the requirement will be sold by the Company to the Supplier will be billed at the Company's weighted average commodity of flowing gas for that particular month, plus 10% and (2) over-deliveries will be credited to the Supplier's bill at the Company's weighted average commodity of flowing gas for that particular month, less 10%. Monthly Imbalances below the 15% tolerance shall be added to the Supplier's Banked Volumes. Monthly Imbalance trading will be allowed up to 2 business days after the month.

D. Self Balancing Service (Aggregate)

Daily Balancing: The Supplier will determine the DRV of its customers in aggregate, and must maintain its Daily Imbalance within (+/-) 15% of its customers' aggregate actual usage each day, unless otherwise specified by the Company, or incur penalties as herein described under FAILURE TO DELIVER THE DRV.

Monthly Balancing: In the event that the Supplier's Monthly Imbalance plus Banked Volumes exceeds 15% of the higher of the cumulative daily DRV or the cumulative daily customers aggregate actual usage at the end of a calendar month, at the discretion of the Company, (1) the gas in excess of the requirement will be sold by the Company to the Supplier will be billed at the Company's weighted average commodity of flowing gas for that particular month, plus 10% and (2) over-deliveries will be credited to the Supplier's bill at the Company's weighted average commodity of flowing gas for that particular month, less 10%. Monthly Imbalances below the 15% tolerance shall be added to or subtracted from the Supplier's Banked Volumes. Monthly Imbalance trading will be allowed up to 2 business days after the month.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

BALANCING CHARGE

A balancing charge shall be billed to Suppliers applicable to all customer usage during the billing month. The rate shall be established annually based on the allocated cost applicable to this service for the twelve months ended August each year.

DAILY SUPPLY SCHEDULING – Aggregate Balancing Service

The Daily Required Volumes shall be calculated by the Company by a) multiplying the Suppliers weather gas factor, as estimated by the Company, times the forecasted HDD's, b) adding the base gas and c) adjusting the results to produce, in the aggregate of all Suppliers and the Company, the Company's total estimated sendout for that day. The Suppliers base and weather use factors will be based on such factors for each of their customers as estimated by the Company. The result of this calculation shall be adjusted for lost and unaccounted-for gas and Company Use and a wet to dry measurement basis. The Supplier is required to deliver within (+/-) 15% of its DRV, unless otherwise specified by the Company, except when the Company declares a Daily Balancing Curtailment. In the event of a Daily Balancing Curtailment "Long", the Supplier may deliver no more than its DRV, and under a Daily Balancing Curtailment "Short", no less than its DRV. Failure to deliver the DRV occurs whenever a Supplier's DRV is more or less than actual deliveries to the city-gate. Such over-or under-deliveries will be reconciled as herein described under FAILURE TO DELIVER THE DRV.

DAILY SUPPLY SCHEDULING – Self Balancing Service

The Daily Required Volumes shall be determined by the Supplier on a daily basis. The Supplier is required to deliver within (+/-) 15% of its DRV, unless otherwise specified by the Company, except when the Company declares a balancing curtailment. In the event of a Daily Balancing Curtailment "Long", the Supplier may deliver no more than its DRV, and under a Daily Balancing Curtailment "Short", no less than its DRV. Failure to deliver the DRV occurs whenever a Supplier's DRV is more or less than actual deliveries to the city-gate. Such over-or under-deliveries will be reconciled as herein described under FAILURE TO DELIVER THE DRV.

RESPONSIBILITY FOR GAS TRANSPORTATION DELIVERY

The Supplier shall have delivered the DRV to the Company's city gate each day unless failure to deliver is due to force majeure as defined in this Rate Schedule and subject to the Company's operational ability to accept the DRV at the delivery point mutually specified by the Supplier and the Company. The Supplier will be deemed to have met its delivery obligations under this Rate Schedule if the Supplier has nominated and the upstream transporter has confirmed receipts equal to its DRV for re-delivery to the Company's city-gate.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

FAILURE TO DELIVER THE DRV

Failure to deliver the DRV occurs whenever deliveries are more or less than the aforementioned allowable daily tolerances. The Supplier shall be charged a penalty of \$10 per Dth of under-delivery during normal operating conditions and \$25 per Dth of under-delivery during periods of OFO or Daily Balancing curtailment in addition to any penalty, fine or cost incurred by the Company as a result of the under-delivery, plus the cost of gas at the Gas Daily Index price for that day. In the event the Supplier has delivered more than 15% over its DRV, the Supplier shall be charged a penalty of \$10 per Dth of over-delivery during normal operating conditions and \$25 per Dth of over-delivery during periods of OFO or Daily Balancing Curtailment in addition to any penalty, fine or cost incurred by the Company as a result of the over-delivery. Over-deliveries during a period when the Company has initiated a Balancing Curtailment "Short" shall not be subject to penalty. The penalty will be assessed on only the volumes over/under the 15% tolerance.

Until March 31, 2005, when the Supplier has delivered more than 15% over its DRV, the Supplier shall be charged a penalty of \$5 per Dth of over-delivery during normal operating conditions and \$12.50 per Dth of over-delivery during periods of OFO or Daily Balancing Curtailment in addition to any penalty, fine or cost incurred by the Company as a result of the over-delivery. Over-deliveries during a period when the Company has initiated a Balancing Curtailment "Short" shall not be subject to penalty. As of April 1, 2005, penalty charges increase to \$10 per Dth and \$25 per Dth of over-delivery, respectively. The penalty will be assessed on only the volumes over/under the 15% tolerance.

If, in the Company's opinion, a Supplier's deliveries of gas may adversely impact the operation of the Company's distribution system, the Company has the right to: 1) refuse delivery of the Supplier's gas, or 2) require the Supplier to provide the delivery to a different receipt point on its system. The Company agrees to issue the Operational Flow Order no later than 10 a.m. for next day deliveries. A penalty of \$25 per Dth will apply for Suppliers not in compliance with Operational Flow Orders.

Gas that is delivered to the Company for the account of Customer(s) at the city-gate net of an adjustment for lost and unaccounted-for gas and a dry to wet conversion during a delivery service interruption will be credited to the Supplier's bill at the current month's spot market price (for the final weekly posting in a month in Natural Gas Week under the heading "Spot Prices" on interstate pipeline systems - part 2, delivered to pipeline, for Transco Pipeline Station 65 as adjusted for fuel, ACA, GRI plus Firm Transportation variable commodity cost charges for gas delivered to Washington Gas' Transco city-gate), to be no greater than the Company's Weighted Average Commodity Cost of Gas for that particular month.

The above penalties shall be in addition to any penalty, fine, charges or cost incurred by the Company as a result of any under and/or over delivery of gas by the Supplier plus the Supplier shall be charged for all under/over deliveries at the Gas Daily Index.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

SUPPLIER'S RESPONSIBILITY TO COOPERATE WITH THE COMPANY

The provisions of this Rate Schedule are predicated upon the Supplier's cooperation not to adversely affect the Company's operations. Continued failure to cooperate following a written warning by the Company shall, in the opinion of the Company, result in disqualification of the Supplier as a Delivery Service Supplier Under Rate Schedule No. 11 participation. To be reinstated as a qualified Delivery Service Supplier, in addition to meeting all other applicable qualification criteria, the Supplier shall deposit with the Company for a period of one year, a security deposit in the amount of the product of (1) the Supplier's maximum DRV during the immediately prior twelve month period (2) 30 days and (3) the Purchased Gas Charge (General Service Provision No. 16), all determined at the time the Supplier applies for re-qualification. At the conclusion of one year and upon the Supplier's request, the Supplier's security deposit shall be returned to the Supplier if there has not been another occurrence of non-compliance with the delivery requirements by the Supplier. If there is an additional occurrence of non-compliance with delivery requirements during the one-year period, the security deposit shall be forfeited and the Supplier shall be ineligible for re-qualification for an additional consecutive year.

EXCHANGE OF REQUIRED INFORMATION

The following procedures shall be followed by the Company and the Supplier to exchange the information required to serve customers:

1. By the 2nd business day prior to the end of the month, each Supplier shall provide to the Company a list of customers to be supplied by that Supplier during the following month and the balancing option selected for each customer. Once a supplier selects a particular balancing option, subsequent month, balancing option elections are assumed to be consistent unless otherwise notified by the Supplier or at the discretion of the Company for good cause, if the Supplier fails to deliver the DRV consistently over the course of any consecutive, two month period.
2. Service to added customers shall commence with the first calendar day of the month following the notification requirements as described above and the notification requirements as described under the Availability section of this Rate Schedule.
3. Notice to Suppliers, including OFO, provided for and/or required under the Company's Interruptible Delivery Service Rate Schedule 7 shall be made by postings to its GAS MANAGEMENT SYSTEM (GMS). It shall be the responsibility of the Supplier to monitor the GMS and comply with its postings. The Company may supplement such notification through the use of, for example, telephone, facsimile or electronic mail.
4. It is the responsibility of the Supplier to notify the Company of the unavailability or inaccessibility of the GMS to the Supplier. Such notification must be made within twelve hours of the time of failure to access the GMS. Absent such notification the Supplier is deemed to have received all communications and is responsible for complying with all postings.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

EXCHANGE OF REQUIRED INFORMATION (Continued)

5. Questions concerning data posted to the GMS, and related billing transactions, must be brought to the attention of the Company within sixty days of its posting. It is the responsibility of the Supplier to bring such questions to the attention of the Company. Any billing complaints or requests for adjustments arising from GMS posted data beyond this time frame will not be recognized by the Company.
6. By 10 a.m. Eastern time each day, the Company shall provide to each Supplier their minimum and maximum gas deliveries and the required allocation of such deliveries by the Company's gate station(s) for the following gas day beginning at 10:00 a.m. In addition, the Company will be providing Suppliers a five-day forecast of their DRV for the aggregate balancing service and an estimate of deliveries for the self-balancing services.
7. For the self balancing services, the Company shall provide to each Supplier customer usage information no less often than every 4 hours on a daily basis. This information will be made available through the Internet via the GMS or the BBS.
8. In the event that there is a metering equipment failure, which results in incomplete customer usage information for a given day, the customers usage shall be considered equal to the Supplier's deliveries for the purpose of calculating imbalances.

FORCE MAJEURE FOR FAILURE TO DELIVER THE DRV

Force Majeure, for purposes of this Schedule, shall be any sudden, unforeseeable event which causes a physical inability to transport gas to or receive gas at the designated point of delivery and which could not have been prevented or overcome by the reasonable efforts of the party claiming Force Majeure. Any acts or omissions in control by the Supplier does not constitute Force Majeure. Force Majeure shall not include: (i) inability of Supplier to schedule gas due to technical or administrative reasons, (ii) any unanticipated increase in cost of providing services, (iii) the curtailment or interruption of interruptible or secondary firm capacity by upstream pipeline suppliers, (iv) any acts in kind that are manageable by the Supplier to prevent or overcome such an event, or (v) failure or loss of market(s) or supply, unless caused by an event of Force Majeure affecting a geographic region. In the event of Force Majeure, the Supplier shall give as soon as possible after the occurrence of Force Majeure written notice and full particulars of such Force Majeure including the extent, if any, to which the Supplier remains able to carry out its obligations and a good faith estimate of when the Supplier expects to recover its ability to fully perform.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

LIABILITY LIMITS

The Company shall not be liable for any loss, cost, damage or expense occasioned by the calculation of the DRV. The Supplier shall warrant that, at the time of delivery of gas to the customer, it will have good title to deliver all gas volumes. The Company shall have no liability with respect to all gas transported prior to its physical delivery to the Company or after its re-delivery to the customer.

CREDIT WORTHINESS

Prior to the Company approving an Application to provide service to customers and during the provision of service, the Supplier must demonstrate to the Company's satisfaction that it has met and continues to meet the credit worthiness criteria as set forth in the Application Agreement.

Upon notification by the Company that the Supplier no longer satisfies the credit criteria or has failed to timely pay any bill rendered under this Rate Schedule, the Supplier is disqualified as a Delivery Service Supplier until such time as satisfactory evidence is provided by the Supplier that the Supplier's overall financial condition again meets the Company's credit criteria or an acceptable credit enhancement, including but not limited to a cash deposit, letters of credit or surety bonds, is furnished to the Company.

GAS QUALITY STANDARDS

The Supplier warrants that gas transported to the Company conforms to the quality standards stated in the transporting interstate gas pipeline's FERC approved Tariff.

PAYMENT TERMS

Bills are due and payable upon presentation. The final date for payment of the net amount shown on the bill is 15 days or the 25th of the month, whichever is later, from the date of rendition of the bill. Failure to receive the bill does not excuse the Supplier from payment obligations and payments shall be made without regard to any counterclaim whatever. Bills remaining unpaid at the expiration of the net payment period shall be subject to a Late Payment Charge of 1.5% per month applied to any unpaid amount.

REVENUE ACCOUNTING

Revenues received from penalty charges, balancing charges and other charges imposed through this Rate Schedule shall be credited in the calculation of the Purchased Gas Charge set forth in the General Service Provision No. 16.

