

A Message for Our District
of Columbia Customers

Notice

ABOUT OUR RATES

On February 24, 2021, the Public Service Commission of the District of Columbia approved new rates for Washington Gas customers effective April 1, 2021. Washington Gas last implemented a rate increase in March 2017. However, the Tax Cut Act of 2017 allowed the Company to mostly offset this increase by lowering base rates in August 2018.

Customers have access to several effective and proven assistance options and payment programs to pay their bills. **Beginning April 1, 2021 approved LIHEAP customers** are eligible for the Residential Essential Service (RES) Program which allows them to **receive a full discount on Customer Charges and Distribution Charges** during the heating season, as well as exemption from certain surcharges. Our **Washington Gas Cares** program allows us to work with our customers to get the assistance they need to handle their utility bills. We encourage customers to visit washingtongascares.com.

COMPARISONS OF CURRENT AND PROPOSED CHARGES

Unless otherwise noted, the comparisons of current and the new, approved charges below apply to “*firm customers*,” which are those customers who receive continuous natural gas service, without interruption, except in the event of an emergency. The changes noted below do not affect the Purchased Gas Charge, a direct pass-through cost paid by Washington Gas customers who purchase natural gas directly from Washington Gas rather than a third party supplier.

The first key element of a customer's bill is the **Customer Charge** which covers certain costs of providing customer service, such as maintenance and repair of customer gas lines, meter reading, billing and other items. The current and approved charges are:

Type of Customer	CURRENT Monthly Customer Charge	PROPOSED Monthly Customer Charge
RESIDENTIAL		
Heating/Cooling	\$13.10	\$15.05
Non-Heating/Non-Cooling:		
Individually Metered — Apts.	\$ 9.50	\$ 10.90
— Other	\$10.70	\$12.30
COMMERCIAL & INDUSTRIAL		
Heating/Cooling: Small	\$ 22.70	\$ 27.20
Large	\$ 55.80	\$ 63.70
Non-Heating/Non-Cooling	\$ 22.70	\$ 25.90
GROUP METERED APARTMENTS		
Heating/Cooling: Small	\$ 22.70	\$ 25.90
Large	\$ 55.80	\$ 63.70
Non-Heating/Non-Cooling	\$ 22.70	\$ 25.90
INTERRUPTIBLE		
All Customers	\$100.00	\$110.00

The second element of a customer's bill is the **Distribution Charge** per therm. This is the cost of delivering natural gas through Washington Gas' pipeline system to our customers' homes or businesses and is based on the amount of natural gas the customer uses, stated in "therms" on the bill. The current and approved charges are:

Type of Customer	CURRENT Distribution Charge Per Therm	PROPOSED Distribution Charge Per Therm
RESIDENTIAL		
All gas used during the billing month		
Heating/Cooling	\$ 0.3678	\$ 0.4542
Non-Heating/Non-Cooling	\$ 0.3663	\$ 0.4076
Non-Heating/Non-Cooling Other	\$ 0.3663	\$ 0.4511
COMMERCIAL & INDUSTRIAL		
All gas used during the billing month		
Heating/Cooling: Small	\$ 0.3459	\$ 0.4135
Large	\$ 0.3511	\$ 0.4006
Non-Heating/Non-Cooling	\$ 0.3498	\$ 0.3993

Type of Customer	CURRENT Distribution Charge Per Therm	PROPOSED Distribution Charge Per Therm
GROUP METERED APARTMENTS		
Heating/Cooling: Small	\$ 0.3517	\$ 0.4014
Large	\$ 0.3558	\$ 0.4060
Non-Heating/Non-Cooling	\$ 0.3528	\$ 0.4027
INTERRUPTIBLE		
All gas used during the billing month		
First 75,000 therms	\$ 0.1601	\$ 0.1755
Over 75,000 therms	\$ 0.1465	\$ 0.1619

For a non-residential firm customer, the third element of the bill is the **Peak Usage Charge**.

Type of Customer	CURRENT Distribution Charge Per Therm	PROPOSED Distribution Charge Per Therm
COMMERCIAL & INDUSTRIAL		
Heating/Cooling: Small	\$ 0.0308	\$ 0.0369
Large	\$ 0.0308	\$ 0.0352
Non-Heating/Non-Cooling	\$ 0.0308	\$ 0.0351
GROUP METERED APARTMENTS		
Heating/Cooling: Small	\$ 0.0308	\$ 0.0351
Large	\$ 0.0308	\$ 0.0352
Non-Heating/Non-Cooling	\$ 0.0308	\$ 0.0352

MONTHLY EFFECTS OF PROPOSED INCREASE

The average monthly effects of the approved increase on the average firm sales service customer, as specified in the "Type of Customer" categories below, will be:

Type of Customer	ANNUAL Therm Usage	AVERAGE Monthly Increase	PERCENT Increase
RESIDENTIAL			
Heating/Cooling	705	\$ 7.03	9.3%
Non-Heating/Non-Cooling:			
Individually Metered — Apts.	63	\$ 1.61	10.7%
— Other	469	\$ 4.92	9.4%
COMMERCIAL & INDUSTRIAL			
Heating/Cooling: Small	1,446	\$13.48	8.8%
Large	18,585	\$91.38	5.2%
Non-Heating/Non-Cooling	5,244	\$26.16	5.3%

MONTHLY EFFECTS OF PROPOSED INCREASE

continued

Type of Customer	ANNUAL Therm Usage	AVERAGE Monthly Increase	PERCENT Increase
GROUP METERED APARTMENTS			
Heating/Cooling: Small	1,284	\$ 8.97	6.5%
Large	16,786	\$84.73	5.4%
Non-Heating/Non-Cooling	4,828	\$24.70	5.4%
INTERRUPTIBLE	353,816	\$463.33	4.8%



Washington Gas

A WGL Company

washingtongas.com

Customer Service: **844-WASHGAS** (844-927-4427)

Natural Gas Leaks/Emergencies: **call 911** and
then **844-WASHGAS** (844-927-4427), press 1