

A Message to our District  
of Columbia Customers

# Notice

## ABOUT OUR

# Residential Essential Service (RES) Programs

In April 2021, Washington Gas implemented changes to the Residential Essential Service (RES) Program, including the enrollment process, as approved by the Public Service Commission (PSC) of the District of Columbia.

## **RES CREDITS**

Eligible customers will receive an approximate 50% discount on their total bill during the heating months from November through April. This will be achieved through a 100% discount on the distribution service, which includes the customer and distribution charges. The RES credit will be presented as a separate line item on customers' bills showing the dollar amount.

## **AVOIDED COSTS**

As a beneficiary of the RES credit, eligible customers are exempt from certain regulatory surcharges. These avoided costs consist of the Sustainable Energy Trust Fund surcharge, the Energy Assistance Trust Fund surcharge and the RES surcharge. The cost of these avoided surcharges is approximately \$6.42 per month, assuming an average RES monthly usage of 92 therms. Customers will see a total of all the surcharges avoided in aggregate, not broken-out individually.

## **ENROLLMENT & RETROACTIVE CREDITS**

The RES program is specific to the heating season and credits will be applied to RES customer bills from November through April. Retroactive RES credits will be received for the entire prior heating season for enrollments received up to September 30 each year. Enrollment for the new heating season begins October 1. Customers must re-enroll for the next heating season.

# PROGRAM CHANGES

In 2014 the Public Service Commission of the District of Columbia approved changes to the RES utility discount program. Enrollments will now be accepted all year. Qualified residents will continue to receive credits for the entire heating season. Customers must still re-enroll in the program each year and be approved by the Department of Energy and Environment (DOEE). All applications taken October 1 each year will be eligible for RES credits for the upcoming winter heating season.

## Your charges in detail

Rate Class: Residential Heating  
 Next Read Date: March 2, 2024

Meter Number	From date	To date	Reading Type	Previous Reading	Current Reading	Consumption Billed CCF
U48178	1/27/24	2/27/24	Actual	1,030	1,070	40
Total CCF						40

Total Therms(TH) used for 34 days 41.6  
 Total CCFx1.040

Charges this period	Previous Bill Amount	\$ 0.00
	Balance brought forward	\$ 0.00
	<b>DISTRIBUTION SERVICE</b>	
	Distribution Charge 41.6 TH x .3834	\$15.95
	PROJECT pipes Adjustment	\$0.78
	Customer Charge	\$9.90
	<b>NATURAL GAS SUPPLY SERVICE</b>	
	PGC 41.6 TH x .5150	\$21.42
	<b>TAXES</b>	
	DC Rights-of-Way Fee	\$1.58
	Delivery Tax 41.6 TH x .07070	\$2.94
	<b>Total Current Washington Gas Charges OTHER</b>	<b>\$52.57</b>
	<b>CHARGES</b>	
	Residential Essential Service Credit	\$-14.22
	Participation in the RES program has waived an additional total of \$0.79 in surcharges	
	<b>Total Other Charges</b>	<b>\$-14.22</b>
	<b>Total Washington Gas Charges This Period</b>	<b>\$38.35</b>

Your RES Credit will appear here.

Washington Gas protects customers' account information. It is shared only with the person whose name appears on the account, and only that person can authorize that a second name be added.  
 Customer Choice Program: You now have the option of buying natural gas



washingtongas.com

**Customer Service:** 844-WASHGAS (844-927-4427)

**Natural Gas Leaks/Emergencies:**

**911** and then 844-WASHGAS (844-927-4427)