Interruptible Delivery Service Gas Supplier Agreement - Rate Schedule No. 11 (Continued)

COST RESPONSIBILITY

The Supplier shall be responsible for the payment of any tax or assessment levied by any jurisdiction related to the acquisition, delivery or use of delivered gas included but not limited to Gross Receipts Tax.

GENERAL SERVICE PROVISIONS

Except as otherwise specifically provided herein, the application of this Rate Schedule is subject to the General Service Provisions of the Company as they may be in effect from time to time and as filed with the Commission.

ISSUED: September 29, 2004

For service rendered on and after October 1, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS

1. GENERAL

- a. These General Service Provisions and the terms and provisions of the various Rate Schedules (including the rates set forth therein), are subject to change from time to time upon order of the Commission.
- b. The following words, terms, and abbreviations, when used in the General Service Provisions and Rate Schedules, shall be understood to have the following meanings except where otherwise indicated:

(1) "Company": The Washington Gas Light Company

Service provided in Arlington, Fairfax, Loudoun, Prince William and Shenandoah (as authorized in Certificate No. G-150a issued November 7, 1996) Counties, in the Cities of Alexandria, Falls Church, Fairfax, Manassas and Manassas Park, and in the Towns of Middleburg, Leesburg, Occoquan and Vienna shall be at rates stated for Washington Gas.

Service provided in Clarke, Frederick, Shenandoah (throughout except as stated in Certificate No. G-150a issued November 7, 1996) and Warren Counties, in the City of Winchester, and in the Towns of Berryville, Middletown, Mt. Jackson, New Market, Stephens City, Strasburg and Woodstock shall be at rates and terms stated for Shenandoah.

If rates stated in any rate schedule are not stated separately for Washington Gas and Shenandoah, the stated rates shall apply to all customers throughout the service territory.

- (2) "Customer": Any corporation, municipality, governmental agency, person, group of persons, or partnership to whom the Company furnishes service. Each individual establishment, single-family residence, and apartment (separately metered) shall be a customer. The type of customer is defined by class of service as provided under CLASSES OF SERVICE, Section 1A.

- (3) "Commission": The State Corporation Commission of Virginia

- (4) "Therm": A quantity of heat equivalent to 100,000 British thermal units (Btu); i.e., 1 therm equals 1 Ccf (100 cubic feet) of gas containing 1,000 Btu per cubic foot

General Service Provisions (Continued)

- (5) "Btu": Amount of heat required to raise the temperature of one pound of water one degree Fahrenheit at standard atmospheric pressure
- (6) "Rate Schedule": A schedule of rates applicable to a Customer whose use of gas service conforms with the character of supply contemplated in the rates
- (7) "Measurement Base": Standard delivery to the Customer is at low pressure. Where, at the discretion of the Company, gas is supplied at higher than standard delivery pressure, measurement may be by a meter equipped with a pressure compensating device (e.g. base pressure index, fixed factor index, etc.) and the metering is continuously, automatically and uniformly corrected from the absolute delivery pressure (14.73 atmospheric pressure) in pounds per square inch absolute, to a pressure base of 14.92 pounds per square inch absolute, at the temperature existing at the meter; alternatively, a standard meter may be used and a conversion factor applied for billing.
- (8) "Heating Value": Not less than 1,000 Btu per cubic foot
- (9) "Degree Day" or "Degree Day Deficiency (DDD)": a measure of the coldness of the weather experienced based on the extent to which the daily average temperature falls below 65°F. Actual Degree Days shall be based on National Weather Service published average daily temperatures for Washington National Airport Station.
- (10) "Billing Error": An overcharge or undercharge that is attributable to any of the following:
 - (a) An incorrect meter read (whether read by a meter reader or by remote equipment);
 - (b) An incorrect calculation or application of the appropriate rate schedule;
 - (c) An incorrect application or omission of a pressure adjustment factor;
 - (d) An incorrect input or omission of data into the Company's automated billing system; or
 - (e) Another similar act or omission in determining the amount of the customer's bill.

The term "billing error" does not include (i) an undercharge or overcharge resulting from a fast, slow or non-registering meter, or from the use of an estimated or customer meter read, or (ii) the failure to render a bill because the customer did not make application for service.

- c. These General Service Provisions are a part of the agreement between the Customer and the Company.
- d. The interpretation of the General Service Provisions and Rate Schedules as to their intent and applicability will be made by the Company subject to the approval of the Commission.
- e. All bills are subject to such sales, consumer utility or energy taxes or other surcharges as are in force and applicable thereto from time to time. The Company is under no obligation to determine if a Customer is exempt from taxation.

ISSUED: January 12, 2004

For service rendered on and after July 1, 2003

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

1A. CLASSES OF SERVICE

Residential Service (Rate Schedule No. 1 and 1A)

Service to customers for residential purposes by individual meter in a single family dwelling, or in an individual apartment, or to not over three families served by a single meter (one customer) in a multiple family dwelling, or portion thereof.

Categorically, residential service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of a dwelling, including any other residential uses. Where gas is used in conjunction with service to commercial or industrial premises, the service shall be classified Commercial and Industrial service.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other residential purposes.

Commercial and Industrial Service (Rate Schedule No. 2 and 2A)

Service to commercial and/or industrial customers, including schools, churches, embassies, rest homes, boarding houses, rooming houses, etc., supplied through one meter or a battery of meters.

Categorically, commercial and industrial service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements, including any other commercial and/or industrial uses. Also includes gas used to supply the principal space heating and/or cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when the non-heating and non-cooling requirements of all dwelling units are individually metered and billed under Rate Schedule No. 1 and 1A.

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For service rendered on and after July 1, 2003

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other commercial and industrial purposes. Where gas is used in conjunction with service to residential premises, the service shall be classified Residential Service. Also includes gas to supply non-heating and non-cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when other requirements of all dwelling units are individually metered and individually billed under Rate Schedule Nos. 1 and 1A or group metered and billed under Rate Schedule Nos. 3 and 3A.

Group Metered Apartment Service (Rate Schedule Nos. 3 and 3A)

Service applicable to any multiple-dwelling building or project comprised of four or more dwelling units (apartments) supplied through one meter or a battery of meters.

Categorically, group metered apartment service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of the dwellings, including any other uses.

b. Non-Heating and/or Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other purposes.

Interruptible Service (Rate Schedule No. 4)

Service to any customer on an interruptible basis only, i.e., the Company shall have the right to curtail or interrupt delivery of gas whenever, in the sole judgment of the Company, gas is not available for delivery.

Large Commercial and Industrial Service (Rate Schedule No. 5 and 5A)

Service to large commercial and/or industrial customers consuming more than 30,000 therms in any given month, including schools, churches, embassies, rest homes, boarding houses, rooming houses, etc., supplied through one meter or a battery of meters at a single location.

Large Group Metered Apartment Service (Rate Schedule No. 6 and 6A)

Service applicable to any multiple-dwelling building or project consuming more than 30,000 therms in any given month, comprised of four or more dwelling units (apartments) supplied through one meter or a battery of meters at a single location.

General Service Provisions (Continued)

2. APPLICATION FOR SERVICE

- a. The Company will furnish service to applicants under the filed rates and in accordance with these "General Service Provisions".
- b. The Company reserves the right to require the applicant, before any gas is delivered, to execute an application. The application does not constitute a commitment by the Company to serve the applicant. In the event applicant does not commence taking service within six (6) months, or other agreed upon period, from the date of execution of the application by the Company and applicant, applicant shall pay the cost of facilities installed by the Company to serve him, including any cost of disconnecting and removing the facilities less any salvage value of the facilities removed. Whether or not a written application or agreement is executed, the applicant, by accepting gas service, is bound by the applicable Rate Schedules and these General Service Provisions as they may be amended from time to time. Failure to make application will make a new Customer liable for all services supplied since the last meter reading by which the previous Customer on the same premises was billed.
- c. If at any time more than one schedule is applicable to the Customer's service the Company shall, at the Customer's request, assist in determining the rate believed to be most favorable to him. Another rate, if applicable to the service, may be substituted at any time, at the Customer's option, for the rate schedule under which service is rendered, provided that not more than one substitution of a rate may be made within a twelve-month period and that such substitution shall not be retroactive.

3. DEPOSITS TO GUARANTEE PAYMENT OF BILLS

- a. Before receiving gas service, a customer shall establish his credit to the satisfaction of the Company and shall discharge, either by payment or agreement, any prior indebtedness to the Company for gas service. When credit is not otherwise established or maintained, the customer shall deposit with the Company a cash sum equivalent to the calculated or actual bill for gas service for the two highest consecutive bills in the preceding twelve months. When such deposit exceeds \$150 for a residential customer, the Customer shall be permitted to pay the deposit in three consecutive equal monthly installments.

In case experience demonstrates that the outstanding deposit is larger or smaller than the maximum billing for any two months period during the preceding 12 months, either the customer or the Company may require an adjustment of the deposit.

If a customer has not paid any bill within 80 days of the bill issuance date, the Company may elect to assess a security deposit, or to increase an existing deposit up to the two highest consecutive bills in the preceding 12 months.

General Service Provisions (Continued)

- b. The deposit will bear simple interest from the date that the deposit is made throughout the period that it is retained by the Company and service is rendered to the customer, or until a reasonable effort has been made to effect the refund. However, no interest shall be paid on deposits held less than 90 days. The interest rate, per annum, will be established by the commission in January of each year in accordance with the findings in Case No. PUE820073 issued on February 22, 1983. At the request of the customer, the Company shall pay annual interest directly to the customer; otherwise, annual interest shall be credited to the customer's account.
- c. Deposits plus accrued interest will be credited to a customer's account or refunded by check at a customer's request as follows:
 - (1) To a residential customer after twelve months and to a non-residential customer after twenty four months during which the customer (a) has not had service discontinued for nonpayment of bill, (b) has not had any bill which was unpaid within 80 days after date of rendition, and (c) is not then delinquent in the payment of his bills.
 - (2) Upon termination of service, after deducting all sums due the Company.
 - (3) At any other time, at the option of the Company.
- d. Deposit requirements shall be based on only those services provided to the customer by Company, e. g., a deposit for a customer receiving service as a firm delivery service customer, will be predicated on billing under only those rate schedules. Further, if a deposit is currently being held by the Company and the customer changes service to or from a Delivery Service Program, the amount of their deposit shall be re-computed based on the customer's then billing rate schedule and any excess shall be promptly refunded and any shortfall shall be promptly billed to such customer. If such a shortfall exceeds \$40 for a residential customer, the Customer shall be permitted to pay the deposit in three consecutive equal monthly installments.

4. PAYMENTS

- a. The Company shall endeavor to have each customer's meter or meters read at approximately monthly intervals to determine the actual consumption of gas. In the event the Company, due to circumstances beyond its control, is unable to obtain a reading on the scheduled meter reading date, the Company may, by appropriate means, request the customer to furnish the meter reading. The customer's failure to comply with such a request within 48 hours after receipt thereof shall constitute authority for the Company to calculate the customer's gas consumption for the current billing period, such calculation, to be based on the known consumption for a prior period when available, and adjusted where gas for heating is supplied for variations in temperature on a degree-day basis. Any difference between the calculated consumption and the actual consumption will be adjusted automatically through subsequent meter readings.

General Service Provisions (Continued)

- b. For the rendering of an initial bill, the Company shall give customers the option of furnishing the meter reading themselves by calling the Company with the read by no later than 12:00 p.m. of the day that the customer requires initiation of service, having the bill calculated by the Company using the procedure described in paragraph a. above or having the Company obtain an actual meter reading. For the rendering of a final bill, the Company shall give customers the option of furnishing the meter readings themselves by calling the Company with the read by no later than 12:00 p.m. of the day that the customer requires termination of service, having the bill calculated by the Company using the procedure described in paragraph a. above, or having the Company obtain an actual meter reading, except that the Company will not calculate final bills where the Company does not have an actual meter reading for the customer's previously scheduled meter reading date. A calculation of initial or final bills will be performed without the customer's express permission only in those circumstances where a customer fails to provide access to the meter, or the customer has agreed to furnish a meter reading and then fails to do so.
- c. The customer is required to provide a minimum of three working days prior notice to the Company for service initiation or service termination.
- d. The Company shall render a bill to each Customer within a reasonable time after the monthly consumption has been determined in a manner outlined in the preceding paragraph. Where it has been necessary to calculate the Customer's consumption, the words, "Calculated Bill" shall be printed on the bill. In cases where arrearages are caused by understated calculations, the Company will allow at least the same length period during which a bill was calculated for making up such arrearages.
- e. For Washington Virginia customers, bills covering periods of 28 to 35 days inclusive shall be computed at monthly rates. The system charge when applicable to billings for periods covering other than 28 through 35 days shall be computed as follows: for 56 through 70 days, 84 through 105 days and 112 through 140 days; the system charge shall be multiplied by 2, 3 or 4 respectively; for all other periods, the multiplier shall be the number of days in the period divided by 30. For initial and final bills, the system charge shall be computed in the same manner as for regular bills. For Shenandoah Virginia customers, bills covering periods of more than 45 days shall be computed to the nearest multiple of one month, that is, two, three, or more months, as the case may be. Gas used during periods of less than 16 days will not be billed separately, but will be included with the next full month's billing, except that final bills covering less than 16 days shall be billed at monthly rates.
- f. When a payment does not fully pay the outstanding balance of a bill, the payment shall be applied, unless otherwise designated by the customer in accordance with applicable Rules of the Commission. Deferred payment balances related to an understatement of calculated bills shall not be considered arrears so long as the Customer complies with the terms of the deferred payment arrangement with the Company.

