

A Message to our District  
of Columbia Customers

# APPROVAL

OF FORMAL CASE NO. 1115  
ORDER NO. 17602

## Accelerated Pipe Replacement Plan

In our ongoing effort to provide you with safe and reliable natural gas service, Washington Gas has begun the first five years of a 40-year plan to replace gas main and service lines in various neighborhoods in the District of Columbia. This project is part of an **Accelerated Pipe Replacement Plan (APRP)**. This important plan was approved by the Public Service Commission of the District of Columbia (Commission) in Order No. 17602 and is part of our ongoing pipe replacement work.

Through the APRP, certain portions of our natural gas infrastructure will be replaced in the coming years on an accelerated basis. Construction on or in front of individual properties will vary from a few days to longer periods, depending on conditions. We will do our best to minimize disruptions to your neighborhood. In most cases, we will be performing work only during daylight hours.

The cost recovery mechanism for the APRP is a separate line item on customer bills labeled "APRP Adjustment." The charge is a per-therm adjustment to customer distribution charges. For a typical residential heating customer who uses 760 annual therms, the resulting Year 1 cost for the initial 16-month period of the Plan will be \$9.60 (\$0.60 per month). However, the adjustment may vary based on customer rate class.

For more information regarding the APRP, visit [washingtongas.com](http://washingtongas.com) or call **703-750-1000**. Thank you for being a valued Washington Gas customer.



**Washington  
Gas**

A WGL Company

**washingtongas.com**

**Customer Service:** 703-750-1000

**Natural Gas Leaks/Emergencies:**

**911** or 703-750-1400

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