ISSUED: September 20, 2007

For service rendered on and after October 19, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

4. PAYMENTS (continued)

The Company will endeavor to process payments in the following manner:

"Day of payment" is defined as the date on which a customer's payment is marked received by the utility to the customer's account.

Generally, payments are considered received on the business day they are received if: (1) the payment is received at the payment lock-box in time for same-day processing, and (2) accompanied by an account payment coupon. Payment posting timelines vary by payment method. For the purpose of electronic payments and walk-in payments, a "business day" is defined as the 24 hour period ending at 4:00 p.m. on each Tuesday through Friday. The period between 4:01 p.m. Friday and 4:00 p.m. Monday is defined as the Monday business day.

MAILED IN PAYMENTS

For payments mailed to the utility's published lockbox mailing address, payment processing is batched into two groups: Standard mail payments and Non-Standard mail payments.

"Standard mail payments" are customer payments mailed to the utility's published lockbox address that include the utility bill payment remittance coupon and a check or money order payable to the utility. Standard mail payments processed by the United States Postal Service and made available for pick-up by 6:00 a.m. shall be posted to the customer's account on the day received. Those payments picked-up from the post office after 6:00 a.m. will be credited as expeditiously as possible, and no later than the next business day after the payment is received.

"Non-standard mail payments" are customer payments mailed to the utility's published lockbox address and require special handling. Examples include: payments with multiple checks, multiple coupons, checks without a coupon, or a single check with multiple coupons that do not balance to the amount of the check. Non-standard mail payments shall be posted to the customer's account no later than the second business day after the day the payment is received. This includes payments a customer may initiate electronically through their bank or an independent payment processor, if the bank or processor then remits a check to the utility.

Payments delivered to other company offices, or payments without adequate information to identify the account to which the payment belongs, will be credited to the customer's account as expeditiously as possible.

ELECTRONIC PAYMENTS

Payments received through electronic banking file transmissions (bill payer services), shall be posted to the customer's account on the day the file is received. The automatic payment program payments shall be posted to the customer account on the due date the same day they are deducted from the customer bank account. Payments made through the company's website or telephone or billing systems shall be posted on the same day they are deducted from the customer bank account, which is the next business day after the payment file is received, as long as the payment is made before 4:00 p.m. Payments made after 4:00 p.m. shall be posted on the second business day. Credit card payments are credited on the day the payment file is received from the credit card processor, which is normally the next business day.

IN-PERSON PAYMENTS

Payments received by the utility at its walk-in offices before 4:00 p.m. on a business day will be credited no later than the next business day. Payments delivered to unattended drop boxes before 8:00 a.m. will be credited as expeditiously as possible, and no later than the second business day after drop-off.

General Service Provisions (Continued)

4. PAYMENTS (continued)

AUTOMATIC NAME CHANGE PROGRAM

The Automatic Name Change Program (“ANCP”) is available to property managers and landlords of rental property. The program allows the automatic transfer of the gas account from the name of the tenant to the name of the property manager or landlord when the property is unoccupied between tenants. The automatic transfer will occur when the tenant provides proper notification of start or stop of service. The service initiation fee is waived when the account is transferred from the tenant to the property manager or landlord without interruption in service. If the property manager or landlord requests that service be disconnected, then subsequently requests that service be reconnected in the name of the property manager or landlord, the property manager or landlord will be subject to the service initiation charge. ANCP is available to all rental property owners – both single-family and multi-family homes. To participate in the program, property managers and landlords should contact the Company and complete the appropriate paperwork. For the rendering of an initial or final bill, customers may elect to have 1) a meter read by the customer called into the Company 2) an estimated meter read calculated by the Company or; 3) an actual meter read by the Company. Property managers, as a condition for inclusion in the program, will only be afforded an estimated meter read calculated by the Company.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

5. METERING

- a. The Customer shall provide a suitable location satisfactory to the Company for its metering equipment. This location shall be convenient and accessible at all reasonable times to the Company's meter readers, other employees and agents. This location shall conform with all local, State and Federal requirements and with the rules of the National Fire Protection Association.
- b. The representatives of the Company shall be given access to the premises of the Customer at all reasonable hours for obtaining meter readings, for shutting off the flow of gas for reasons herein prescribed, for inspection of piping and appliances, and for inspecting, removing, repairing, protecting, or preventing or terminating any illegal use of the property of the Company installed on the premises. Access shall be granted at all times for emergency purposes.
- c. The Company may shut off service to the meter if a customer refuses reasonable requests for access to the meter or other equipment after the Company has sent at least three notices requesting access, and alerts the customer that service may be shut off. If the service is shut off, the Company reserves the right to charge a service restoration charge equal to the restoration charge in Appendix A that applies for discontinuance of service.
- d. The Customer shall be liable to the Company for damage to or loss of meters, connections, or other Company property on the premises served due to negligence or want of care on the part of the Customer, members of his household, his agents, his employees, his tenants, or occupants of the premises.
- e. In accordance with Section 15, RELOCATION OF ALTERATION OF COMPANY-OWNED FACILITIES, the costs associated with moving an existing meter either requested or necessitated by an action of the customer, or owner of the property if the customer is lessee, shall be borne by the customer. In the event the customer requests an estimate for the cost of relocating an existing meter, the Company shall provide an estimate range of such costs based on actual data for a previous twelve month period, and also the option for a customer-specific estimate at a cost as specified in Appendix A which shall be due and payable along with the customer's bill for gas usage. This fee shall be credited to the customer's account upon completion of the meter relocation by the Company.
- f. See Section 1, b (7) for Measurement Base.

6. SUBMETERING

- a. Gas furnished to customers shall be for their own use, however any customer, where permitted by regulations promulgated by the Commission, may install submetering equipment or use an energy allocation methodology, for the purpose of fairly allocating amounts billed to customers as appropriate, in accordance with such regulations.
- b. Natural gas that is ultimately used as a vehicular fuel may be remetered or submetered by the customer for the purpose of selling or charging for gas service to another or to others either directly or indirectly.
- c. All submetering equipment shall be subject to the same regulations and standards established by the Commission for accuracy, testing, and record keeping of meters installed by gas utilities, and shall be subject to the meter requirements of Section 56-245.1 of the Code of Virginia.

ISSUED: September 20, 2007

For service rendered on and after October 19, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

7. MASTER METERING

- a. Upon request by the customer, the Company will serve gas to multiple dwelling units by means of a master meter either by (1) master metering for gas for each building, or (2) master metering the gas for groups of buildings under the same ownership when such buildings are not separated by public ways.
- b. The Company will install one or more master meters, as required under the circumstances, to replace individual dwelling unit meters, or master meters in individual buildings comprising a multi-building dwelling project, upon the following terms and conditions:
 - (1) The customer's distribution system shall not be installed in any public way, and the customer shall bear the cost and responsibility for his distribution system from the outlet of the master meter;
 - (2) The customer shall pay the Company the cost of disconnecting and removing existing Company facilities;
 - (3) The customer shall pay the Company the unrecovered portion of the Company's investment in facilities being removed or abandoned, which are not economically reusable;
 - (4) If the changeover necessitates the installation of any new service pipe or any additional gas main capacity without any substantial increase in gas consumption, the customer shall bear the cost of such new facilities, reduced however by any payment made under (3) above; and
 - (5) The Company will install its facilities from the terminal of the new service pipe to the meter outlet at no expense to the customer, but it shall be the responsibility of the customer to furnish locations satisfactory to the Company for such facilities.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- c. Before the Company proceeds with the installation of a master meter to serve the buildings of a multi-building dwelling project, where customer piping is installed underground in private property between two or more of such buildings, the customer shall agree in writing to the terms and conditions hereinafter provided.
- (1) In the event any of the private property in which customer piping is installed thereafter becomes a public way, the customer shall:
 - (a) Arrange and pay for the removal of customer piping in said public way;
 - (b) Bear any cost of installing new piping and other facilities on the customer's side of the meter installations; and
 - (c) Provide the necessary locations satisfactory to the Company for installation by the Company of its facilities from the service terminal to the meter outlet.
 - (2) In the event one or more, but less than all of the buildings of the project being singularly master metered are transferred to another ownership and request is made for separate master metering for the building or buildings so transferred, the transferee shall provide the necessary locations satisfactory to the Company for the installation by the Company of its facilities from the service terminal to the meter outlet, and the transferor and the transferee as assignee of the transferor, shall agree in writing to:
 - (a) Bear any costs of disconnecting and removing existing customer facilities; and
 - (b) Bear any costs of installing new piping and other facilities on the customer's side of the meter installations.
 - (3) Under (1) and (2) above, the Company will bear the cost of removal of any of its facilities and/or the cost of necessary new installations or extensions of its facilities.
- d. Combined billing of registrations of multiple meters installed on a customer's premises is permitted only where such multiple meters are installed for the convenience of the Company.

General Service Provisions (Continued)

8. ACCURACY OF GAS METERS

- a. All meters shall be tested periodically by the Company in compliance with the rules of the Commission. Meters shall also be tested without charge upon request of the customer, provided a similar test has not been made upon the same meter within a 2-year period preceding the request. For each additional test requested during such period, the customer shall first deposit a sum of money with the Company to cover the cost of the test.
- b. When any test of a meter made by the Company or by the Commission shall show such meter to have an average error of more than 2 percent, the Company shall return the customer's deposit, if any, and the following provisions for the adjustment of bills shall be observed:

(1) Fast Meters

Unless the date of the beginning of inaccuracy shall be known, the error found shall be considered, for the purpose of this rule, to have existed for the 36 months preceding the test of the meter if the meter shall have been installed three years or more; provided, however, that if the meter shall have been installed for a period of less than three years or shall have been tested within three years, then the error found shall be considered as applying to one half of the consumption since the installation or last prior test of the meter.

If the meter is found to be faster than allowable, the Company shall make a refund to the last Customer of record receiving service through the meter for the amount which should have been charged in excess of that which would have been charged had the meter registered with 100 percent accuracy, provided the refund exceeds one dollar. The refund will be computed upon the assumption that the meter was registering 100 percent prior to the beginning of the period of inaccuracy or the period of adjustment as defined in the preceding paragraph. The actual error of the meter, and not the difference between the allowable error and the error as found, shall be used as the basis for calculating the refund. The refund shall be for the period that the Customer received service through the meter, but for not more than the periods referred to in this subparagraph (1).

(2) Slow Meters

If the meter is found to under-register, or is slow, the Company may bill the Customer one half of the unbilled undercharge for a period of twelve months, unless the meter has been tested within that twelve month period, in which

General Service Provisions (Continued)

event the Company may bill the Customer one half of the unbilled undercharge for the period since the meter was last tested. If the amount of under-registration is less than \$5.00, the bill will not be adjusted.

If the meter is found to be not registering, or is stopped, the Company may calculate, and bill the Customer the proper charge for the unregistered service by reference to the Customer's consumption during similar normal periods. Except in the case of tampering, theft, or unauthorized use, the calculation shall cover a period of not more than six months.

9. CUSTOMERS' PIPING AND APPLIANCES

- a. All piping, gas appliances, and related equipment on the Customers' side of the meter (including unmetered gas lights) shall be installed and maintained under the responsibility and at the expense of the Customer or owner of the premises. The installation by the Company of submeters to record gas consumption applicable to different Rate Schedules, or for any other reason, shall not relieve the Customer of responsibility for the maintenance at his expense of Customer-owned piping to which the Company's submeters are attached.
- b. The piping, appliances and related equipment for which the Customer or owner is responsible shall be installed and maintained in conformity with all local, State and Federal requirements and with the rules of the National Fire Protection Association. The nature and condition of this equipment shall be such as not to endanger life or property, interfere with the service to other customers or, except for unmetered gas lights, permit the passage of gas without meter registration and it shall not be used for any illegal purpose. If a Company representative determines an appliance or house line is not operating safely within the previously listed standards, the Company may shut off the appliance and gas service to secure the safety of the building and occupants. The Company will not be held liable for any resulting damage caused by the shut off and lack of gas service.

10. GAS LEAKS AND SAFETY CONCERNS

- a. Upon notice by the Customer the Company will investigate reports of suspected gas leakage and/or in the case of safety concerns, improper functioning of gas appliances, without charge.
- b. Where gas leakage is found, no deduction on account of such leakage shall be required to be made.
- c. Where a gas leakage is found on the Company's gas main, service line, regulator, meter or any other Company piping or equipment from the main to the outlet side of the meter, the leak will be repaired without charge to the customer.
- d. When a gas leak is found on the Customer's side of the meter, gas service to the piping, gas appliance or related equipment will be discontinued by the Company. Customers will be advised of their responsibility to arrange for any needed repairs.

ISSUED: September 20, 2007

For service rendered on and after October 19, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

11. DISCONTINUANCE OF SERVICE

- a. When a Customer desires to discontinue service, he shall notify the Company at least 48 hours in advance. The Customer may be held responsible for all gas consumed for 48 hours after the date of such notice.
- b. The Company may discontinue service to a Customer and remove its property without being liable to the Customer or to tenants or occupants of the premises serviced, for any loss, cost, damage or expense occasioned by such discontinuance and / or removal, for any of the following reasons:
 - (1) Failure, after ten days' written notice, to comply with the Company's requirements for service applications under APPLICATION FOR SERVICE, Section 2.
 - (2) Failure, after ten days' written notice, to make or increase a deposit as required under DEPOSITS TO GUARANTEE PAYMENT OF BILLS, Section 3.
 - (3) Failure to pay a bill for gas service after the Company has made a reasonable attempt to effect collection and has given the Customer written notice that he has 10 days in which to make settlement on his account or have his service denied.
 - (4) After ten days' written notice for refusal of, or inability of the Company to obtain, reasonable access to premises.
 - (5) Tampering with, damage to or loss of property of the Company on the Customer's premises for which the Customer is liable as provided under METERING, Section 5, or improper character, condition or use of Customer's piping or appliances according to requirements under CUSTOMERS' PIPING AND APPLIANCES, Section 9.

The Company may discontinue service without notice for reason (5).

- c. When it becomes necessary for the Company to discontinue gas service to a Customer for any of the foregoing reasons, service will be reinstated only after all bills for service then due have been paid and satisfactory arrangement made for the extension of credit and after a reconnection fee shall have been paid to reimburse the Company for its attendant expenses. The reconnection fee applicable to this provision is detailed in Appendix A.

Should the customer make a payment to a company representative at the customer's premises to avoid discontinuance of service, the customer shall be subject to field collection charge, as specified in Appendix A.

General Service Provisions (Continued)

- d. When it becomes necessary for the Company to discontinue gas service to a Customer for any of the reasons in Section b. (above) the Company may, at its option, install a shutoff valve (stopcock) on the customers service line. The customer shall be liable for all Company expenses related to the installation of the shutoff valve and / or restoration of gas service. In cases where a stopcock has previously been installed on a customers service, the customer will be liable only for those costs incurred by the Company that are necessary for testing and restoring service to the premise. In no event shall such costs exceed \$1,150.00 per occurrence including the installation of a stopcock on the service line.

12. TEMPORARY DISCONTINUANCE OF SUPPLY

The Company may temporarily shut off the supply of gas to the Customer's premises after reasonable notice for the purpose of making necessary repairs or adjustments to mains or supply pipes, and reserves the right to shut off the supply of gas without notice in case of emergency.

13. INSTALLATION OF SERVICE PIPES AND CONNECTIONS

- a. The provisions of this section apply only to Customers for original service to a premise not currently or previously served or customers for whom existing facilities capacity is insufficient to supply new demand put upon it and additional investment in facilities to serve those customers is required.
- b. Upon application for connection between a gas main and a building to be supplied with gas, the entire installation of the gas service pipe and connections from the main to the meter shall be made by the Company. This service pipe shall be of the size and type prescribed by the Company.
- c. The Company shall not be required to install facilities where the revenues from such installation will not justify the investment. Under such conditions, the Company may require contribution from the applicant. Any contribution will be determined as set forth in General Service Provision No. 14, ECONOMIC EVALUATION OF FACILITIES EXTENSION.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- d. When, at the request of a Customer, a special service connection or a service connection of temporary character is made, the cost of the entire connection and removal of same, less the salvage value of the returned material, will be charged to the Customer requesting same.
- e. The company will own, control and maintain all service pipes, regulators, vents, meters, meter connections valves and other appurtenances from the main to the outlet side of the meter notwithstanding any contributions to the cost thereof made by the customer.
- f. Contributions by Customers toward the Company's cost of furnishing and installing service pipes in accordance with this section are non-refundable.

14. ECONOMIC EVALUATION OF FACILITIES EXTENSION

- a. The provisions of this section apply only to Customers for original service to a premise not currently or previously served or customers for whom existing facilities capacity is insufficient to supply new demand put upon it and additional investment in facilities to serve those customers is required.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- b. The economic test shall be performed in the following manner:

Calculation of the incremental life cycle cost will be performed as described in c. of this section. Calculation of the anticipated life cycle revenues will be performed as described in d. of this section. The amount of the contribution will be equal to the difference between (1) the life cycle cost of the extension or enlargement, and (2) the anticipated life cycle revenues as a result of the extension or enlargement, as described in Paragraph e. of this General Service Provision.

- c. The incremental life cycle cost of the extension or enlargement will be calculated as the net present value of expense cash flows associated with the plant investment, including (1) annual operation and maintenance (O&M) expenses, (2) gross receipts taxes, (3) property taxes, (4) tax effects of accelerated depreciation, (5) income taxes, and (6) an appropriate allowance for return of, and return on, capital investment. The O&M expense level will be determined using a two-part factor and will be based on O&M expenses directly attributable to new customer additions and the respective plant investment. Net rate base will be determined as the total investment in the project less accumulated book depreciation and accumulated deferred income taxes. The main extension required to serve the applicable customer, service line, meter and regulator installation cost is to be determined from either the previous year's average cost for the applicable customer class or from a detailed cost estimate based on current labor and material cost. Such costs, for the expressed purpose of this calculation only, will be escalated in future periods based upon the most recent 12 month ended Consumer Price Index for All Urban Consumers (CPI-U), All Items, unadjusted for seasonal changes, as published by the U.S. Department of Labor, Bureau of Labor Statistics. The net present value will be determined by discounting the cash flows using the Company's authorized rate of return.
- d. The anticipated life cycle revenues as a result of the extension or enlargement will be calculated using currently authorized rates (escalated in future periods based upon the most recent 12 month ended Consumer Price Index for All Urban Consumers (CPI-U), All Items, unadjusted for seasonal changes, as published by the U.S. Department of Labor, Bureau of Labor Statistics), excluding the purchased gas charge and related gross receipts taxes (resultant "margin"). The estimated annual margins will be determined for each class of customer based on their respective rates and historical usage levels and consumption patterns, unless individual usage levels and consumption patterns are available. All consumption volumes will be adjusted for normal weather. For economic evaluations where the load will require more than one year to develop, annual and monthly consumption data will be determined from total anticipated load. The annual margins will be discounted at the Company's authorized rate of return to determine the net present value of margins.
- e. The difference between (d) and (c) above ((d) minus (c)) is the "net present value". Contributions will be required if the net present value is negative. The required contributions (if any) will be equal to the amount by which life cycle costs must be reduced to equate the net present value of the costs and the net present value of the life cycle margins.
- f. Any deposit previously collected required under this General Service Provision will not bear interest but will be returned to the depositor at the rate of the difference between (1) the incremental life

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

cycle cost of the extension or enlargement, and (2) the anticipated life cycle revenues as a result of the extension or enlargement from each additional customer served directly from the extension, or a further extension beyond the one which the deposit covers, until the amount of the original deposit is returned, except as provided below. In no case will the amount refunded exceed the amount of the original deposit. Deposits which are not refundable under the foregoing refund formula within five years shall, after notice to the customer, be retained by the Company and credited to the appropriate plant account, provided that the customer may contest the Company's determination that the deposit is not refundable by presenting information to the Company demonstrating that the deposit is refundable.

- g. When evaluating potential multifamily projects under the test described above, if the calculation described in e. results in a positive "net present value" the Company may provide a contribution to the customer to offset costs incurred for the installation of gas piping and venting in the premises. The contribution provided by the Company may not exceed the actual cost for installation of gas piping and venting in the premises, nor may it be greater than 80% of the positive "net present value" mentioned above. This contribution shall be converted to a contribution per unit based on the project design, to account for minor variations in the completed project versus the original design of the project. If the scope of the project changes by more than 10% the Company must re-evaluate the project based on those changes. The Company, using its best judgment, may re-evaluate projects with a change in scope of less than 10% if it will have a material impact on the ultimate outcome of the evaluation. This contribution shall not be used towards the procurement of natural gas appliances. A project will be determined to be a multifamily project if there are at least four (4) individually metered dwelling units in one premises. When providing a contribution to offset costs related to the installation of gas piping, the Customer bears all responsibility for proper installation and maintenance of all pipe beyond the Company's meter. These contributions are permitted through a pilot program approved by the Virginia State Corporation Commission (VSCC) that lasts five [5] years from the date of approval, no contributions shall be promised to customers beyond this five (5) year period, without additional approval from the VSCC.

General Service Provisions (Continued)

15. RELOCATION OR ALTERATION OF COMPANY-OWNED FACILITIES

- a. Any relocation or alteration of Company-owned facilities to furnish gas service made solely for the convenience and benefit of the Company shall be paid for by the Company.
- b. No relocation or alteration of Company-owned facilities may be made without prior approval of the Company and where relocation or alteration of such facilities is requested of the Company or is necessitated by action of the owner, occupant, or customer, or any predecessor thereof, the cost of such relocation or alteration shall be at the expense of Customer. The Company may, in its discretion, bear such portion of the costs of such changes in facilities which it considers justified under the circumstances.
- c. In all cases where it is necessary to extend or install house-piping to a new meter location as a result of relocation or alteration of Company-owned facilities pursuant to (b) above, such extension or installation will be the responsibility of, and at the expense of, the Customer.

16. PURCHASED GAS CHARGE

A. PROVISIONS FOR CHARGE

1. The Rate for Monthly Consumption for firm sales of gas set forth in rate schedule Nos. 1, 2, 3, 5 and 6 of the Company shall include an amount per therm hereinafter described which is called the Purchased Gas Charge (PGC).
2. The cost of purchased gas used in the determination of the PGC shall include, but not be limited to costs of the following sources of gas, including related transportation, and storage and handling costs required for delivery to the Company. It will also include costs associated with price cap, price band, and fixed price instruments and call and put options.
 - (i) for gas price physical and financial hedging during the winter heating season that do not cumulatively exceed 75% of the Maximum Daily Take Obligation as determined on a monthly basis each year as follows: [Minimum Daily Firm Load plus Storage Injection Capability] minus [Firm Delivery Service plus Excess Interruptible Delivery Service];
 - (ii) for gas price financial hedging during each summer storage injection season that do not cumulatively exceed planned summer purchases of gas for injection into storage as determined annually as follows: [Total planned summer purchases of gas for injection into storage] minus [Storage inventory managed by the Company for Competitive Service providers and the amount of storage retained for daily balancing on the system.
 - (iii) In addition to the hedging limits set forth in sections (i) and (ii) of this paragraph, the Company shall further limit the volumes to be hedged in advance of one year, for both the winter heating season and the summer storage injection season as follows: 33% of the volumes up to 3 years in advance and 67% of the volumes up to 2 years in advance of the hedged transaction.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- a. Natural and substitute natural gas (SNG) and liquefied natural gas (LNG) from pipeline and other suppliers including exchange gas;
- b. Liquefied natural gas (LNG) from other than pipeline sources;

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ISSUED: June 1, 2009

For service rendered on and after June 1, 2009

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- c. Liquefied petroleum gas (LPG); and
 - d. Other hydrocarbons used as feedstock for production of substitute natural gas (SNG) and spot or emergency purchases.
3. For purposes of this provision an appropriate assignment of cost of purchased gas applicable to the Company's Virginia firm sales rate schedules shall be made consistent with the methods employed in allocating cost of purchased gas in the Company's last general rate proceedings as reflected in the "Current Cost" set forth in B.1. below.

B. COMPUTATION

1. The PGC, calculated to the nearest .01¢ per therm, shall be computed each quarter for each of the Company's firm sales rate schedules in the following manner:
 - a. For estimated quantities purchased as specified in A.2.a. above, the sum of the annual billing demands and the sum of the quarterly commodity purchases for each firm sales rate schedule will be priced at the estimated wholesale rates of the Company's suppliers. Such commodity costs shall be adjusted to show the amounts excluded applicable to the Company's interruptible rate schedules. Charges by Hampshire Gas Company under its FERC Rate Schedule S-1 shall be the estimated amounts to be billed the Company for the twelve month period commencing with the first month of the applicable PGC billing quarter (billing year). Cost of storage withdrawals applicable to self-optimized storage resources (initially the Company's Transcontinental Gas Pipeline GSS, Dominion Transmission Incorporated GSS, and Dominion Transmission Incorporated GSS MA resources, but potentially any storage resource optimized by the Company) shall be based on storage gas inventory summer fill volumes (May through October) allocated on a monthly basis equal to one-sixth (1/6th) of the applicable Storage Capacity. Such volumes will be priced at First-of-the-Month Index Prices adjusted to include all applicable Transporters' FERC gas tariff based transportation rates, injection fees, surcharges, and applicable fuel and retainage percentages. Actual storage volumes and prices are dependent upon the Company's optimization activities and the financial impact will be reflected in asset management revenues.
 - b. The estimated quantities of all other types of gas or hydrocarbons purchased as specified in A.2.b., A.2.c., and A.2.d. above, for each firm sales rate schedule during the billing quarter will be priced at the respective prices at which such quantities were charged to expense accounts on the Company's books.
 - c. The demand amounts determined in B.1.a. above, and applicable billing adjustments, will be divided by the projected therm sales for each firm sales rate schedule for the billing year to determine the annualized demand cost per therm.
 - d. The commodity amounts determined in B.1.a. and B.1.b. above, and applicable billing adjustments will be divided by the projected therm sales for each firm sales rate schedule for the billing quarter to determine the quarterly commodity cost per therm.

ISSUED: September 20, 2007

For service rendered on and after September 19, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- e. The PGC shall be adjusted to include carrying costs on prepaid gas based on the determination period average balance times the currently authorized rate of return plus an allowance for income taxes.
- f. The PGC shall be adjusted to exclude the demand cost of Transco Eminence and WSS storage contracts utilized in the Company's self-optimization program.
- g. The heat content of estimated hexane purchases for the quarter shall be included in the PGC and calculated as follows:

Gallons hexane x .116 = Equivalent Dth of hexane

Conversion factor shall be determined, as follows:

1 gallon of hexane = 24,379 scf (standard cubic feet)

1 therm = 100,000 btu

1 scf of hexane = 4764 BTU

1 scf of hexane = .0476 therms (4764/100,000)

1 gallon of hexane = 1.16 therms (.0476 x 24.379)

1 gallon of hexane = .116 dekatherms (1.16 therms/10)

Such Dth shall be priced at flowing commodity WACOG calculated for the quarter. Total flowing commodity volumes for the period shall be reduced by equivalent Dth hexane volumes.

- h. The sum of the amounts determined in B.1.c. to B.1.g. above will be the "Current Cost" per therm of gas purchased for sales under the applicable firm rate schedule.
- i. Each computed PGC shall be adjusted to provide for the recovery of uncollectible accounts expense through a Gas Administrative Charge (GAC) plus any GSRA amounts from GSP No. 23. Each year, the uncollectibles accounts expense rate used in the GAC computation shall be updated by the Company to the current uncollectibles rate in the most recent Annual Informational Filing or base rate proceeding.
- j. Each computed PGC shall be adjusted for any taxes levied upon the Company which are based upon revenue, by dividing the PGC computed in B.1.h. above by the complement of the composite state and local tax rates on revenues.
- k. The PGC charged to customers served under Rate Schedule 1 shall be subject to an adjustment per therm as set forth in General Service Provision No. 32.

ISSUED: November 8, 2017

For service rendered on and after September 1, 2017

Luanne S. Gutermuth— Senior Vice President, Shared Services & CHRO

General Service Provisions (Continued)

C. APPLICATION

Effective with the first meter reading day of each quarter, the PGC shall be revised to reflect the then "Current Cost" of purchased gas, including the effect of the then current composite state and local tax rates on revenues.

D. ACTUAL COST ADJUSTMENT

1. The Actual Cost Adjustment (ACA) will exclude purchased gas expenses and therm sales applicable to all interruptible rate schedules and all sales made under the TEMPORARY PROPANE HOLDING section of the Company's firm rate schedules. Further, collections for service rendered under the TEMPORARY PROPANE HOLDING section of the company's firm rate schedules, shall be excluded from the ACA calculations.
2. An annual ACA will be computed for each firm sales rate schedule which shall become effective along with the normal PGC by determining the invoice cost of gas purchased, excluding supplier refunds and the GAC, 0 each year, and subtracting therefrom an amount equal to:
 - a. The "Current Cost" of purchased gas per therm as specified in B.1. in effect during the Determination Period multiplied by the actual quantities of gas sold during the Determination Period;
 - b. An adjustment for the net ACA over-or-under collection during the Determination Period; and
 - c. The amount of any supplier refunds held on the Company books for which refund factors have not been calculated and filed for refund to customers.
 - d. All Penalties and Charges recovered from firm delivery service suppliers under Rate Schedule No. 9 and from interruptible delivery service suppliers under Rate Schedule No. 11 and amounts reflected in General Service Provision No. 23 applicable to the cost of gas as described above and General Service Provision No. 24.
 - e. 100% of the first \$3,200,000 net Virginia-allocated asset optimization revenues, 75% of the next \$3,300,000 net Virginia-allocated asset optimization revenues, and 50% of net Virginia-allocated asset optimization revenues above \$6,500,000 during the Determination Period. If during the Determination Period total asset optimization activities result in a net loss, the net loss will not be reflected in the ACA adjustment. If during the Determination Period total asset optimization activities result in net Virginia-allocated asset optimization less than \$3,200,000, as credit of \$3,200,000 will be reflected in the ACA for any 12 month determination period.

ISSUED: November 8, 2017

For service rendered on and after September 1, 2017

Luanne S. Gutermuth – Senior Vice President, Shared Services & CHRO

General Service Provisions (Continued)

3. The amount derived in D.2. above shall be divided by estimated therm quantities of gas to be sold during the next twelve months for each firm sales rate schedule and the resulting unit rate, adjusted for taxes, shall be reflected in the Purchased Gas Charge for the twelve month period commencing December each year.
4. Carrying costs at the Company's weighted average cost of short-term debt for the most recent month in which short-term debt was outstanding will be accrued on under or over collections on the entire over- or under-recovery balance included in the ACA as it might occur month to month and on ACA amount during the time that is being credited or charged to customers.

E. REFUNDS

1. When the Company receives refunds from one or more of its suppliers which result from a reduction in suppliers' prices applicable to prior periods and previously reflected in the PGC, the Company shall pass on such refunds to customers as hereinafter described.
 - a. Allocate to the Virginia jurisdiction an appropriate portion of the principal refunds received as follows:
 - (1) Allocate commodity refunds to the Virginia jurisdiction based upon the ratio that Virginia related billing period therm sales to customers bears to the Company's total of such sales for each month of the period to which the refund applies;
 - (2) Allocate Washington Gas non-commodity refunds by month to the Virginia jurisdiction based upon allocation factors included in ACA filings with the Commission for the respective refund periods;
 - (3) Add the amounts determined in a.(1) and (2) to determine the principal refund received applicable to Virginia.
 - b. Refund to firm sales customers as a credit to each customer's bill over a period not to exceed twelve months commencing not later than the fourth billing month after the date of receipt of the refund, an amount separately determined for firm sales customers as follows:
 - (1) Divide the amount determined in a.(3) above by the complement of the composite state and local tax rates on revenues;
 - (2) Apportion any interest received in connection with supplier refunds to the Virginia jurisdiction in the same ratio as their principal bears to the total refund to the Company;
 - (3) Add the amounts determined in b.(1) and (2) above and divide such amount by the related estimate of firm sales in the Virginia jurisdiction for the refund period specified in E.1.b. above to determine the initial refund factor, which shall be applicable to the volumes billed to firm sales customers each month of the refund period;

ISSUED: November 8, 2017

For service rendered on and after September 1, 2017

Luanne S. Gutermuth– Senior Vice President, Shared Services & CHRO

General Service Provisions (Continued)

- (4) After the amount of refund for each month has been determined, based on the estimated therm sales and the initial refund factor developed in b.(3) above, add to such amount interest computed from the middle of the month in which the refund involved was received by the Company from the supplier to the middle of the month during which the credit is to be made on customer's bills. The annual rate of interest shall be the same rate as that prescribed by the Commission on an annual basis applicable to customer deposits.
 - (5) The total amount of refund for the month determined in b.(4) above shall be divided by the estimated sales to the Virginia jurisdiction for the same month to determine the Final Refund Factor to be applied to the volumes billed to firm sales customers for the month of refund. The Final Refund Factor as computed shall be adjusted, if necessary, to insure refund of the total refund amount.
2. The Company shall not be required to refund amounts for which the associated credit factor would be less than .01¢ per therm of applicable sales, but will accumulate all refunds until the aggregate amounts to .01¢ per therm.

F. FILING

1. The Company will file with the Division of Energy Regulation a copy of the computation of the PGC or refund credit prior to billing, which PGC or refund credit shall be subject to Commission approval. PGC filings will be submitted 30 days prior to the first billing month of the PGC application period.
2. The Company may file a PGC at intervals other than specified quarters to recognize, as necessary, changes in the market price of the commodity cost of gas.
3. The Actual Cost Adjustment (ACA) shall be computed and filed with the Commission's Division of Public Utility Regulation for review at twelve-month intervals, which shall be subject to Commission approval.

G. DETAILS OF PURCHASES

The Company shall make available to the Commission all details of purchases as required.

General Service Provisions (Continued)

17. FORCE MAJEURE

- a. Neither the Company nor the Customer shall be liable in damages to the other for any act, omission or circumstance occasioned by or in consequence of any acts of God, acts of the public enemy, wars, blockages, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrests and restraints of rulers and peoples, civil disturbances, explosions, breakage or accidents to machinery or lines of pipe, the binding order of any court or governmental authority which has been resisted in good faith by all reasonable legal means, and any other cause, whether of the kind herein enumerated or otherwise, not reasonably within the control of the party claiming suspension and which by the exercise of due diligence such party is unable to prevent or overcome.
- b. Such causes or contingencies affecting the performance hereunder by either the Company or the Customer, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and to remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting such performance relieve either party from its obligation to make payments of amounts then due in respect of gas theretofore delivered.

18. EMERGENCY OR STAND-BY SERVICE

Gas service is not available to any customer for equipment requiring an aggregate of more than 200 cubic feet per hour for emergency, stand-by or intermittent alternate use, in conjunction with another fuel.

ISSUED: September 20, 2007

For service rendered on and after October 19, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

19. CURTAILMENT OF GAS SERVICE

This plan sets forth the priorities which shall apply whenever the Company or any jurisdictional natural gas utility operating in Virginia has insufficient gas available to meet the end-use needs of its customers during a gas supply emergency. An "emergency," as contemplated within these rules, includes, but is not limited to, an unforeseen, or unplanned event resulting in a shortage of gas supplies or an inability to deliver gas such that human needs requirements are threatened. When it becomes necessary for Company or any jurisdictional natural gas utility to curtail gas deliveries to its customers during such an emergency, the following priorities will apply beginning with the highest number and proceeding in reverse order to Priority 1. All customers within a priority class, or all customers within any subclass thereof, which is subject to curtailment shall be curtailed to the extent practicable on an equal basis. If a customer's end-use requirements come under two or more priorities, then such requirements must be treated separately when applying this schedule or priorities. Delivery Service customers will have equivalent end-use priorities as sales customers.

A. Priorities for Service

Priority 1 - Customer requirements for residential service, and requirements for human needs without alternate fuel capability (AFC).

Priority 2 - Customer requirements under 1500 Mcf per peak month without AFC.

Priority 3 - Customer requirements over 1500 Mcf per peak month without AFC.

Priority 4 - Electric generation requirements for essential electric human needs that do not have available supplies of alternate fuels or alternate sources of electricity.

Priority 5 - Customer requirements for human needs with AFC.

Priority 6 - Requirements of customers with AFC that do not come under any other priority.

Priority 7 - Requirements for boiler fuel.

B. If gas supplies become inadequate to meet the requirements of customers in Priorities 1 and 2, an Essential Human Needs Emergency may be declared and limitations may be imposed restricting gas usage to Essential Human Needs.

General Service Provisions (Continued)

C. The following definitions shall apply to the terms used in this section of the General Service Provisions:

1. Alternate Fuel Capability (AFC) shall mean that gas usage for which the customer has the installed facilities to use an alternate fuel, and shall mean that gas usage of 10,000 Mcf or more, per peak month for which it would be reasonable to install facilities to use an alternate fuel. A customer may be deemed not to have AFC if alternate fuel supplies are unavailable or their use restricted, for reasons beyond the control of the customer, during a gas supply emergency. Any exceptions to the definition of AFC must be approved by the Commission.
2. Boiler Fuel shall mean that industrial usage of gas of 100,000 therms, or more, per peak month for the generation of electricity, production of steam, or heating of water.
3. Commercial Services: Service to customers engaged primarily in the sale of goods or services, to educational institutions, to correctional institutions, and to local, state and federal government agencies for uses other than those involving manufacturing or electric power generation.
4. Essential Human Needs Emergency: A situation in which gas supply, for whatever reason, is inadequate to meet requirements of customers in Priorities 1 and 2.
5. Essential Human Needs: That gas usage necessary to maintain service to all residential customers and customers qualifying for human needs requirements without AFC, subject to the following restrictions: (a) thermostats in residences, apartments, sanatoriums, rest homes, hospitals, hotels, motels, prisons, and anywhere else that people reside shall be set to 65 degrees in the day and 55 degrees at night, unless such setting causes health hazards; and (b) thermostats in office buildings, retail stores, schools, and other commercial, government and industrial facilities shall be set to the minimum level required to prevent injury to life or property.
6. Human Needs Requirement: Requirements for residences, critical child care and medical facilities, sanatoriums, rest homes, hotels, certain schools, essential agricultural users and food process needs, commercial cooking, prisons, plant protection, water and sewage treatment and electric generating unit start-up and flame stabilization.
7. Interruptible Service: That service provided under interruptible rate schedules or under special interruptible contracts.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

8. Plant Protection: That minimum use of gas necessary to prevent physical damage to plant facilities, danger to plant personnel, and to protect material in production. It shall not include gas to maintain ongoing production of materials.
 9. Residential Usage: That gas used for normal purposes in maintaining permanent single and multi-family dwellings.
 10. Peak Month shall remain as presently defined in individual tariffs or past practices of jurisdictional natural gas public utilities; however, for purposes of priority classifications, when a customer's usage is increased, or reduced, on a permanent basis then the customer shall be moved to the priority consistent with the change in usage.
 11. Electric Generating Start-up Requirements shall mean that usage of gas associated with the start-up of base load generating units including requirements for flame stabilization where alternate start-up fuels are unavailable. It shall not include gas used for co-firing.
 12. Essential Electric Human Needs: That electric usage necessary to maintain service to all residential customers and customers qualifying for human needs requirements, subject to the following restrictions: (a) thermostats in residences, apartments, sanatoriums, rest homes, hospitals, hotels, motels, prisons, and anywhere else that people reside shall be set to 65 degrees in the day and 55 degrees at night, unless such setting causes health hazards; and (b) thermostats in office buildings, retail stores, schools, and other commercial, government and industrial facilities shall be set to the minimum level required to prevent injury to life property. Electric generation will be deemed to be required for essential electric human needs if the electric utility has implemented emergency load reduction procedures at least to the point of shedding non-critical curtailable load.
- D. Interruptible gas service may be furnished, at the Company's discretion, as available gas supplies permit. However, the Commission may terminate, or alter, the sale of gas to interruptible customers if it is determined that such sales unreasonably affect the reliability of supplies of gas for priority end-uses.
- E. In the event of an unforeseen emergency of limited duration, the Company shall:
- (a) Encourage maximum conservation by all customers.
 - (b) Use its own emergency facilities to the limit of their capability.

ISSUED: January 12, 2004

For service rendered on and after November 12, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

- (c) Consider establishing a temporary moratorium against the connection of new customers.
- (d) If the Commission finds that the Company cannot supply all of its customers natural gas because an emergency exists, the Commission may, by order, establish a temporary moratorium on the connection of new customers if such moratorium is necessary to minimize the adverse impact on the public health and safety and to facilitate restoration of normal service to all customers at the earliest time practicable.

F. Exemptions

The Company is authorized to grant exemptions to the provisions set forth herein for a period not to exceed ten days. Such exemptions shall be granted, in management's discretion, to avoid undue hardship.

A written report of all requests for an exemption and each exemption granted by the Company shall be filed with the Commission's Division of Energy Regulation.

A Customer, or the Company on behalf of the Customer, may request an exception to these rules from the Commission for a period of time greater than ten (10) days based on hardship or other justifiable circumstances.

G. Administration

In administering this Section 19, the Company shall comply with the Rules promulgated by the Commission by Final Order issued on May 1, 1991, in Case No. PUE900053.

20. DISHONORED PAYMENTS

For each payment received by the Company from a customer and subsequently returned by a bank for insufficient funds or other reasons, the Company will charge the customer a fee as specified in Appendix A under this provision.

General Service Provisions (Continued)

21. RISK SHARING MECHANISM

A. Provision for Adjustment

The Distribution Charges set forth in the Company's Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 5, 5A, 6 and 6A shall be increased or decreased by an amount herein after described which is called the Risk Sharing Mechanism (RSM). The RSM will be included in the item "All Applicable Riders" on customers' bills.

B. Computation

The RSM factor shall be calculated annually to be effective with the first meter reading day of the December billing period each year to reflect a reduction to the firm Distribution Charges derived from gross margins on sales made under Rate Schedule Nos. 4 applicable to the RSM. The RSM factor shall be calculated to the nearest .01¢ per therm as follows:

1. The "current" RSM factor shall be based upon actual data for the twelve months ended August each year as follows:
 - a. The Company shall accumulate monthly the actual non-gas margins from sales to interruptible customers under Rate Schedule No. 4 that are in excess of delivery service rates reflected in Rate Schedule No. 7. Such excess margins for each customer shall be determined by subtracting from interruptible sales revenues (1) the actual cost of gas purchased for such sales (as adjusted for unaccounted-for gas), and (2) revenues for each customer calculated at rates set forth in Rate Schedule No. 7 (Interruptible Delivery Service);
 - b. Any such excess margins determined in B.1.a. above shall be aggregated for all interruptible customers served under Rate Schedule No. 4 each month and for the RSM determination period twelve months ended August each year;
 - c. The annual RSM determination period amount determined in B.1.b. above, if positive, shall be divided by the total estimated firm sales and firm delivery therms for the twelve months commencing December.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

2. An "adjustment" RSM factor shall also be calculated each year based on cumulative data for twelve months ended the billing month of August each year to adjust for any over or under crediting the previous year as follows:
 - a. Calculate the firm sales customers' share of the gross margins on sales made under Rate Schedule Nos. 4 applicable to the RSM for the twelve months ended August each year (See B.1.b. above) plus or minus any under or over credited amounts from the prior year's application under B.2.;
 - b. Calculate the sum of the actual amounts credited on firm sales customer bills;
 - c. divide the difference between 2.a. above and 2.b. above by the total of estimated firm sales and firm delivery therms;
 - d. the adjustment factor determined in 2.c. above shall become effective for twelve months commencing with the December billing month each year.
3. The RSM factor for the twelve month period commencing with the December billing month each year shall be the net of the current factor calculated in 1.c. above and the adjustment factor calculated in 2.c. above.

C. Filing

The Company shall file with the Division of Energy Regulation a copy of the computation of the RSM for review prior to the first meter reading of the December billing period each year, which shall be subject to Commission approval.

22. SERVICE INITIATION CHARGE

Whenever gas service is established at a new location or reestablished at a location presently serviced, a fee as specified in Appendix A under this provision shall be charged and shall be due and payable along with the customer's initial bill for usage at such location, except that no such fee shall be charged to builders or rental property managers requesting service on a temporary basis. This fee shall not apply to customers whose service has been temporarily discontinued at the customer's request (See CHARGE FOR TEMPORARY DISCONTINUANCE OF SERVICE under Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 5, 5A, 6 and 6A).

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

23. GAS SUPPLY REALIGNMENT ADJUSTMENT

A. GAS SUPPLY REALIGNMENT ADJUSTMENT PROVISION

The monthly Distribution Charges billed under the Company's Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 5, 5A, 6 and 6A shall be subject to an adjustment which is called the Gas Supply Realignment Adjustment (GSRA).

B. APPLICATION

1. The Gas Supply Realignment Adjustment (GSRA) surcharge shall be comprised of: (a) a "current factor", which shall be effective during the billing months of December through November each year, and (b) a "reconciliation factor" applicable to the previous twelve month determination period, which reconciles the amount of realignment costs estimated and recovered through the GSRA surcharge with the actual GSRA costs incurred.
2. The GSRA surcharge, comprised of the sum of the "current factor" as determined in C. 1a. below and the "reconciliation factor" as determined in C. 2 below, shall be applied to monthly bills beginning with the billing month of December.
3. The GSRA surcharge shall be added to the Distribution and Delivery Service Charges, as appropriate, by designated customer class and applied to customers' bills. The Company shall furnish the Commission Staff sufficient workpapers for the review and audit of the GSRA surcharge.

C. COMPUTATION

1. Current Factor

The current factor, calculated to the nearest .01¢ per therm, shall be computed and filed with Purchased Gas Charge (PGC) submittals for Rate Schedule Nos. 1 and 1A ("the Residential class"), and Rate Schedule Nos. 2 and 2A ("the Commercial class"), 3 and 3A ("the Group Metered Apartment class"), Rate Schedule Nos. 5 and 5A ("the Large Commercial class"), and 6 and 6A ("the Large Group Metered Apartment class") by dividing the respective total amount allocated (as hereinafter defined) by the applicable estimated therm sales and delivery volumes for the applicable rate schedules.

The amount to be recovered is computed as described below:

- a. Projected GSRA costs shall be calculated by multiplying the Dths of pipeline capacity either assigned or opted for by suppliers on behalf of customers by class shifting from firm sales service rate schedules to firm delivery service rate schedules without utilizing capacity assignment under the Capacity Assignment and which the Company has elected

General Service Provisions (Continued)

23. GAS SUPPLY REALIGNMENT ADJUSTMENT (Continued)

not to retain for continued use by firm sales customers times the average embedded cost of capacity that the Company pays all of its pipelines, net of the revenues received through the sale of released capacity. In addition, other interstate pipeline demand charges, which previously had been recovered exclusively from firm sales customers, may be included in the total GSRA costs. Such capacity costs, if released for sales, are excluded from the calculation of the Purchased Gas Charge (PGC) as provided for in General Service Provision No. 16. Further, these costs recoverable under this General Service Provision are to include "Transition" costs, e. g., customer education and incremental costs necessitated by the provision of Delivery Services.

- b. Such costs as determined in 1.a. shall be divided by the estimated therm sales and delivery volumes by customer class to develop the GSRA current factor. The current factor shall be calculated to the nearest .01¢ per therm. Each computed GSRA surcharge shall be adjusted for any taxes levied upon the Company which are based upon revenues by dividing the GSRA surcharge by the complement of the tax rate on revenues.

2. Reconciliation Factor

A reconciliation of surcharge collections shall be determined by subtracting surcharge collections from actual costs deemed recoverable as Gas Supply Realignment Costs incurred for the twelve-month period ended August, consistent with the filing of the ACA. The under-or-over collection shall be collected from, or credited to, customers over a twelve month period commencing in December utilizing projected twelve month therm sales and deliveries for the applicable rate schedules in a manner identical to that used in the collection of the surcharge.

3. Residential Factor Allocation Cap

A monthly per therm GSRA "current" factor of \$.0082 will be the maximum rate charged to a residential firm sales service customer. Additional stranded capacity costs above this amount will be collected from residential delivery service customers not utilizing Washington Gas capacity.

D. FILING

The Company shall file with the Commission a copy of the computation of the GSRA surcharge current factors and/or reconciliation factors at least ten days prior to application on customers' bills. An annual report will be filed on a confidential basis with the Commission Staff which summarizes GSRA activity for the twelve-month period ended August, consistent with the filing of the ACA.

GENERAL SERVICE PROVISIONS (Continued)

24. BALANCING CHARGE

A. PROVISION FOR CHARGE

Suppliers providing service under the Company's Rate Schedule No. 9. shall be billed monthly a charge for the recovery of peaking operations and other gas costs appropriately assigned for providing delivery service. The charge factors will be determined as described below.

B. APPLICATION

1. The charge shall be comprised of: (a) a "current factor and (b) a "reconciling factor" applicable to the previous twelve month determination period

2. Computation

a. Current Factor

This charge shall be calculated annually to be effective with the December billing period each year to recover the projected annual expense of the Company, as assigned and or allocated, applicable to firm delivery service customers. This charge shall be calculated to the nearest .01¢ per therm for Rate Schedule Nos. 1 and 1A ("the Residential class"), and Rate Schedule Nos. 2 and 2A ("the Commercial class"), 3 and 3A ("the Group Metered Apartment class"), Rate Schedule Nos. 5 and 5A ("the Large Commercial class"), and 6 and 6A ("the Large Group Metered Apartment class") by dividing the respective total amount allocated by the applicable estimated therm sales and delivery volumes for the applicable rate schedules.

b. Reconciling factor

A reconciliation will be performed each year, which compares the actual costs of the Company applicable to this General Service Provision with related collections to reconcile any over or under collections. This factor shall be calculated to the nearest .01¢ per therm by dividing and over or under collections applicable to delivery service, by class of customers by firm normalized throughput, by class of customer, applicable to firm delivery service for the twelve months ended the immediately prior December. Billing of this reconciling factor shall commence with the March billing cycle of each year.

c. The charge for billing, each month, shall be the current factor as determined in 1. Above plus or minus, as applicable, the Reconciliation factor as determined in 2.b. above times one-twelfth of the aggregated annual normal weather usage of the supplier's customers .

3. Revenues received pursuant to this General Service Provision, excluding taxes on revenues, shall be reflected as a credit in the determination of rates pursuant to General Service Provision No. 16.

ISSUED: August 1, 2012

For service rendered on and after -July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

24. BALANCING CHARGE (Continued)

C. FILING

The Company shall file with the Commission Staff the above factors at least ten days prior to their effective date. Such filing shall be made concurrent with the Company's annual ACA Filing.

The Company may file a surcharge factor at intervals other than specified above to recognize, as necessary, changes in costs and or collections. The Commission Staff may direct the Company to adjust the above factors for the purpose of minimizing the level of any subsequent reconciliation. The Company shall furnish data to the staff in a form and quantity acceptable to staff for its own evaluations.

25. AUTOMATED PAYMENT PLAN

Upon notification by the customer - by completing and returning the appropriate form with a voided check, by signing-up on the Company's website, or by speaking with a customer service representative - the Company shall arrange with the customer's banking or other financial institution to have the customer's monthly bill payment automatically deducted from funds deposited in the customer's checking account. The Company shall request payment be made no sooner than the bill due date. If a payment should be returned for insufficient funds, the company shall charge the customer a fee as specified in Appendix A under this provision. A customer's participation in the plan will be discontinued if two consecutive payments or three payments within a year are not honored by the customer's bank. This includes payments not honored due to insufficient funds, as well as dishonored payments caused by inaccurate customer or bank account information.

26. BILLING ERROR

- A. If the Company overcharges a customer due to a billing error as defined in General Service Provision No. 1, GENERAL, the Company shall refund or credit the amount of the overcharge. However, the Company is not required to adjust, refund, or credit any overcharge for a period greater than the three years immediately preceding discovery of the billing error, unless the customer provides copies of bills or records demonstrating that the overcharges occurred for a period greater than three years.
- B. If the Company undercharges a customer, the following provisions shall apply:
 1. In cases that involve meter tampering, fraud, or the denial of reasonable access to the Company's equipment (as evidenced by failure to permit access despite three written requests), the Company may bill the customer for the amount of the undercharge during the three year period immediately preceding discovery of the error. The Company will also bill the Customer for the costs included in identifying and resolving the meter tampering and related under billing.
 2. In cases that do not involve meter tampering, fraud, or denial of access to Company equipment, the Company may bill the customer for the amount of the undercharge during the one year period immediately preceding discovery of the error, and the Company shall offer the Customer reasonable payment arrangements for the amount of the bill, taking into account the period of the undercharge.
- C. Overcharges and undercharges resulting from a fast, slow or non-registering meter shall be reconciled in accordance with General Service Provision No. 8, ACCURACY OF GAS METERS. Charges for service to a customer who did not make application for service shall be billed in accordance with General Service Provision No. 2, APPLICATION FOR SERVICE.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

27. INSTALLATION OF METER PULSE EQUIPMENT

I. PROVISION OF NOTICE

Upon notice to the Company by a non-residential firm or interruptible customer, the Company will provide a pulse initiation device ("PID") at the meter and the Customer may arrange for the connection of equipment to the Company's PID in order to obtain energy consumption data from the meter for the purpose of managing the Customer's energy consumption.

II. REQUIREMENTS FOR SERVICE

The company will allow a Customer to make a connection to the Company's PID provided:

- A. The Customer acquire an intrinsically-safe barrier of a model and type acceptable to the Company for use in protecting the Company's meter from potentially hazardous electrical energy emanating from the Customer's equipment; and
- B. The Customer utilizes a contractor approved by the Company to install such intrinsically-safe barrier and to make the connection to the Company's PID. The Customer shall notify the Company prior to the commencement of work by an approved contractor to install the equipment. Upon request, the Company will provide the Customer with a list of approved contractors and approved intrinsically safe barriers and connections. The Company shall have the right to disconnect at the Customer's expense any equipment connected to a PID that was not installed by an approved contractor.

III. PRICING OF ACCESS TO COMPANY METER

For Customers with a meter on which a PID has been previously installed, the Customer shall pay a charge of \$90 to the Company. For Customers with a meter that does not have a previously installed PID the Customer shall pay a charge of \$150 to the Company.

IV. OWNERSHIP OF METER

The meter and the PID shall at all times remain the property of the Company.

V. METER READING

The Company's meter reading shall be controlling in all cases for billing purposes. The Customer shall also pay all applicable charges for natural gas delivered by the Company to the Customer which does not register on the Company's meter as a result of the installation, operation or failure of the intrinsically safe barrier or connection to the PID. In determining the volume of gas delivered by the Company to the Customer that does not register on the Company's meter, the Company may rely on the customer's actual natural gas usage during similar periods and under similar conditions.

VI. LIABILITY

The Customer shall pay for any damage to the Company's meter or other equipment caused as a result of the installation, operation, or failure of the intrinsically-safe barrier or connection to the Company's meter. The Customer shall be responsible for arranging for the reconnection of its equipment to the PID if it should be necessary for the Company to disconnect the equipment in order to perform maintenance on, or to replace, its meter.

GENERAL SERVICE PROVISIONS (Continued)

27. INSTALLATION OF METER PULSE EQUIPMENT (Continued)

VI. LIABILITY (Continued)

The Company shall not be responsible for the loss of any data, or for any costs incurred by the Customer, as a result of the performance of work by the Company or its agents on its meter. The Company shall have the right to disconnect at the Customer's expense and without liability any equipment connected to a PID that was not installed by an approved contractor.

ISSUED: September 29, 2004

For service rendered on and after February 26, 2004

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

28. WEATHER NORMALIZATION ADJUSTMENT

I. PROVISION FOR ADJUSTMENT

Effective with the August 2008 billing month, for the eight month period of October 1, 2007 through May 31, 2008, all firm service customers served under the Company's Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 5, 5A, 6 and 6A shall be subject to a Weather Normalization Adjustment (WNA) as computed in II. below. The WNA will be similarly calculated and applied for each successive WNA period.

II. COMPUTATION

- A. The WNA shall be charged or credited on each applicable customer bill once each year in the billing month of August and, as necessary, in subsequent billing months as described in C. below. The WNA shall appear as a specific dollar charge or credit set out as a separate line item on the customer bill.
- B. Separate WNA factors shall be determined for Washington Gas and Shenandoah for the following firm rate classes: Residential (All), Commercial Heating, Commercial Non-Heating, GMA Heating, GMA Non-Heating, and Industrial Firm (Shenandoah only).
- C. If the total non-gas surcharge calculated in D. Step 2 below exceeds three percent (3%) of the actual distribution charge revenue for the firm service rate class for the period October 1st – May 31st, the total non-gas revenue surcharge to be reflected on August bills will be limited to three percent (3%) of the actual October – May distribution charge revenue for the firm service rate class. Any remaining non-gas revenue surcharge amount will be reflected on bills rendered in the subsequent month, as necessary, subject to the same limitation. Any remaining balance will be applied in the third month.
- D. Step 1: The following information is derived from the test year in the most recent rate case:

1) <u>Variation per HDD for class</u>	<u>Washington Gas</u>	<u>Shenandoah</u>
Residential (All)	0.1675756	0.1313559
Commercial Heating	0.9461980	0.6933479
Commercial Non-Heating	0.3775445	0.7031895
Large Commercial & Industrial	29.6160224	
GMA Heating	2.9723759	0.6884465
GMA Non-Heating	0.2921254	0.0275017
Large GMA	28.5141261	
Industrial Firm		4.3885961
2) <u>Weighted average cost rate per therm by class</u>		
Residential (All)	\$0.3757	\$0.3978
Commercial Heating	\$0.2638	\$0.2652
Commercial Non-Heating	\$0.2406	\$0.2511
Large Commercial & Industrial	\$0.1969	
GMA Heating	\$0.2513	\$0.2854
GMA Non-Heating	\$0.2525	\$0.3319
Large GMA	\$0.2254	
Industrial Firm		\$0.1152

ISSUED: November 8, 2017

For service rendered on and after October 1, 2017

Luanne S. Gutermuth – Senior Vice President Shared Services & CHRO

GENERAL SERVICE PROVISIONS (Continued)

3) <u>Normal weather HDD's</u>		
	Washington – 3,730	
	Shenandoah – 4,711	
4) <u>Base usage (therms per month)</u>		
	<u>Washington Gas</u>	<u>Shenandoah</u>
Residential (All)	13.028	6.248
Commercial Heating	186.758	140.945
Commercial Non-Heating	349.522	262.471
Large Commercial & Industrial	8,001.003	
GMA Heating	485.851	99.206
GMA Non-Heating	234.337	37.983
Large GMA	4,698.911	
Industrial Firm		19,154.116

Step 2: The formula for the WNA adjustment is:

- 1) Volume Adjustment = (Normal HDD's as shown in II.D.3. - actual HDD's) x (Variation per HDD by class as shown in II.D.1.) x (Total number of bills for the WNA period / 8)
- 2) Total Revenue Adjustment = Volume Adjustment x Weighted average cost rate per therm by class as shown in II.D.2.
- 3) Adjustment Factor per therm = Total Revenue Adjustment / (Total Actual Therms - (Base Usage as shown in II.D.4. x Total number of bills))
- 4) Individual Customer WNA Charge/Credit = Adjustment Factor per therm x (Actual usage for the WNA period - (Individual Customer's Base Usage x 8))

Individual Customer's Base Usage is defined as each customer's average usage for July and August of the test year in the most current rate case. If in any given month during the WNA period the customer's actual usage is less than the Individual Customer's Base Usage, then that month's actual usage will be considered base usage for that month.

For new customers that did not receive service during July and August of the test year in the most current rate case, the class average Base Usage, as shown in II.D.4., will be used as the Individual Customer's Base Usage until an actual July and August usage is obtained. Once an actual July and August usage is obtained, the average usage for that July and August will be used as the customer's Individual Base Usage until the next rate case.

III. FILING

The Company shall file annually with the Division of Energy Regulation by July 1st each year, or the next business day if the 1st falls on a weekend, a copy of the computation of the WNA rates that provide the basis for the individual customer charges or credits.

IV. GENERAL

Late Payment Charges, if any, and all applicable taxes shall apply to the WNA in a manner consistent with the applicability to the Distribution Charge portion of the customer bill.

GENERAL SERVICE PROVISIONS (Continued)

29. EARNINGS SHARING MECHANISM (ESM)

- A. This provision shall be applicable to Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 4, 5, 5A, 6, 6A and 7. This provision shall be applicable for service rendered through September 30, 2011 and filings pursuant thereto.
1. Customers receiving service under Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 4, 5, 5A, 6, 6A and 7 shall have included on each monthly bill, as an adjustment to the Distribution Charge, a credit resulting from the ESM calculation as part of the Performance Based Rate Plan (PBR Plan). The calculation to determine if a credit is appropriate shall be made each PBR Plan year. The four PBR Plan years are the twelve month periods ending September 30, 2008, September 30, 2009, September 30, 2010 and September 30, 2011. Historical Virginia earnings shall be calculated consistent with the Earnings Test in the Commission's Rate Case Rules. The historical Return on Equity (ROE) will be compared to a 10.5% ROE and any earnings that exceed a 10.5% ROE will be shared with customers as a credit on the monthly bill. The applicability and derivation of such credit will be performed as follows:
 - a. The credit will be expressed on a cents per therm basis and shall be comprised of (a) a current factor and (b) a reconciling factor. In no event shall a factor be employed unless the amount is equal to or greater than .01 cents per therm.
 - b. The current factor shall be applicable if the historical ROE exceeds 10.5%. The amount credited to customers will be 75% of the incremental earnings above the 10.5% ROE.
 - c. The current factor will be calculated annually by dividing the earnings credit amount as determined in A.1.b. above by total weather normalized throughput for the PBR Plan year.
 - d. The reconciling factor will be calculated by determining the difference between the actual amount to be credited based on the prior PBR Plan year and the actual amount credited on customers' bills. This amount will be divided by total weather normalized throughput for the twelve months ended March each year.
 - e. In each PBR Plan year, the Company commits to annual expenditures of \$6.5 million for mechanical seal replacements in its Virginia service territory, in addition to an annual budget of \$1.5 million for ongoing, normal mechanical seal replacements, for a total commitment of \$32 million. If the Company should not expend the annual \$6.5 million commitment for mechanical seal replacements, the Company will refund to customers an amount equal to the return on and return of the cumulative capital expenditure shortfall.
 - f. The Company will incur a penalty equal to 100% of any refund determined in A.1.e, which will be refunded to customers through the ESM. Any shortfall amount determined in A.1.e and any penalty amount will be excluded for purposes of determining historical Virginia earnings in A.1
 - g. Net losses associated with the Company's self-optimized asset management activities will be excluded from the determination of historical Virginia earnings in A.1.
 - h. The Company will make a filing within 120 days of the September 30 fiscal year of each PBR Plan year providing the data supporting the ESM current factor calculation.
 - i. The current factor, if applicable, will be reflected in the billing months of April through March and the reconciliation factor, if applicable, will be included in the billing months of July through June.

ISSUED: August 1, 2012

For service rendered on and after July 24, 2012

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

29. EARNINGS SHARING MECHANISM (ESM) (Continued)

- j. The CARE Cost Adjustment (CCA) (described in General Service Provision No. 31) revenues and actual per book expenditures for energy conservation programs shall be excluded from any earnings test performed under this provision.
- k. The Company will perform a second earnings test, to exclude the impact of the CARE Ratemaking Adjustment ("CRA") described below in General Service Provision No. 32 on earnings shared with Washington Gas customers who are not included in the CARE plan.

30. CARE RATEMAKING ADJUSTMENT

I. PROVISION FOR ADJUSTMENT

In Case No. PUE-2012-00138, pursuant to the Conservation and Ratemaking Efficiency ("CARE") Act, the Commission approved an amended CARE Plan for Washington Gas. In accordance with the CARE Plan, customers receiving service under the Company's Rate Schedule Nos. 1, 1A, 2, 2A, 3 and 3A shall be subject to a CARE Ratemaking Adjustment ("CRA").

II. APPLICATION

- A. The CRA shall be computed monthly and comprised of: (a) a "current factor", as determined in III. A. below, and (b) a "reconciliation factor", as determined in III. B. below.
- B. The CRA shall be included in the item "All Applicable Riders" on customers' bills. The Company shall furnish Commission Staff sufficient workpapers for the review and audit of the CRA.

III. COMPUTATION

A. Current Factor

The current factor, calculated to the nearest .01¢ per therm, shall be computed and filed monthly, by dividing the respective total amount allocated (as hereinafter defined) by the estimated total firm throughput for the applicable period by firm rate schedule.

The amount to be charged or credited to each customer shall be determined as follows:

1. Monthly test year firm non-gas distribution charge revenue shall be determined by class from the latest base rate proceeding.
2. Such monthly distribution test year firm non-gas distribution charge revenues shall be divided by the monthly test year number of customers to calculate a monthly fixed revenue amount for each customer class.
3. The monthly fixed non-gas distribution revenue per customer determined in III.A.2. is multiplied by the current month's number of customers to determine the monthly target non-gas distribution charge revenue for the month by customer class.

ISSUED: April 19, 2013

For meter readings on and after April 26, 2013

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

30. CARE RATEMAKING ADJUSTMENT (Continued)

4. The actual per book cycle month non-gas distribution charge revenue including the monthly weather normalization adjustment where applicable is subtracted from the monthly target firm distribution charge revenue to calculate the required revenue adjustment by customer class.
5. The required revenue adjustment determined in III.A.4.above shall be divided by the estimated firm throughput for the second succeeding month for each customer class to determine the CRA rate per therm adjustment to be applied through the CRA surcharge.

B. Monthly Reconciliation Factor

A reconciliation factor shall be computed monthly by comparing actual collections or credits with the calculated CRA amount and any applicable reconciling amount as filed. The calculated under or over collection shall be included in the CRA factor in the second succeeding month.

C. Annual Reconciliation

At the end of each year, the actual average number of customers shall be determined by class for the year and multiplied by the average annual test year firm non-gas distribution charge revenues per customer for the applicable customer class from the latest base rate proceeding to determine the annual Allowed Distribution Revenue (ADR). Actual CRA credits or charges for the twelve month reconciliation period shall be totaled and subtracted from the ADR to determine the annual true-up adjustment. The annual true-up adjustment shall be included in the monthly reconciliation computation of the CRA effective for the billing month of August each year.

IV. FILING

The Company shall file monthly with the Commission a copy of the computation of the CRA current factors and/or reconciliation factors at least fifteen days prior to application on customers' bills.

31. CARE COST ADJUSTMENT

I. PROVISION FOR ADJUSTMENT

The monthly charges billed under the Company's Rate Schedule Nos. 1, 1A, 2, 2A, 3 and 3A shall be subject to an adjustment which is called a CARE Cost Adjustment (CCA), included in the item "All Applicable Riders" on customers' bills.

II. APPLICATION

- A. The CCA shall be computed monthly and comprised of: (a) a "current factor", as determined in III. A. below, and (b) a "reconciliation factor", as determined in III. B. below. The CCA shall be applied to monthly bills beginning with the implementation of the energy efficiency programs.
- B. The CCA shall be included in the item "All Applicable Riders" on customers' bills as appropriate by designated rate schedule and applied to customer bills. The Company shall furnish Commission Staff sufficient workpapers for the review and audit of the CCA.

GENERAL SERVICE PROVISIONS (Continued)

31. CARE COST ADJUSTMENT (Continued)

III. COMPUTATION

A. Current Factor

The current factor, calculated to the nearest .01¢ per therm, shall be computed and filed annually, by dividing the respective total amount allocated (as hereinafter defined) by the estimated total firm throughput for the applicable period by firm rate schedule.

The amount to be charged or credited to each customer shall be determined as follows:

1. The annual program costs approved by the Commission in the Final Order in Case No. PUE-2012-00138 shall be divided by estimated firm annual throughput to calculate CCA factors for each participating customer class.
2. The calculated CCA factors will be included in the item "All Applicable Riders" on customers' bills each month throughout the annual period.

B. Reconciliation Factor

A reconciliation factor shall be computed at the conclusion of each annual period of the CARE plan by comparing actual collections of the CCA factor with actual expenditures for the energy and conservation programs. The calculated under-or-over collection shall be included in the CCA factor in the following annual period commencing June each year.

IV. FILING

The Company shall file annually with the Commission a copy of the computation of the CCA current factors and/or reconciliation factors at least fifteen days prior to application on customers' bills.

32. (RESERVED FOR FUTURE USE)

GENERAL SERVICE PROVISIONS (Continued)

32. (RESERVED FOR FUTURE USE)

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GENERAL SERVICE PROVISIONS (Continued)

33. PERFORMANCE-BASED RATE RECOVERY

- A. This provision shall be applicable to Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 4, 5, 5A, 6, 6A, 7, 8 and 10. This provision shall be applicable for service rendered through September 30, 2011 and filings pursuant thereto.
1. Customers receiving service under Rate Schedule Nos. 1, 1A, 2, 2A, 3, 3A, 4, 5, 5A, 6, 6A, 7, 8 and 10 shall have included in the item "All Applicable Riders" on customers' bills a charge resulting from the non-BTU portion of hexane recovery as part of the Performance Based Rate Plan (PBR Plan) Stipulation accepted by the Commission in Case No. PUE-2006-00059. The calculation to determine if a credit is appropriate shall be made each PBR year of the Company's PBR Plan. The Company may file an application with the Commission pursuant to 5 VAC 5-20-80 A to request Commission approval to recover the actual Virginia-jurisdictional amount of the non-Btu component of hexane expensed during that PBR period, in excess of \$400,000, and such recovery must be granted by the Commission before this portion of the Company's tariff will apply. Historical Virginia earnings shall be calculated consistent with the Earnings Test performed in accordance with the Commission's Rules Governing Utility Rate Applications and Annual Informational Filings. The Return on Equity (ROE) for the PBR Plan Period will be compared to a 10.0% ROE as specified in the PBR Plan Stipulation and, if the Company's application is approved by the Commission, the Company will be allowed to recover a charge for the actual Virginia-jurisdictional amount of the non-BTU component of hexane costs during the PBR period in excess of \$400,000 up to an earned return of equity of 10%, based on the earnings test results accepted by the Commission for the relevant PBR Plan period. The applicability and derivation of such charge for the 2009-2010 and 2010-2011 PBR Plan periods will be performed as follows:

ISSUED: April 19, 2013

For meter readings on and after April 26, 2013

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

33. PERFORMANCE BASED RATE RECOVERY (Continued)

- a. The charge for the 2009-2010 and 2010-2011 PBR periods will be expressed on a cents per therm basis and shall be comprised of (a) a current factor and (b) a reconciling factor. In no event shall a factor be employed unless the amount is equal to or greater than .01 cents per therm.
- b. The current factor shall be applicable if the historical ROE, calculated based on the results of an earnings test performed in accordance with the Commission's Rules Governing Utility Rate Applications and Annual Informational Filings and accepted by the Commission, is less than 10%. The amount charged to customers will be limited to the actual amount of the non-BTU component of hexane costs in excess of \$400,000 required for the Company to achieve an ROE of 10% during the PBR period of the Company's PBR Plan.
- c. The current factor will be calculated by dividing the non-BTU hexane recovery amount as determined in A.1.b. by the projected total weather normalized throughput for the twelve month budget year.
- d. The reconciling factor will be calculated at the conclusion of the twelve month period in which the current factor was applied. The reconciling factor will be calculated by determining the difference between the actual amounts collected with the actual billed revenues. This amount will be divided by projected total weather normalized throughput for the subsequent twelve month period.
- e. The current factor and reconciliation factor will be reflected in billing months over a twelve month period.

ISSUED: April 5, 2013

For meter readings on and after March 28, 2013

Roberta W. Sims - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

34. SAVE RIDER

I. PROVISION FOR ADJUSTMENT

In Case No. PUE-2010-00087, pursuant to the Steps to Advance Virginia's Energy Plan Act ("SAVE Act"), the Commission approved an infrastructure replacement plan for Washington Gas. In accordance with the Company's approved infrastructure replacement plan, customers receiving service under Rate Schedules 1, 1A, 2, 2A, 3, 3A, 4, 5, 5A, 6, 6A 7, 8 and 10 shall be subject to a SAVE Rider.

II. APPLICATION

A. The SAVE Rider shall be computed annually and comprised of: a "current factor," which includes Return on Investment, Revenue Conversion factor, Depreciation, Property Taxes, and Carrying Costs; and a "reconciliation factor." The SAVE Rider shall be applied to meter readings on and after May 1, 2011.

B. The SAVE Rider shall be included in the item "All Applicable Riders" on customers' bills.

III. COMPUTATION

A. Current Factor

The current factor calculated to the nearest .01¢ shall be computed and filed annually by dividing the respective total amount allocated by rate schedule by the estimated total firm throughput by rate schedule for the applicable period.

B. Reconciliation Factor

A reconciliation factor shall be computed at the conclusion of each annual period of the SAVE Rider by comparing actual collections of the current factor through the SAVE Rider with actual eligible infrastructure replacement costs. The calculated under-or-over collection shall be included in the SAVE Rider factor in the following annual period.

IV. FILING

The Company shall file annually with the Commission a copy of the computation of the SAVE Rider current factors and reconciliation factors by September 1st of each year.

GENERAL SERVICE PROVISIONS (Continued)

35. BALANCING FOR GAS-FIRED GENERATING STATIONS

A facility using gas to generate electricity is referred to as a gas-fired generating station. A gas-fired generating station includes any property or facilities located in Virginia constituting an integral plant or unit for the production of electric energy, including any new production unit that would be added to an existing production plant. Generating stations do not include an integral plant or unit less than 20 megawatts.

A. The following terms are applicable to all generating stations subject to GSP No. 34:

GENERAL SERVICE PROVISIONS (Continued)

35. BALANCING FOR GAS-FIRED GENERATING STATIONS (continued)

The Company will provide each operator of a gas-fired generating station ("Operator") a maximum daily quantity ("MDQ") based on rated capacity for its facility, unless established by contract. Each Operator shall also submit a daily nomination of gas that it will have delivered to an assigned Company city-gate facility for re-delivery to the gas-fired generating station.² An Operator of a gas-fired generating station must consume each day within (+/-) 20% of its assigned MDQ or its daily nomination, whichever is lower. Consumption outside of these parameters will be subject to a penalty of \$1.00 per dekatherm.

3. If an Operator's cumulative daily over- or under-usage reaches (+/-) 100% of its MDQ the cumulative imbalance will be cured pursuant to paragraph A.4. below. Once the Operator's imbalance account is brought back to zero, its daily imbalance, measured as over- or under-usage measured against the MDQ or daily nomination, whichever is lower, will again accumulate and may be subject to penalty if it again reaches (+/-) 100% of the Operator's MDQ.
4. Cumulative over- and under-deliveries as described in paragraph A.3. will be cured using the following methodologies:
 - a. Under-deliveries – The charge for under-deliveries will be billed at 110% of the current cost of gas as determined in GSP No. 16, Section II, plus \$25.00 per dekatherm.
 - b. Over-deliveries – For over-deliveries the Company will confiscate the excess gas.
5. Any payment received from an Operator for under-delivered and over-delivered gas, including applicable penalties, shall be credited to the PGC.
6. Any gas confiscated from Operator shall be included in the PGC at zero cost.

<u>Line No.</u>	<u>GSP No.</u>	<u>Description</u>	<u>Rate</u>	<u>Line No.</u>
1	5	<u>Metering</u>		1
2		Meter Relocation Estimate Charge	<u>\$ 78.00</u>	2
3	11	<u>Discontinuance of Service</u>		3
4		Reconnect Charge - Single unit	<u>\$ 45.00</u>	4
5		Reconnect Charge - Multi-unit a/	<u>\$ 60.00</u>	5
6		Field Collection Charge	<u>\$ 30.00</u>	6
7	20	<u>Dishonored Checks</u>		7
8		Dishonored Check Charge	<u>\$ 25.00</u>	8
9	22	<u>Service Initiation Charge</u>		9
10		Customer Initial Read or Company Estimated Initial Read	<u>\$ 14.85</u>	10
11		Gas Flowing	<u>\$ 45.00</u>	11
12		Gas Not Flowing	<u>\$ 60.00</u>	12
13	25	<u>Automated Payment Plan</u>		13
14		Charge for Insufficient Funds	<u>\$ 25.00</u>	14
<u>Line No.</u>	<u>Rate Schedule</u>	<u>Description</u>	<u>Rate</u>	<u>Line No.</u>
15	4 & 7	<u>Interruptible Non-Compliance Meter Reading Charge</u>	<u>\$100.00</u>	15

a/ Charge for four or more multiple dwelling units,
 \$15.00 each, but not less than \$60.00 in aggregate.

ISSUED: November 2, 2015
 For service rendered on and after October 26, 2015
 Roberta W. Sims - Vice President, Rates & Regulatory Affairs